

SYLVIA DISHMAN 904 Beechwood Dr Dandridge, TN 37725		Customer ID: <b>42069</b> Certificate: <b>63-B-0167</b> Site: 001 SYLVIA DISHMAN
		Type: ROUTINE INSPECTION Date: 20-SEP-2023
3.125(a)	Repeat	

### Facilities, general.

\*\*\*Approximately forty percent of the sugar glider enclosures have severe rust and/or corrosion. The condition of the surfaces of the enclosures is inhibiting the enclosures from adequate cleaning and sanitation. There is a sticky layer accumulating on the wires and joints in the rusty areas. Improper maintenance of the enclosures may increase risk of disease hazards, weakening of the structural strength of the enclosure and and contamination.

The enclosures shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

#### 3.131(c)

Repeat

#### Sanitation.

\*\*\*The sugar glider room has not been thoroughly cleaned resulting in an excessive accumulation of waste material on the cage racks and floor. The room has a strong smell of ammonia and waste. The walls behind the cages and window sills have waste material splashed and dried on them and it has also accumulated on the base of the hanging water bottles. Accumulations of waste material can lead to increased presence of insects and vermin which may cause contamination of feed, discomfort and illness.

The room shall be cleaned and maintained in a manner to facilitate proper husbandry practices to provide for the health and well-being of the sugar gliders.

3.131(d)

Repeat

#### Sanitation.

\*\*\*There is a large amount of flying insects present in the sugar glider room. There are 14 fly strips hung throughout the room and all of the strips are full. During the inspection the inspector was continually swiping at gnats while speaking. Exposing the sugar gliders to excess flying insects may cause distress and contamination of food and illness.

A safe and effective program for the control of insects and ectoparasites shall be established and maintained to provide for the health and well-being of the sugar gliders

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 26-SEP-2023
Received by Title:	Licensee		Date:



The inspection and exit interview were conducted with the Licensee.

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 26-SEP-2023
Received by Title:	Licensee		Date:



United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 20-Sep-2023

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	20-SEP-2023

Count	Scientific Name	Common Name
000160	Petaurus breviceps	SUGAR GLIDER

000160 **Total** 



SYLVIA DISHMAN 904 Beechwood Dr Dandridge, TN 37725		Customer ID: <b>42069</b> Certificate: <b>63-B-0167</b> Site: 001 SYLVIA DISHMAN
2.126(b)	Repeat	Type: ATTEMPTED INSPECTION Date: 03-AUG-2023

Access and inspection of records and property; submission of itineraries.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 3:15 pm on 03-AUG-2023.

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 06-AUG-2023
Received by Title:	Licensee		Date:



United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 03-Aug-2023

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	03-AUG-2023

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	



SYLVIA DISHMAN	Customer ID:	42069
904 Beechwood Dr	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
		SYLVIA DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	14-JUN-2023
2.126(b)	Repeat	

Access and inspection of records and property; submission of itineraries.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 12:45 pm on 14-JUN-2023.

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 19-JUN-2023
Received by Title:	Licensee		Date:



United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 14-Jun-2023

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	14-JUN-2023

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	



SYLVIA DISHMAN 904 Beechwood Dr Dandridge, TN 37725

## Customer ID: **42069** Certificate: **63-B-0167** Site: 001 SYLVIA DISHMAN

Type: ROUTINE INSPECTION Date: 01-MAR-2023

### 2.75(b)

### Repeat

### Records: Dealers and exhibitors.

\*\*\*The Records presented for review of animals on hand were incomplete. The acquisition records disclosed where the sugar gliders came from but not when they were acquired and there were no records of animal births. There were no disposition records disclosing the complete sales information (name, address, and phone number of the person receiving the sugar gliders and date of sale), or animal deaths. There was also no documentation for the number of animals currently on hand. Records disclosing the full information as required in this section, shall be developed, updated, and maintained on hand for review during inspection.

### 2.134

### Contingency planning.

\*\*\*A contingency plan has not been developed for the facility. A plan for the management and care of the animals in the event of an emergency or disaster must be developed, documented and maintained as required in Section 2.134 of the Animal Welfare Regulations. Correct by March 25, 2023.

This inspection and exit interview were conducted with the Licensee.

