



Inspection Report

Ervin Miller Marcus Miller Anna May Miller

E17311 Kolash Rd
Hillsboro, WI 54634

Customer ID: **6010303**

Certificate: **35-A-0500**

Site: 001

Ervin Miller Marcus Miller Anna
Mary Miller

Type: ROUTINE INSPECTION

Date: 18-FEB-2025

3.1(c)(3)

Housing facilities, general.

Two enclosures for weaned puppies have flat solid surfaces with compacted soiled bedding mixed with excreta that aren't getting spot cleaned daily. A daily removal of excreta from solid surfaces is required and helps maintain comfort for dogs and puppies. Ensure to maintain a routine of daily spot cleaning all hard surfaces that dogs/puppies can contact.

***Correct from 2/18/2025 forward.

3.10(a)

Watering

Some watering bowls were empty at time of inspection. The licensee provided water to affected dogs and they did not appear thirsty and did not drink much, however all dogs must have access to potable water continuously unless restricted by the attending veterinarian. Keeping water available for dogs at all times helps provide for their health and comfort. If using containers, ensure water containers can maintain potable drinking water available continuously for dogs by checking and filling them more often and/or securing those water bowls that get tipped.

***Maintain correct by 2/18/2025.

This inspection and exit interview were conducted with a facility representative.

Prepared By: SCOTT WELCH
USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL
OFFICER

Date:
18-FEB-2025

Received by Title: Facility Representative

Date:
18-FEB-2025



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6010303	35-A-0500	001	Ervin Miller Marcus Miller Anna Mary Miller	18-FEB-2025

Count	Scientific Name	Common Name
000024	<i>Canis familiaris</i>	DOG ADULT
000026	<i>Canis familiaris</i>	DOG PUPPY
000050	Total	



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Type: ROUTINE INSPECTION
Date: 17-APR-2024

2.40(b)(2)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

A brown and white female Shit-tzu (#65)'s right eye was hazy and the surface irregular. The attending veterinarian (AV) prescribed daily treatments this March, however the licensee said that treatments haven't been continued consistently for the last 1-2 weeks. I spoke with the AV who expressed that the treatments should continue daily. Not continuing an eye treatment for a dog could prevent the condition from improving. Ensure that the prescribed treatment is continued and communicate with the attending veterinarian on any changes observed with the eye condition.

***Correct from 4/19/2024 forward.

3.1(c)(1)(i)

Housing facilities, general.

Under the first three flapper doors on the south side of the building there is excessive rust. Hair and soiled material was observed under the middle door of these three doors. These areas are preventing the areas under the door to be maintained clean. Ensure that the surface are maintained free from rust that prevents regular cleaning and sanitation.

***Correct by April 27, 2024.

3.1(c)(1)(ii)

Housing facilities, general.

-There is some wire along the east side of the building in the exercise pen that has some points dogs could contact. Wire points could cause injury. Ensure to remove and maintain wire free from sharp points.

-Also, one flapper door is broken on the south side of the building. Broken plastic can form sharp edges and cause injury. Ensure surfaces are maintained free from jagged edges or sharp points.

***Correct both items by April 23, 2024.

3.1(e)

Housing facilities, general.

The floor around a new pallet of food stored for the dogs had mouse droppings around it. The bags were observed to be intact and not have evidence of mice chewing on them, however mouse droppings can contaminate the food make

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Title: VETERINARY MEDICAL OFFICER

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Inspection Report

animals sick and are a sign that rodents have been present. Ensure that safe and effective pest control is in place and that the area around food storage is maintained clean in a manner that protects the supplies from vermin/rodent infestation.

***Correct by April 26, 2024.

3.13(a)

Repeat

Veterinary care for dogs.

