3.131(c) Repeat
Sanitation.

There is a build-up of dust, hair, and cobwebs in several areas of the building. There is a thick buildup of dust, hair and debris on the top and sides of at least 30% of all used and unused enclosures. The animal rooms also have an accumulation of dust and cobwebs on the walls, windowsills, and vents. There is dust and cobwebs on miscellaneous items piled up on shelves.

The lack of sanitation and presence of dust and debris may attract pests into the room, result in unpleasant odors, and may contribute to spread of disease.

The buildings used for housing animals must be kept clean and in good repair to protect the animals from injury and to facilitate prescribed husbandry practices and maintain the health of the animals.

This inspection and exit interview were conducted with the licensee.

Prepared By: CHRISTINA RADZAI
Title: VETERINARY MEDICAL OFFICER
Date: 12-JUN-2024

USDA, APHIS, Animal Care

Received by Title: Licensee
Date: 12-JUN-2024
United States Department of Agriculture
Animal and Plant Health Inspection Service
Customer: 9130
Inspection Date: 12-Jun-2024

### Species Inspected

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Page 1 of 1
Sanitation.

There is a build-up of dust, hair, and cobwebs in several areas of the building. There is a thick buildup of dust, hair and debris on the top and sides of at least 30% of all used and unused enclosures. The animal rooms also have an accumulation of dust and cobwebs on the walls, windowsills, and vents. Failure to clean animal facilities regularly can adversely affect the health of the animals and can potentially attract pests.

The facility must maintain the premise (buildings and grounds) by keeping it clean and in good repair in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices.

This inspection and exit interview were conducted with the Licensee.
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000370 Total
R & R CHINCHILLA INC
7754 SR 103
JENERA, OH 45841

Customer ID: 9130
Certificate: 31-B-0195
Site: 001
R & R CHINCHILLA INC

Type: ROUTINE INSPECTION
Date: 25-OCT-2023

3.130 Direct Watering.
One adult chinchilla and two un-weaned offspring were excessively thirsty at the time of inspection. The animals were provided water and drank voraciously for approximately 4 minutes. The two offspring were attempting to simultaneously drink from the same water bottle nozzle as the adult. Approximately 24 chinchilla enclosures did not have water available and were provided water, half of these animals immediately drank. A lack of access to water can decrease milk production in lactating animals and can lead to dehydration or death. Correct by ensuring that all animals are provided water as often as necessary for the health and comfort of the animal. Frequency of watering shall consider age, species, condition, size and type of animal. Correct by 26-October-2023.

3.133 Direct Separation.
One adult male and one adult female chinchilla have excessive hair loss and are being housed in an approximately one foot by one foot enclosure for breeding purposes. The adult black chinchilla has an approximately 1 inch by 1 inch area of hair loss on the top of its back. The adult grey chinchilla has excessive hair loss (nearly bald) starting mid body and ending approximately one inch up the tail. The animals have been held in this enclosure for at least two days. The breeding enclosure does not contain visual barriers or nest boxes that would allow the animals to escape one another if they are not compatible. Failure to monitor animals for compatibility during breeding and to separate animals that are incompatible can lead to stress in the animals, injury, or death. Correct by ensuring that animals housed in the same primary enclosure are compatible. Animals shall not be housed near animals that interfere with their health or cause them discomfort. Correct by 26-October-2023.

A complete routine inspection was conducted starting on 25-October-2023. This inspection report is limited to the Direct non-compliances identified during that inspection. An additional inspection report will be delivered with the other issues identified during this inspection.

This inspection was conducted with the Licensee. The exit briefing was conducted on 25-October-2023 with the licensee.

Prepared By: MARK SANDERBECK
Date: 25-OCT-2023
Title: ANIMAL CARE INSPECTOR

Received by Title: Licensee
Date: 25-OCT-2023
This inspection and exit interview were conducted with the licensee.
Species Inspected

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Total 000367
2.40(b)(2)
Attending veterinarian and adequate veterinary care (dealers and exhibitors).

Two chinchillas were identified as requiring veterinary care at the facility.

One Adult standard grey chinchilla has significant hair loss starting behind the front legs and ending approximately an inch up the tail. There are small patches of hair starting to grow in the affected area and the skin appears to be normal in color with no abrasions.

One adult black chinchilla has an approximately 1 inch by 1 inch patch of hair missing. The affected area is on the back of the animal. The skin in the affected area is slightly red.