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	<b>Date:</b> 03-MAR-2023	
Received by Title:	Licensee		Date:

Additional Inspectors:

Jeffrey Shepherd, SUPERVISORY ANIMAL CARE SPECIALIST

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 03-MAR-2023	
Received by Title:			Date:	



United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 01-Mar-2023

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	01-MAR-2023

<b>Count</b>	Scientific Name	Common Name
000200	Petaurus breviceps	SUGAR GLIDER
000200	Total	



SYLVIA DISHMAN	Customer ID: 42069
904 Beechwood Dr	Certificate: 63-B-0167
Dandridge, TN 37725	Site: 001
	SYLVIA DISHMAN
	Type: ATTEMPTED INSPECTION
	Date: 14-DEC-2022

### 2.126(b)

Access and inspection of records and property; submission of itineraries.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 2:00pm on 14-DEC-

2022

Prepared By: Title:	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 15-DEC-2022	
Received by Title:	Licensee		<b>Date:</b> 15-DEC-2022	



United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 14-Dec-2022

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	14-DEC-2022

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	



SYLVIA DISHMAN 904 Beechwood Dr Dandridge, TN 37725 Customer ID: **42069** Certificate: **63-B-0167** Site: 001 SYLVIA DISHMAN

> Type: ROUTINE INSPECTION Date: 12-MAY-2022

### 2.75(b)

### Records: Dealers and exhibitors.

There are no records available to review regarding the acquisition and disposition of the sugar gliders currently on hand. Acquisition and disposition records regarding animals purchased, sold, donated, deaths and offspring born at the facility are required for animals being used in regulated activities. The licensee shall make, keep, and maintain records of animals on hand including acquisitions and dispositions of all animals The records shall fully and correctly disclose the required information.

#### 3.126(b)

### Facilities, indoor.

There is a very strong odor in the housing room for the sugar gliders. There is very little ventilation or fresh air currently provided leaving a strong odor of ammonia, scent marking, and other waste material. Heavy concentrations of ammonia like odors can lead to respiratory illness, attract flies and vermin. The room shall be provided additional ventilation to protect the sugar gliders from disease hazards. Correct by May 27, 2022.

### 3.131

#### Sanitation.

There are several cages that have become rusty allowing waste material to collect on the enclosure wires. The enclosures shall be cleaned in a manner that prevents such build up, reducing the odors and insect attractant to provide

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	<b>Date:</b> 23-MAY-2022	
Received by Title:	Licensee		Date:



23-MAY-2022

## **Inspection Report**

for the health and well-being of the sugar gliders. The rusty enclosures shall be repaired or replaced to facilitate appropriate cleaning and sanitation. Correct by May 27, 2022.

This inspection and exit interview were conducted with the licensee.

	MICHELLE WILLIAMS VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	<b>Date:</b> 23-MAY-2022
Received by Title:	Licensee		Date:



United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 12-May-2022

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	12-MAY-2022

<b>Count</b>	Scientific Name	Common Name
000180	Petaurus breviceps	SUGAR GLIDER
000180	Total	

SYLVIA DISHMAN	Customer ID: 42069
904 BEECHWOOD DRIVE	Certificate: 63-B-0167
DANDRIDGE, TN 37725	Site: 001
	SYLVIA DISHMAN

Type: ATTEMPTED INSPECTION Date: 23-JUN-2021

02-JUL-2021

### 2.126(b)

### Repeat

### Access and inspection of records and property; submission of itineraries.

The inspector arrived at the facility at 11:30 am. There was someone working outside who called the licensee to inform them that USDA was there. After no answer the individual went in to contact the licensee who was not available at the time. The inspector then left the property and waited in a nearby parking lot. An additional call was made at 12:40 pm. After having to leave a message the inspector left the location and proceeded to the next inspection location. Contact was made by phone at 1:24 pm after arrival at the other facility.

Prenared By:	MICHELLE WILLIAMS		Date:
	VETERINARY MEDICAL OFFICER	USDA, APHIS, Animal Care	02-JUL-2021
Received by Title:	Licensee		Date:



United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 23-Jun-2021

## **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	23-JUN-2021

Count	Scientific Name	Common Name
000000	NONE	NONE
000000	Total	

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA	DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	20-NOV-2019

### 2.126(b) REPEAT

## ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 10:00 on 20-NOV-19.

Arrived at the facility and knocked on the door. After there was no response I returned to my car. I called both phone numbers provided on file and left messages stating I was at the facility. I left my phone number and requested a return call.