The facility has been transitioning to having a new Attending Veterinarian (AV) make regular visits, however the facility's written program of veterinary care (PVC) is incomplete and hasn't been developed and signed by the proposed AV. The future AV did confirm visiting the facility and that the licensee has requested a written PVC to be developed. Having a written PVC developed and signed by the AV helps ensure that adequate veterinary care is in place for the animals at the facility. Ensure to work with the AV to develop and maintain a written PVC that is also signed by the AV.

This inspection and exit interview were conducted with the licensee.

Prepared By: SCOTT WELCH
USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER

Date:
01-MAY-2024

Received by Title: Licensee

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Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
6010303	35-A-0500	001	Ervin Miller Marcus Miller Anna Mary Miller	17-APR-2024

Count	Scientific Name	Common Name
000030	<i>Canis familiaris</i>	DOG ADULT
000028	<i>Canis familiaris</i>	DOG PUPPY
000058	Total	



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Type: ROUTINE INSPECTION
Date: 29-JAN-2024

2.126(a)(2)

Access and inspection of records and property; submission of itineraries.

The licensee was unable to locate the written Exercise Program and current written Contingency Plan. These are two required records that help demonstrate compliance with the Animal Welfare Act and are required to be available for inspection. Ensure these documents are located or obtain/develop new copies as required for future inspections.

***Correct by February 19, 2024.

3.6(c)(4) Critical

Primary enclosures.

A M Shih-tzu (#41) was noted as disappeared 10-5-23 on the adult record of acquisition. The licensee said it had been tethered by the greenhouse away from the other dogs that day due to compatibility but a couple hours later it had slipped the collar off and was gone. Per the licensee they (licensee/neighbors) have not seen it since. Temporary tethering of dogs as a primary enclosure does not provide for dogs' safety and is not approved as use for primary enclosure unless approval is obtained from APHIS.

***Maintain correct from 1/29/2024 forward.

3.13(a)

Veterinary care for dogs.

The licensee said a new veterinarian visited in the fall for dog physical exams and they will have a new attending veterinarian (AV), however a written program of veterinary care (PVC) that is approved and signed by the new attending veterinarian (AV) from the fall visit was not available for inspection. A written PVC that is approved by the current AV is important to ensure dogs and puppies are getting adequate veterinary care. Ensure that a written PVC is developed, documented in writing, and signed by the current attending veterinarian.

***Correct by 2/23/2024.

3.13(b)(1)

Veterinary care for dogs.

Prepared By: SCOTT WELCH
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The licensee said that that complete physical exams were completed on each adult dog this fall, possibly in September/October and a record sheet was left by the attending veterinarian, however the record sheet could not be located and wasn't sure if the record sheet described physical exam results.
Medical records for animals help demonstrate that appropriate husbandry and treatment practices are being followed. Facilities must keep medical records for their dogs and have the records available for inspection.
Contact the attending veterinarian to see if a copy of the physical exam records can be obtained and ensure to maintain medical records for each dog.
***Correct by February 12, 2024.

This inspection and exit interview were conducted with the licensee.

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USDA, APHIS, Animal Care
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29-JAN-2024

Received by Title: Licensee

Date:
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Cust No	Cert No	Site	Site Name	Inspection
6010303	35-A-0500	001	Ervin Miller Marcus Miller Anna Mary Miller	29-JAN-2024

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000039	<i>Canis familiaris</i>	DOG ADULT
000036	<i>Canis familiaris</i>	DOG PUPPY
000075	Total	



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Mary Miller

Type: ROUTINE INSPECTION

Date: 11-SEP-2023

2.40(b)(3)

Attending veterinarian and adequate veterinary care (dealers and exhibitors).

Five dogs were observed to have active health problems pointed out to the licensee during inspection. These conditions were not under treatment and had not been communicated to the attending veterinarian.

-#12 Shih-tzu dam with puppies; lower front teeth and upper right tooth were loose to the touch. Both of her eyes had some dry crusty material around them and were slightly hazy.

-One of #12's female brown puppies had hair matted around it's hind end with fecal material. It was cleaned off and the skin was observed to be irritated.