Failure to use appropriate methods to control or diagnose abnormalities in the fur of an animal can delay treatment or cause the condition to worsen. Licensees must ensure that they follow programs of adequate veterinary care, including the use appropriate methods to prevent control, diagnose, and treat diseases and injuries. When animals are identified with injuries or illness, they must seek care by their veterinarian to prevent, control, diagnose, and treat diseases. Correct by ensuring that the animals listed above are examined and treated by a licensed veterinarian, also ensure all animals are provided with adequate veterinary care. Correct by 31-Oct-2023.

2.75(b)(1)
Repeat
Records: Dealers and exhibitors.

The licensee is not maintaining records of the current animals on hand at the facility. Failure to maintain animal records can make it difficult to track the movement of animals and make it hard to identify trends in animal losses, which could indicate disease conditions in the animals. Every dealer shall make, keep, and maintain records or forms which fully disclose the information concerning animals, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor.

3.125(a)
Facilities, general.
During the inspection of the facility a adult black chinchilla was observed free roaming through the animal housing area. The animal had escaped from the primary enclosure and was not injured. The licensee stated that this individual animal had escaped the enclosure on previous occasions. Failure to secure animals in enclosures that safely contain the animals can lead to animal injury or escape from the facility. Correct by ensuring that the facility is constructed of such material and such strength as appropriate for the animals involved. The indoor and outdoor housing facility shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals. Correct by 31-October-2023.

3.131(c) Repeat

Sanitation.

There is a build-up of dust, hair, and cobwebs in several areas of the building. There is a thick buildup of dust, hair and debris on the top and sides of at least 60% of all used and unused enclosures. The animal rooms also have an accumulation of dust and cobwebs on the walls, windowsills, and vents. Failure to clean animal facilities regularly can adversely affect the health of the animals and can potentially attract pests. The facility must maintain the premise (buildings and grounds) by keeping it clean and in good repair in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices.

This inspection and exit interview were conducted with the licensee.
### Species Inspected

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000367 Total
2.75(b)(1) Repeat

Records: Dealers and exhibitors.
The licensee is not maintaining records of the current animals on hand at the facility. He also was not able to provide disposition records for the animals that were recently sold.

Failure to maintain animal records can make it difficult to track the movement of animals and make it hard to identify trends in animal losses, which could indicate disease conditions in the animals.

Every dealer shall make, keep, and maintain records or forms which fully disclose the information concerning animals, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor.

3.131(c) Repeat

Sanitation.
There is a build-up of dust, hair, and cobwebs in several areas of the building. There is a thick buildup of dust, hair and debris on the top and sides of at least 40% of all used and unused enclosures. The three animal rooms also have an accumulation of dust and cobwebs on the walls, window sills, and vents.

Failure to clean animal facilities regularly can adversely affect the health of the animals and can potentially attract pests.
The facility must maintain the premise (buildings and grounds) by keeping it clean and in good repair in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices.

This inspection and exit interview were conducted with the licensee.
## Species Inspected

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000431 Total
3.125(a) Facilities, general.
In 1 breeding pen containing 4 chinchillas, a broken section of wire protrudes into the enclosure and leaves a gap in the cage wall of approximately 4” x 1”. A resting shelf was supported by this section of wire and is still attached to the broken wire. Sharp points can injure the chinchillas in the cage and even small gaps in the enclosure walls can allow escape or cause additional injury. Housing structures must be structurally sound and maintained in good repair to protect the animals from injury and prevent escape. Correct by 9/19/22

3.125(d) Facilities, general.
Two chinchilla cages, containing 3 chinchillas are constructed in manner that allows waste and other debris to fall into the 4 inhabited cages below. The enclosures are doubled up single-house enclosures with an open area in the middle where the dust bath normally goes. The under-cage trays do not extend under the dust bath area so the wire floor opens directly on to the hay feeder of the 2 cages below, allowing waste and other debris to fall on to the animals below. The licensee stated that he normally puts a wooden block on the floor of the dust bath area to prevent this but had forgotten to do so for these 2 enclosures. No hay was present in the feeders below but there was a buildup of dirty bedding. Improper waste
disposal can contaminate feed and bedding, which can spread disease and create stress for territorial species. Removal and disposal of animal waste, bedding, and debris must be done in a sanitary manner. Correct by 9/19/22

3.131(c)
Sanitation.
Overall cleaning of the building is not currently facilitating the prescribed husbandry practices. There is a thick buildup of dust, hair, and debris on the top of and surrounding at least 50% of all used and unused enclosures. In addition over 60% of the enclosures not currently in use but mixed throughout the inhabited enclosures, have dirty shavings, fur, and spiderwebs in such quantities that one cannot see through the wire enclosures. In the second room, the breeding cages are stacked on top of a wooden bench and dirty shavings are piled 6” high on top of the bench between each of the 9 stacks of cages. Failure to maintain acceptable cleaning can contribute to disease hazards. The licensee must ensure that all premises (buildings and grounds) shall be kept clean in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices set forth in this subpart. Correct by 9/27/22