Prepared By: WILLIAMS MICHELLE, D V M USDA, APHIS, Animal Care

Date: 22-NOV-2019

Title: VETERINARY MEDICAL OFFICER 2028

Received by Title: Certified Mail

Page 1 of 1

Date: 22-NOV-2019



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 20-NOV-19

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	20-NOV-19
No Animals v	vere Inspected.			
Count	Scientific Name		Common Name	

NONE

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA	DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	16-JUL-2019

### 2.126(b)

# REPEAT

## ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 2:30 pm on 16-JUL-19. Arrived at the facility, there was a vehicle in the driveway so I went to the door and rang the bell. There was no answer. I knocked on the door and the dogs began barking but no one came to the door. I returned to my car and called the number provided. I left a message to please return my call.

I attempted to make contact by phone again on 7/17/19 at 8:30 am but reached the voicemail. I again left a message to call me.

Prepared By: WILLIAMS MICHELLE, D V M USDA, APHIS, Animal Care

Date: 23-JUL-2019

Title: VETERINARY MEDICAL OFFICER 2028

Received by Title: Certified and Standard Mail



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 16-JUL-19

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	16-JUL-19
No Animals v	vere Inspected.			
Count	Scientific Name		Common Name	

NONE

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## **Inspection Report**

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA	DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	16-MAY-2018

### 2.126(b) REPEAT

### ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 12:00pm on 16-May-18.

Talked to licensee whom was unavailable for inspection.

Prepared By: WILEY KATHERINE, A C I USDA, APHIS, Animal Care

Date: 16-MAY-2018

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: Certified Mail

Page 1 of 1

**Date:** 16-MAY-2018



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 16-MAY-18

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	16-MAY-18
No Animals v	were Inspected.			
Count	Scientific Name		Common Name	

NONE

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA	DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	06-MAR-2018

## 2.126(b)

## ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 11:30am on 06-MAR-18.

Called licensee whom stated they were unavailable for inspection.

Prepared By: <u>WILEY KATHERINE, A C I</u> USDA, APHIS, Animal Care

Date: 06-MAR-2018

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: Email

Date: 06-MAR-2018



United States Department of Agriculture Animal and Plant Health Inspection Service

# **Species Inspected**

42069

Inspection Date: 06-MAR-18

Customer:

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	06-MAR-18

Count **Scientific Name**  **Common Name** 



Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
SYLVIA DISHMA		DISHMAN
	Type:	ROUTINE INSPECTION
	Date:	04-DEC-2017

## 3.131(c)

### REPEAT

### SANITATION.

The ceiling of the sugar glider indoor housing area has a brown accumulation, the walls have a sticky film and the windows have some dead fruit flies that require removal. All areas in the sugar gliders indoor housing shall be thoroughly cleaned including the ceiling, the walls and the windows in order to reduce odors and prevent insects. Clean all areas that are dirty.

This inspection and exit interview were conducted with owner.

Prepared By: WILEY KATHERINE, A C I USDA, APHIS, Animal Care

Date: 05-DEC-2017

Date: 05-DEC-2017

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: OWNER

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000160

Petaurus breviceps

Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 04-DEC-17

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	04-DEC-17
Count	Scientific Name		Common Name	

SUGAR GLIDER

Page 1 of 1



Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA DISHMAN	
	Type:	ROUTINE INSPECTION
	Date:	17-MAY-2017

## 3.126(b)

#### REPEAT

### FACILITIES, INDOOR.

The inspector smelled a strong odor when entering the indoor building that houses the sugar gliders. The inspector noted that several fans were running however the fans were not able to adequately provide enough fresh air to reduce odors. At the time of the inspection the cooling system had a mechanical failure and was in the process of being repaired. Excess odors could cause discomfort and health problems for the sugar gliders. Facilities shall provide adequate ventilation for the health of the animals and to prevent discomfort in the animals. Adequate ventilation is required to eliminate strong odors.

#### 3.131(a) REPEAT

### SANITATION.

There were four primary enclosures for the sugar gliders that had a brown sticky looking substance on the black wires of the cages. The four larger primary enclosures that house several sugar gliders should be cleaned more often to adequately maintain cages and reduce odors. This could cause disease and unhealthy living conditions for the sugar gliders. Excreta shall be removed as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors. All primary enclosures for the sugar gliders need to be cleaned and maintained as often as needed in order to create an adequate healthy living environment for the sugar gliders.

An exit briefing was conducted with the owner.

