



## Inspection Report

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Pet Brokers, Inc.

5880 District Blvd., Suite 11  
Bakersfield, CA 93313

Customer ID: **22979**

Certificate: **93-A-0259**

Site: 001

PET BROKERS, INC.

Type: ROUTINE INSPECTION

Date: 11-JUN-2025

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**3.31(a)(2)**

**Direct**

### Sanitation.

At the time of inspection, an 8x16 inch flooded enclosure contained 2 adult and 14 dead baby hamsters floating in approximately one inch of water, as well as 2 surviving adults and one baby that were hunched or huddled together. The surviving animals appeared uncomfortable and distressed by the wet conditions. The leakage of the automatic waterer resulted in a primary enclosure that was harmful to the animals, and resulted in the deaths as well the discomfort of the remaining animals in the enclosure. Licensee must ensure that all hamsters shall be transferred to clean primary enclosures in order to ensure the health and welfare of the animals.  
Corrected at the time of inspection.

This inspection and exit interview were conducted with Facility Representative.

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**Prepared By:** GEOFFREY OLSEN

USDA, APHIS, Animal Care

**Date:**

16-JUN-2025

**Title:** VETERINARY MEDICAL  
OFFICER

**Received by Title:** Licensee

**Date:**

16-JUN-2025



**Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
22979	93-A-0259	001	PET BROKERS, INC.	11-JUN-2025

Count	Scientific Name	Common Name
000019	<i>Phodopus roborovskii</i>	ROBOROVSKI'S DWARF HAMSTER
000019	<b>Total</b>	



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5880 District Blvd., Suite 11  
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Customer ID: **22979**

Certificate: **93-A-0259**

Site: 001

PET BROKERS, INC.

Type: FOCUSED INSPECTION

Date: 11-JUN-2025

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### 3.28(c)(2)(i)

#### Primary enclosures.

Two hamster cages, out of approximately 25 enclosures, were observed to have too many hamsters within. The enclosures measured 12 inches by 18 inches and contained 31 and 40 hamsters respectively with an average weight of 20 grams. In enclosures that size, for each hamster to have adequate required 10 square inches of minimum floor space, there could be no more than 20 in each enclosure. Primary enclosures shall be constructed and maintained so as to provide sufficient space for each hamster contained therein to make normal postural adjustments with adequate freedom of movement. Hamsters must be sorted, and moved to separate enclosures when necessary to ensure they have sufficient space for normal postural adjustments and freedom of movement.

Correct by: 6/19/2025

### 3.31(a)(1)

#### Sanitation.

There was an accumulation of old feces, feed pellets and dirt within 4 of the of the 25 enclosures containing hamsters. The owner reported he had not been able to adequately clean the enclosures for the last few days. Primary enclosures shall be cleaned often enough to prevent an accumulation of excreta or debris.

Correct by: 6/19/2025

### 3.33 Critical

#### Classification and separation.

During the inspection 4 dead hamsters were first identified by the inspector in four different cages. Each of the dead hamsters had multiple wounds with visible dried blood. The wounds were consistent with trauma that could be inflicted from cage mates. The facility reported the enclosures were male only enclosures and they had not been sorting recently. The facility employee stated that this is a common occurrence that results from animals picking on one another and therefore the facility is not effectively assessing compatibility. Traumatic injury of animals by cage mates, especially when it occurs repeatedly, is an indicator that the animals are not compatible and should be quickly identified by the facility to prevent the fatal outcomes observed. Correct by ensuring that only compatible animals are housed together.

Correct by: 6/19/2025

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Prepared By: GEOFFREY OLSEN

USDA, APHIS, Animal Care

Date:

16-JUN-2025

Title: VETERINARY MEDICAL  
OFFICER

Received by Title: Facility Representative

Date:

16-JUN-2025



## Inspection Report

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This is a continuation of the report for the routine inspection conducted 6/11/2025 and contains the remaining non-compliances found during the inspection. The exit briefing for the items included on this report was conducted on 6/11/2025.

This inspection was conducted with the Licensee on 6/11/2025. The exit interview were conducted with the Licensee on 6/11/2025.

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**Prepared By:** GEOFFREY OLSEN  
USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL  
OFFICER

**Date:**  
16-JUN-2025

**Received by Title:** Facility Representative

**Date:**  
16-JUN-2025



**Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
22979	93-A-0259	001	PET BROKERS, INC.	11-JUN-2025

Count	Scientific Name	Common Name
000600	<i>Phodopus roborovskii</i>	ROBOROVSKI'S DWARF HAMSTER
000600	<b>Total</b>	



## Inspection Report

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Pet Brokers, Inc.

5880 District Blvd., Suite 11  
Bakersfield, CA 93313

Customer ID: **22979**

Certificate: **93-A-0259**

Site: 001

PET BROKERS, INC.