3.131(d)
Sanitation.
There was a large number of small, black, flying insects throughout the facility. The insects congregated in wet bedding and food. In the first room, there were no fly traps. In the second room, there were 2 hanging sticky traps but they were covered in dead insects and no longer effective. Insects can carry disease and cause injury and irritation. A safe and effective program for the control of insects and other pests must be established and maintained. Correct by 9/27/22

This inspection and exit interview were conducted with the licensee.
United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 9130
Inspection Date: 13-Sep-2022

### Species Inspected

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2.50(e)(2)
Time and method of identification.
The facility is not properly identifying animals on hand. At least 20% of the primary enclosures housing animals either did not have any identification or had an incomplete label of identification attached to the primary enclosure. Proper identification for all animals is essential for appropriate tracking of animals and to maintain compliance with the AWA.
Correct by ensuring all animals have proper identification. Correct by 1/12/22.

2.75(b)(1) Repeat
Records: Dealers and exhibitors.
The facility is not currently maintaining records of animals on hand and was unable to locate any previous records. Complete and accurate records are necessary to facilitate the tracking of animals and maintain compliance with other aspects of the AWA. Every dealer shall make, keep, and maintain records or forms which fully disclose the information concerning animals, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor.

3.129(b) Repeat
Feeding.
The licensee is not currently cleaning and sanitizing feeders often enough to ensure they are being maintained rust free. The feed receptacles are currently only being cleaned and/or sanitized when new animals are introduced into an

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Prepared By: KENDRA NICHOLAS
Title: VETERINARY MEDICAL OFFICER
USDA, APHIS, Animal Care
Date: 05-JAN-2022

Received by Title: Licensee
Date: 05-JAN-2022
enclosure. Although the facility has been gradually working on the rusted feeders, there is still at least 10% of the used enclosures that have an excessive amount of rust on the self-feeders where food is dispensed. Rust is not able to be properly cleaned and sanitized and the minimal number of feeders with jagged edges can cause injury to the animals while attempting to feed. The licensee must ensure that all food receptacles are kept clean and sanitary at all times to minimize disease hazards and protect the animals from injury. Rusty feeders that cannot be properly cleaned or have sharp edges must be repaired, resurfaced or replaced.

This inspection and exit interview were conducted with the licensee.

Additional Inspectors:

SHANNON SEBERA, ANIMAL CARE INSPECTOR
Amanda Pope, VETERINARY MEDICAL OFFICER
### Species Inspected

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| 000387  | Total                    |              |
2.75(b)(1)
Records: Dealers and exhibitors.
The facility is not currently maintaining any records of animals on hand (adult or juvenile). Complete and accurate records are necessary to facilitate tracking of the animals and compliance with other aspects of the AWA. Every dealer shall make, keep, and maintain records or forms which fully and correctly disclose the following information concerning animals, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor.

Correct By: 9/14/2021

3.129(b)
Feeding.
The Licensee is not currently cleaning and sanitizing feeders often enough to ensure they are being maintained rust free. The feed receptacles are currently only being cleaned and/or sanitized when new animals are introduced into an enclosure. Over 30% of the enclosures have a moderate to excessive amount of rust on the self-feeders where food is dispensed. In addition, at least 25% of the rusted feeders have sharp or jagged edges as a result of the excessive rust. Rust is not able to be properly cleaned and sanitized and the jagged edges can cause injury to the animals while attempting to feed. The licensee must ensure that all food receptacles are kept clean and sanitary at all times to minimize
disease hazards and protect the animals from injury. Rusty feeders that cannot be properly cleaned or have sharp or edges to promote the health of the animals must be repaired, resurfaced or replaced.

Correct By: 9/14/2020

3.131(c)
Sanitation.
Overall cleaning of the building is not currently facilitating the prescribed husbandry practices. There is a thick buildup of dust, hair and debris on the top of and surrounding at least 50% of all used and unused enclosures. In addition over 40% of the enclosures that are not currently being used have not been cleaned. There is deteriorating food in some unused enclosures and a layer of hair and/or dust buildup in over 40% of unused enclosures. Failure to maintain acceptable cleaning can contribute to disease hazards. The licensee must ensure that all premises (buildings and grounds) shall be kept clean in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices set forth in this subpart.

Correct by: 9/14/2020

This inspection and exit interview were conducted with the licensee.