#### Prepared By: WILEY KATHERINE, A C I USDA, APHIS, Animal Care

Date: 18-MAY-2017

Title: ANIMAL CARE INSPECTOR 6038

#### Received by Title: OWNER

Date: 18-MAY-2017



000160

Petaurus breviceps

Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 17-MAY-17

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	17-MAY-17
Count	Scientific Name		Common Name	
Count	Scientific Name		Common Name	

SUGAR GLIDER

Page 1 of 1

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA	DISHMAN
	Туре:	ATTEMPTED INSPECTION
	Date:	04-MAY-2016

## 2.126(b)

## ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 12:15 pm on 05/04/2016.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 05-MAY-2016

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: SENT BY EMAIL

Page 1 of 1

**Date:** 05-MAY-2016



000000

NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 04-MAY-16

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	04-MAY-16
No Animals v	vere Inspected.			
Count	Scientific Name		Common Name	

NONE

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Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA DISHMAN	
	Туре:	ROUTINE INSPECTION
	Date:	17-NOV-2015

## 3.125(a)

### REPEAT

### FACILITIES, GENERAL.

Several of the black metal wire sugar glider enclosures have a brown sticky substance on the wires which may affect the structural integrity of the primary enclosures for the sugar gliders. The primary enclosures could be rusty under the brown sticky substance however due to lack of cleanliness it was difficult to determine. The primary enclosures shall be kept clean in order to prevent corrosion and deterioration of the primary enclosures. The indoor housing facilities shall be structurally sound and shall be maintained in good repair in order to protect the sugar gliders from injury. The primary enclosures need to be cleaned to determine if they are structurally sound.

### 3.126(b)

### FACILITIES, INDOOR.

The odor in the sugar glider indoor building facility was so strong and pungent that the inspector acquired a headache during the inspection. The inspector noted that the ventilation equipment was turned off at the time of the inspection. Since the primary enclosures were not clean, the odor could be a combination of feces, urine, deteriorated food and soiled bedding/litter or inadequate fresh air or inadequate ventilation equipment. If the inspector was unable to tolerate conditions in the indoor building these conditions could cause discomfort and health problems for the sugar gliders. Facilities shall provide adequate ventilation for the health of the animals and to prevent discomfort in the animals. Adequate ventilation is required to eliminate strong odors. Correct by 11/28/2015.

### 3.128

### SPACE REQUIREMENTS.

The inspector noted that many of the sugar gliders have a lack of adequate nesting/hiding spots available in the primary enclosures. Many of the sugar gliders have plastic drinking cups for nesting/hiding areas which are cracked /broken and have inadequate or no available areas for nesting/hiding. The inspector also noted that sugar gliders were hiding/nesting in any available space including feeding receptacles. The sugar gliders were noted to be very active in daylight hours which is an abnormal behavior pattern for a nocturnal species. It is important to have adequate hiding/nesting space available in order for the sugar gliders to maintain a normal nocturnal behavior pattern. Enclosures shall be constructed and maintained so as to provide normal postural and social adjustments.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 19-NOV-2015

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: OWNER



Inadequate space may be indicated by evidence of abnormal behavior problems. All sugar glider enclosures need adequate nesting/hiding spaces. Correct by 11/25/2015

### 3.129(b)

### FEEDING.

Many of the food receptacles in the primary enclosures have a brown/black substance on the outside of the receptacles. Some sugar gliders were using the food receptacles as a bed/resting/hiding spot which could cause food contamination. Some of the food receptacles were cracked or broken which could cause injury to the sugar gliders while eating or contamination of their food. Food receptacles shall be kept clean at all times. Replace or clean. Correct by 11/30/2015.

### 3.131(a)

### SANITATION.

The primary enclosures for the sugar gliders were caked with a brown sticky looking substance on the black wires of the cages. The floors had food, fruit flies, feces and litter that was not clean in the cages. The odor coming from the cages was very strong smelling. This could cause disease and unhealthy living conditions for the sugar gliders. Excreta shall be removed as often as necessary to prevent contamination of the animals contained therein and to minimize disease hazards and to reduce odors. All primary enclosures for the sugar gliders need to be cleaned and maintained as often as needed in order to create an adequate healthy living environment for the sugar gliders. Correct from this day forward.

### 3.131(c)

### SANITATION.

There are several jars in the interior window sills with a liquid inside the jar for capturing fruit flies . The jars are full of fruit flies and look untouched or recently replenished with different liquid. Also fly strips are hanging from the ceiling and are full of fruit flies. The jars and fly strips are either full or inadequate to continue being of any substantial use in capturing fruit flies. Clean all unused jars and fly strips that are inadequate or ineffective. Buildings shall be kept clean and in good repair to protect animals from injury. Correct by 11/26/2015

### 3.131(d) REPEAT

#### SANITATION.

The sugar glider primary enclosures have fruit flies accumulating in the black wire cages due to food and litter contamination in the enclosures. There were fruit flies flying around the sugar glider cages and thru out the indoor building housing the sugar gliders. One of the sugar gliders jumped and a cloud of fruit flies was visible in the enclosure. The fruit flies are in great abundance and due to the rapid ability to reproduce need to be controlled and eliminated. Insects may cause disease and may contaminate food in the sugar glider cages. A safe and effective

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 19-NOV-2015

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: OWNER



program for the control of insects should be maintained and established with the attending veterinarian.

