

**Atkinson, Lauren B - APHIS**

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**From:** Atkinson, Lauren B APHIS  
**Sent:** Thursday, July 12, 2018 1:37 PM  
**To:** Garland, Kathleen M APHIS; Schnell, Michael A APHIS  
**Subject:** #328604 Monterey Zoological Society Open Complaint  
**Attachments:** AC18 512.docm; AC18 512.pdf

Hey,

Please let me know if you have any questions.

Thank you and have a great afternoon!

*Lauren Atkinson*  
Inspection & Licensing Assistant  
970-494-7457

USDA-APHIS-AC  
2150 Centre Ave.  
Building B, 3W11  
Fort Collins, CO 80526  
ph:970-494-7478  
fax:970-494-7461



# USDA-APHIS-Animal Care



ANIMAL WELFARE COMPLAINT			
Complaint No. AC18-512	Date Entered: 12-Jul-18	Processed By: LBA	
Referred To: GARLAND/ SCHNELL		Reply Due: 11-Aug-18	
Facility or Person Complaint Filed Against			
Name: MONTEREY ZOOLOGICAL SOCIETY		Customer No.: 328604	License No.: 93-C-1022
Address: 400 RIVER ROAD		Email Address:	
City: SALINAS	State: CA	Phone No.: 8314551901	
Complainant Information			
Name: ANONYMOUS		Organization:	
Address:		Email Address:	
City:	State:	Phone No.:	
How was the Complaint received? Email			
Details of Complaint: <u>SEE ATTACHED</u>			
Results:			
Application Kit Provided: Yes: <input type="checkbox"/> No: <input type="checkbox"/>			
Inspector:		Date:	
Reviewed By:		Date:	

**From:** noreply@aphis.usda.gov  
**To:** [AC West](#)  
**Subject:** USDA APHIS ANIMAL CARE - Animal Welfare Complaint Submission  
**Date:** Monday, June 25, 2018 12:12:49 PM

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### **Details of complaint:**

- Name of USDA licensee/registrant: MONTEREY zoo
- USDA license/registration number:
- City/State: Monterrey , CA
- Complaint details: I stayed overnight at the Monterey Zoo and saw an elephant attack a keeper. She screamed that she broke her back. It was a really bad attack. She left in an ambulance. The owner asked us to delete the video we took. He said it was to protect the animals. After spending the weekend thinking about it I now think he wanted us to destroy evidence. I am concerned since kids go to this place and everyone that works there are so young. I hope you will look into this. I wouldn't be surprised if he told his staff to stay quite to.

Submitted To: [acwest@aphis.usda.gov](mailto:acwest@aphis.usda.gov)

### **Complaint Contact Information:**

Can Contact Complainer: No, I would like to remain anonymous.

Name:

Organization:

Street Address:

Apt/Suite:

City / State / Zip: , ,

Phone Number:

Email:

Submitted on: Jun 25, 2018 12:12:25 PM MDT