Additional Inspectors:
Mark Sanderbeck, ANIMAL CARE INSPECTOR

Page 2 of 2
## Species Inspected

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Page 1 of 1
3.137(a)(6)
Primary enclosures used to transport live animals.
The transport enclosure present during today's inspection lacks the required handholds. At the time of inspection, one transport enclosure (holding 10 chinchillas) was loaded and ready to be placed into the transport vehicle. This enclosure was constructed of wire and lacked any handholds on the exterior of the enclosure. External handholds or other devices must be provided on the outside of the primary enclosure to enable lifting without contacting the animals contained within. Transport enclosures that do not have handles are more likely to be tilted and can cause unnecessary stress or harm to the animal and/or person. The licensee must ensure that all transport enclosures have adequate handholds or other devices for lifting on the exterior of the primary enclosure to enable the primary enclosure to be lifted without tilting and to ensure that the person handling the primary enclosure will not come into contact with the animal.
Correct by 06/10/2021.

3.137(e)
Primary enclosures used to transport live animals.
During today's inspection one transport enclosure, housing 10 chinchillas, was not clearly marked with the words “Live Animal” and arrows or other markings to indicate the correct upright position of the container. Transport enclosures that are not clearly marked can lead to misidentification and potential prolongment of recovery in the event of an emergency. The licensee must ensure that all primary enclosures used to transport live animals are clearly marked with the words

Prepared By: SHANNON SEBERA   Date: 04-JUN-2021
Title: ANIMAL CARE INSPECTOR

Received by Title: Facility Representative   Date: 04-JUN-2021
“Live Animal” in lettering that is at least 1 inch in height and with arrows or other markings to indicate the correct upright position of the container.

Correct by 06/10/2021.

3.142(c)
Handling.
The transport enclosures used by the licensee to transport chinchillas are currently being placed directly on the floor of the vehicle without measures to secure the enclosures in place to prevent shifting, tilting, or falling. One transport enclosure containing animals was present during inspection, however, the licensee confirmed that securing the enclosures is not currently part of their standard practices even when loading multiple enclosures. Enclosures that are left unsecure in the transport vehicle can needlessly be tipped, tilted or fall when stacked or during abrupt stops or quick breaking which can happen during ground transport. The licensee must ensure that all primary enclosures used to transport any live animals are not tossed, dropped or unnecessarily tilted and shall not be stacked in a manner which may reasonably be expected to result in their falling.

Correct by 06/10/2021

This inspection and exit interview were conducted with Facility Representative

Additional Inspectors:
Amanda Pope, VETERINARY MEDICAL OFFICER
Mark Sanderbeck, ANIMAL CARE INSPECTOR
### Species Inspected

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000010 Total
3.125(a)

FACILITIES, GENERAL.

A large majority of the galvanized metal water drip plates that are attached to each chinchilla enclosure are rusty. All indoor facilities including animal enclosures must be maintained in good repair to protect the animals health. Rust all over a large majority of catch plates are not structurally sound and maintained in god repair. The licensee must replace all rusty galvanized drip plates in all three chinchilla housing rooms.

Room (B) has an area of the ceiling that is coming apart near the back of the room. All indoor housing facilities must be structurally sound and maintained in good repair to protect the health of the animals. The ceiling in this area must be repaired to avoid water leakage or keep it from falling in on the chinchillas below. The licensee must repair or replace this area of the ceiling to protect the animals health.

Correct the above items by 11-7-2015

3.131(c)

SANITATION.

The ceiling in room (C) is not being kept clean. There is a brown substance in the cracks of the ceiling panels. Buildings shall be kept clean to facilitate the prescribed husbandry practices set forth in this subpart of the C.F.R. The licensee must thoroughly clean the ceiling in room (C) to remove the brown substance.

Correct by 11-7-2015

(This inspection was conducted with the licensee and Joe Kovach, ACI)
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Customer ID: 9130
Certificate: 31-B-0116
Site: 001
R & R Chinchilla INC

Type: ROUTINE INSPECTION
Date: 18-SEP-2014

3.126(c)

FACILITIES, INDOOR.

Room #1 does not have sufficient light to allow for an inspection. The right side of the ceiling needs to have lights installed to allow for proper inspection and provide adequate distribution of light to the animals. The licensee must install enough overhead lights to allow for proper inspections and adequate light distribution for the chinchillas housed in this room.

Correct by 10-16-14

(The exit interview was conducted with the licensee).
<table>
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<tr>
<th>Cust No</th>
<th>Cert No</th>
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<td>001</td>
<td>R &amp; R CHINCHILLA INC</td>
<td>18-SEP-14</td>
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<td>001050</td>
<td>Chinchilla lanigera</td>
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