### 3.132

### EMPLOYEES.

At this time only one owner is available to maintain approximately 150 sugar gliders. The one person is responsible for all the care of the sugar gliders including cleaning all enclosures, all feeders ,feeding all food, pest control, maintain building, changing all litter/bedding, and replacing all items needed for enclosures. The person also takes sugar gliders to the flea market every weekend to sell the sugar gliders. A sufficient number of adequately trained employees shall be utilized to maintain the professionally acceptable level of husbandry practices. An adequate number of employees is needed to assure proper care of all the sugar gliders. Correct by11/30/2015.

Exit briefing was conducted with owner.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

**Date:** 19-NOV-2015

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: OWNER

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Date: 19-NOV-2015



Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 17-NOV-15

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	17-NOV-15
Count	Scientific Name		Common Name	
000150	Petaurus brevicep	s	SUGAR GLIDER	

### **Inspection Report**

Sylvia Dishman	Customer ID:	42069
904 Beechwood Drive	Certificate:	63-B-0167
Dandridge, TN 37725	Site:	001
	SYLVIA DISHMAN	
	Туре:	ATTEMPTED INSPECTION
	Date:	07-JUL-2015

## 2.126(b)

### ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 1:00 pm. on 07/07/2015.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 09-JUL-2015

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: SENT BY FIRST CLASS MAIL

Page 1 of 1

Date: 09-JUL-2015



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service

Customer: 42069 Inspection Date: 07-JUL-15

# **Species Inspected**

Cu	st No	Cert No	Site	Site Name	Inspection
420	69	63-B-0167	001	SYLVIA DISHMAN	07-JUL-15
No A	nimals were	Inspected.			
Cou	nt Sc	ientific Name		Common Name	

NONE

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Sylvia Dishman	Customer ID:	42069	
904 Beechwood Drive	Certificate:	63-B-0167	
Dandridge, TN 37725	Site:	001	
	SYLVIA	A DISHMAN	
	Туре:	ROUTINE INSPECTION	
	Date:	18-SEP-2014	

### 3.125(a)

### FACILITIES, GENERAL.

The majority of the black metal sugar glider enclosures have rust across the front of the enclosures. It is very difficult to clean rusty enclosures which may affect the structural integrity of the primary enclosures. The indoor housing facilities shall be structurally sound and shall be maintained in good repair in order to protect the sugar gliders from injury. Replace or repair. Correct by October 31,2014.

### 3.131(d)

### SANITATION.

Some of the sugar glider primary enclosures had fruit flies accumulating in the bottoms of the black metal cages. There were fruit flies flying around the sugar glider cages and thru out the indoor building housing the sugar gliders. Insects may cause disease and may contaminate food in the sugar glider cages. A safe and effective program for the control of insects should be maintained and established with the attending veterinarian. Correct by September 25,2014.

An exit briefing was conducted with owner.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 18-SEP-2014

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: OWNER

Date: 18-SEP-2014



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 18-SEP-14

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	18-SEP-14
No Animals were Inspected.				
Count	Scientific Name		Common Name	

NONE

Sylvia Dishman 904 Beechwood Drive Dandridge, TN 37725	Site:	ID: <b>42069</b> ate: <b>63-B-0167</b> Site: 001	
		ATTEMPTED INSPECTION 27-AUG-2014	

## 2.126(b)

## ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 12:29 on 08/27/2014.

Prepared By: KATHERINE WILEY, A C I USDA, APHIS, Animal Care

Date: 28-AUG-2014

Title: ANIMAL CARE INSPECTOR 6038

Received by Title: SENT BY FIRST CLASS MAIL

Date: 28-AUG-2014



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NONE

Total

United States Department of Agriculture Animal and Plant Health Inspection Service Customer: 42069 Inspection Date: 27-AUG-14

# **Species Inspected**

Cust No	Cert No	Site	Site Name	Inspection
42069	63-B-0167	001	SYLVIA DISHMAN	27-AUG-14
No Animals were Inspected.				
Count	Scientific Name		Common Name	

NONE

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