-#47, a dark colored F Shi-tzu's lower left pre-molar tooth was loose to the touch and teeth were covered with plaque.

-#65 (brown and white F Shi-tzu)'s eyes had an irregular surface, some discharge and some reddened areas around the middle and in the white part of the eye, suggesting an active eye condition. The licensee said the attending veterinarian might have observed this in the spring but it isn't currently under treatment.

-Grey and white F Shih-tzu (no tag, housed on south side) had a burr matted in the hair above her left eye. The burr was removed and the surface of the eye appeared slightly hazy. It is unclear if it had a previous injury or if the burr had contributed to the left eye's abnormality.

Not observing animal health problems promptly can cause animals to go untreated, be in discomfort, and the health problem could get worse. Ensure that a routine of regular daily observations of each dog and puppy is completed so that any health problem is quickly recognized and communicated to the attending veterinarian. Ensure that each of these dogs is seen by a licensed veterinarian for treatment and that the treatment plan is followed.

Correct by 9/15/2023.

2.50(a)(1)

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USDA, APHIS, Animal Care

Date:
25-SEP-2023

Title: VETERINARY MEDICAL
OFFICER

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Date:
25-SEP-2023



Inspection Report

Time and method of identification.

Four identification tags were found under enclosures during inspection. The licensee said these were applied yesterday and appears the new rings stretch and don't hold. Proper identification for dogs can be important for husbandry tracking. Ensure dogs are wearing their tags on a collar made of material generally considered acceptable to pet owners as a means of identifying their pet dogs.

Correct by 9/27/2023.

2.134(b)

Contingency planning.

The facility's Contingency Plan was not available for inspection. The licensee said that it has not been documented yet. A documented contingency plan helps demonstrate a facility is planning for possible emergencies and can help ensure animals will be cared for in an emergency. Ensure to document and maintain the contingency plan available for inspection.

Correct by 9/30/2023.

3.1(c)(1)(ii)

Housing facilities, general.

At least 3 flapper doors were damaged and have corners/edges that are a hazard for dogs. Surfaces must be free of jagged edges or points so that dogs don't get hurt. These doors must be repaired so that dogs cannot contact sharp edges.

Correct by 9/15/2023.

3.11(a)

Repeat

Cleaning, sanitization, housekeeping, and pest control.

Inside the building, areas over the washdowns (where dogs can't contact waste) there were strong odors and accumulations of wet waste material. There were also excessive flies throughout the building. The licensee washed/flushed out the waste material and the odors improved. Flies and odors can cause health problems in dogs. Flushing out the waste material more frequently can decrease material for flies to breed on and decreases odors. Ensure to flush out waste more often to prevent odors and ensure that adequate fly control is in place to prevent excessive flies inside the building.

3.11(c)

Repeat

Cleaning, sanitization, housekeeping, and pest control.

Multiple dogs were observed to have burrs matted in their hair coats. On the south exercise area, some burdock plants are growing into the exercise area. On the north exercise area, there weren't burdock plants observed but the licensee said that the dogs that do have burrs had gotten out for a short time (area they got out is already repaired) and got into the burrs that are by the exercise areas. Burrs can get matted into dog's hair and then cause discomfort. To protect the dogs' health, ensure to maintain animal areas and surround grounds well maintained and free from burdock.

A clear plastic curtain that typically is in place for the winter as windbreak is down on the southside and when inspecting

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Inspection Report

dogs was found to decrease airflow on that side of the outdoor runs and make it warmer. Decreased ventilation can cause excessive odors for dogs and cause health problems. Ensure to repair the curtain so that it is not down on warm days and causing decreased ventilation.

3.13(a)(2) **Repeat**

Veterinary care for dogs.