Type: ROUTINE INSPECTION

Date: 28-FEB-2025

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### 2.40(a)(1)

#### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At time of inspection, the facility did not have documentation of meeting the requirement for regularly scheduled visits to the premises by the attending veterinarian (AV) in accordance with their Program of Veterinary Care which is every 12 months. The formal arrangement with an attending or consulting veterinarian shall include regularly scheduled visits to the premises, in addition to the written program of veterinary care. The facility reported that the attending veterinarian had not been to facility 2022. Each dealer shall employ an attending veterinarian under formal arrangements. In the case of a part-time attending veterinarian or consultant arrangements, the formal arrangements shall include a written program of veterinary care and regularly scheduled visits to the premises of the dealer or exhibitor.

Correct by: 04/03/2025

### 2.40(a)(2)

#### Attending veterinarian and adequate veterinary care (dealers and exhibitors).

At the time of inspection, the owner reported they were treating all the hamsters for wet-tail with antibiotics which was not included as approved treatments on the program of veterinary care and had not been discussed with the attending veterinarian. Additionally, the facility had not been performing permectin sprays during cage cleaning as included in the program of veterinary care. Failure to follow medical instructions puts an animals' health and welfare at risk. Each dealer and exhibitor shall assure that the attending veterinarian has appropriate authority to ensure the provision of adequate veterinary care and to oversee the adequacy of other aspects of animal care and use.

Correct by: 4/6/2025

### 2.75(b)(1)

#### Records: Dealers and exhibitors.

The facility records did not include the disposition of hamsters that died Aug 2024. Complete and accurate records are needed to ensure each animal can be known with certainty and facilitate the ability to trace all animals. The licensee shall make, keep and maintain records or forms which correctly disclose the required information concerning animals other than dogs or cats, purchased or otherwise acquired, or which is transported, sold, euthanized or otherwise disposed of by the exhibitor, including any offspring born .

Correct by: 3/20/2025

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Prepared By: GEOFFREY OLSEN

USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL  
OFFICER

Date:

19-MAR-2025

Received by Title: Facility Representative

Date:

19-MAR-2025



## Inspection Report

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2.134

### Contingency planning.

Licensee did not have a documented appropriate contingency plan to provide for the humane handling, treatment, transportation, housing and care of their animals in the event of an emergency or disaster. Contingency plans must identify situations the licensee might experience that would trigger the need for measures identified in the contingency plan to be put into action, outline specific tasks, chain of command and response and recovery. Personnel must be trained on the plan and any changes made as a result of annual reviews.

Correct by: 3/20/2025

3.25(c)

### Facilities, general.

There is an open bag of hamster feed sitting in the food stage area. The owner reported the bags are typically left out until finished. Open bags of feed must be stored in containers with lids or covers to protect supplies from spoilage, deterioration, or contamination.

Correct by: 3/20/2025

3.26(b)

**Critical**

### Facilities, indoor.

The owner reported that on August 10th 2024 the swamp cooler broke during a heat wave and all of their hamsters died. The owner self-reported the temperature on the property as >105 Deg F on the property. There were no additional sources ventilation or exhaust fans. Indoor housing facilities for guinea pigs or hamsters shall be adequately ventilated to provide for the health and comfort of the animals at all times. Such facilities shall be provided with fresh air either by means of windows, doors, vents, or air conditioning, and shall be ventilated so as to minimize drafts, odors, and moisture condensation.

Correct by 3/18/225

3.28(c)(2)(i)

### Primary enclosures.

Two Syrian hamster cages, out of approximately 25 enclosures, were observed to have too many hamsters within. The enclosures measured 12 inches by 18 inches and 8 by 16 inches respectively. The larger enclosure was housing 19 hamsters, with an average weight of 80-100grams, and the second was housing 12 with an average weight of 80-100grams. In enclosures that size, for each hamster to have adequate required 16 square inches of minimum floor space, there could be no more than 13 in the larger enclosure and 8 in the smaller enclosure. Primary enclosures shall be constructed and maintained so as to provide sufficient space for each hamster contained therein to make normal postural adjustments with adequate freedom of movement. Hamsters must be sorted, and moved to separate enclosures when necessary to ensure they have sufficient space for normal postural adjustments and freedom of movement.

Correct by: 3/20/2025

3.31(a)(1)

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Prepared By: GEOFFREY OLSEN

USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL  
OFFICER

Date:

19-MAR-2025

Received by Title: Facility Representative

Date:

19-MAR-2025



## Inspection Report

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### Sanitation.

There was an accumulation of old feces, feed pellets and dirt within all of the enclosures containing hamsters. The owner reported he has not been able to sanitize the enclosure since May 2024. Primary enclosures shall be cleaned and sanitized often enough to prevent an accumulation of excreta or debris. They must also be sanitized at least once every 2 weeks in an approved manner.

Correct by: 3/20/2025

This inspection and exit interview were conducted with Facility Representative.

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**Prepared By:** GEOFFREY OLSEN

USDA, APHIS, Animal Care

**Title:** VETERINARY MEDICAL  
OFFICER

**Date:**  
19-MAR-2025

**Received by Title:** Facility Representative

**Date:**  
19-MAR-2025





**Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
22979	93-A-0259	001	PET BROKERS, INC.	28-FEB-2025

Count	Scientific Name	Common Name
000150	<i>Mesocricetus auratus</i>	SYRIAN / GOLDEN HAMSTER
000150	<b>Total</b>	