It has been more than 12 months since adult dogs in the kennel got a complete head to tail physical exam by the attending veterinarian. A complete physical exam by the attending veterinarian for each adult dog is important to ensure each dog is healthy. Ensure that each adult dog gets a complete head to tail physical exam by the attending veterinarian. **Note: Licensee said the facility has a day scheduled for physical exams for adult dogs by a veterinarian in late September.

3.13(a)(4)

Veterinary care for dogs.

Five dogs were observed to have burrs matted in their hair coats. The licensee said most dogs are due for their fall hair cuts, but if burrs are in the coats the hair coat needs attention sooner:

- Dark colored F Shih-Tzu #47 (on S side of building)
- Grey and white F Shih-Tzu (no tag) (on S side building)
- Grey and white F shih-tzu #31 (on S side of building)
- Brown shih-Tzu #94 (on N side of building)
- Shorter brown Shih-tzu #52 (on N side of building).

Ensure these dogs' haircoats are carefully clipped to remove burrs and matted areas. Ensure that all dogs' hair coats are maintained healthy and un-matted.

Correct by 9/20/2023.

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USDA, APHIS, Animal Care

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25-SEP-2023

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Date:
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Count	Scientific Name	Common Name
000042	<i>Canis familiaris</i>	DOG ADULT
000047	<i>Canis familiaris</i>	DOG PUPPY
000089	Total	



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Mary Miller

Type: ROUTINE INSPECTION

Date: 06-JUN-2023

3.1(c)(1)(i)

Housing facilities, general.

Exterior areas of the wall under flapper doors on the north side and an area on the south side have areas of rust that show exposed wood. This is an area that dogs can contact. Excessive rust can have rough/sharp edges and also can no longer be cleaned and sanitized well. Ensure to repair/replace these areas.

***Correct by June 21, 2023.

3.11(a)

Cleaning, sanitization, housekeeping, and pest control.

The areas under the outdoor runs have excessive accumulation of waste material under them. The odors from under these areas were stronger outside and was affecting the indoor air quality. Lack of frequent cleaning under the outdoor runs can cause odors and areas for flies to nest on. To protect animal health, areas under the outdoor runs need to be cleaned more often to prevent build-up of material.

***Correct by June 10, 2023.

3.11(c)

Cleaning, sanitization, housekeeping, and pest control.

Prepared By: SCOTT WELCH
USDA, APHIS, Animal Care

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06-JUN-2023

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The larger outdoor enclosure areas that different groups of dogs rotate through have grass grown up (higher than my knees) to the point that it is difficult to observe dogs when they are out in it and cleaning up after the dogs would be very difficult. Grass in the larger outdoor enclosures must be controlled in a way that enables cleaning of the area and to observe the dogs so as to be able to promptly identify abnormal behavior/health in dogs.

***Correct by June 16, 2023.

3.13(a)(2)

Veterinary care for dogs.

It has been more than 12 months since adult dogs in the kennel got a complete head to tail physical exam by the attending veterinarian. A complete physical exam by the attending veterinarian for each adult dog is important to ensure each dog is healthy. Ensure that each adult dog gets a complete head to tail physical exam by the attending veterinarian.

***Correct by August 10, 2023.

3.13(a)(3)

Veterinary care for dogs.

The written program of veterinary care indicates heartworm prevention and intestinal parasite prevention, however does not indicate a schedule of sampling/testing for adult dogs. Regular heartworm and fecal tests on adult dogs can help protect the health of the animals in the facility. Ensure to contact the attending veterinarian to get the written program of veterinary care updated to indicate how many dogs per year should have heartworm tests and fecal samples taken.

***Correct by July 31, 2023.

This inspection and exit interview were conducted with a facility representative.

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USDA, APHIS, Animal Care

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06-JUN-2023

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6010303	35-A-0500	001	Ervin Miller Marcus Miller Anna Mary Miller	06-JUN-2023

Count	Scientific Name	Common Name
000046	<i>Canis familiaris</i>	DOG ADULT
000008	<i>Canis familiaris</i>	DOG PUPPY
000054	Total	