#### **Animal Welfare Section** Date of inspection **Inspection Results NC Department of Agriculture and Consumer Services** Feb 16, 2017 **Approved 1030 Mail Service Center** Raleigh, NC 27699-1030 Annual inspection Indoor runs only Type of inspection Type of runs phone: (919) 715-7111 FAX: (919) 733-6431 e-mail: aws.agr@ncagr.gov 11,047 license type 41 - Boarding kennel License # URL: www.ncaws.com 35.41583 79.47301 # dogs present # cats present | 5 Latitude Longitude Number of prim. enclosures 8 Petsmart #2500 Petsmart, Inc Name of business Name of owner 1222 E. Dixie Drive, Suite B Asheboro NC 27203 Randolph Street address City ZIP code County +1 (336) 308-3652 Phone Number **Facilities Inspection Category Inspection Category** Result Result **Inspection Category** Result Acceptable Acceptable Acceptable 0201 Housing in sound repair 0201 Daily waste removal 0201 Perimeter Fence Acceptable 0201 Meets electrical code Acceptable Acceptable 0201 Hot and cold water present 0201 Adequate drainage Acceptable Accept. Acceptable 0201 Safe electrical power 0201 Washroom basin and sink 0201 Access to AWS employees Acceptable Acceptable Acceptable Food and bedding protected 0201 0201 Thermometer present 0201 Compliance with welfare Not applicable 0201 Animals in windows Records, shelter Result **Inspection Category** Result **Inspection Category** Result Inspection Category Not Applicable not applicable Not Applicable Origin of animals 0101 Location off-site 0101 Disposition of animals 0101 Not Applicable Not Applicable 0101 Descript. of animals, shelter Veterinary treatment, shelter 0101 Records, kennel **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result 0102 Owner information & signature | Not Applicable 0102 Description of animals, kennel Not Applicable Not Applicable 0102 Veterinary treatment, kennel Records, inspection **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result Not Applicable Not Applicable Not Applicable 0103 Records made available 0103 Records match animals 0103 Records kept 1+ year

# Animal Welfare Section, NCDA&CS Inspection Report, continued

## **Inspection Results**

Date of inspection

Approved

Feb 16, 2017

NC Petsmart #2500 Petsmart, Inc Asheboro **Indoor facilities Inspection Category Inspection Category** Result Result Inspection Category Result 0202 Ambient temperature, indoor Acceptable 0202 Ventilation, indoor Acceptable Acceptable 0202 Lighting, indoor Acceptable Acceptable 0202 Drainage, indoor 0202 Imperv./Sanitary surf., indoor **Outdoor facilities Inspection Category** Result Inspection Category Result Inspection Category Result Not Applicable 0203 Impervious surfaces, outdoor Not Applicable 0203 Housing, 1 per animal Not Applicable 0203 Protection from elements Not Applicable Not Applicable 0203 Owner advised, outdoor 0203 Drainage, outdoor **Primary enclosures Inspection Category** Result Inspection Category Result Inspection Category Result Acceptable Not Applicable Not Applicable 0204 Drainage prev. cross contam. 0204 Fence height >= 5 feet 0204 1:10 ratio, person: human Acceptable Acceptable Acceptable 0204 Surf. impervious to moisture 0204 Enclosure is escape proof 0204 Cats, >= 4 sq. ft. / adult Acceptable Acceptable Acceptable 0204 Prevent contact with wood 0204 Cats, <= 12 / enclosure 0204 Solid resting surface Acceptable Acceptable Acceptable 0204 Cats, raised resting surface 0204 Enclosures in sound repair 0204 Cats, 1 litter pan / 3 adults Acceptable Not Applicable 0204 Size of enclosure 0204 Dogs, supervision if > 4 Feeding **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result Acceptable Acceptable Acceptable 0205 Feeding, 1x / day, adult 0205 Feeding, 1 bowl / adult 0205 Feeding, commercial food Acceptable Acceptable Acceptable 0205 Feeding, bowl in good repair 0205 Feeding, quality food 0205 Feeding, bowl is protected Acceptable 0205 Feeding, 2x / day, young Watering **Inspection Category** Result **Inspection Category** Result Acceptable 0206 Watering, continuous access 0206 Watering, bowl in good repair Sanitation/Employees/Classification & Separation **Inspection Category** Result Inspection Category Result Inspection Category Result Acceptable Acceptable Acceptable 0207 Waste removal 2x / day 0207 Grounds overgrown 0207 Young given social interact. Acceptable Acceptable Acceptable 0207 Pest Control 0207 Animals removed while clean 0207 Species separated

Animal Welfare Section, NCDA&CS			Inspection	Results	Date o	finspection
Inspection Report, continued		Appro	ved	Feb	16, 2017	
Petsmart #2500		Petsmart, Inc		Asheboro		NC
Sani	itation/Emp	loyees/Classifica	ition & Sepa	aration (co	ntinued)	
Inspection Category	Result	Inspection Category	Result	Inspection		Result
0207 Enclosure sanitized 2x / day	Acceptable	0207 Number of employees	Acceptable	0207 Isolation are	a & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Acceptable	0207 Long term co	are program	Acceptable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals con	fined	Acceptable
		0207 Young with dam	Acceptable			
		Veterinary	/ Care	•		
Inspection Category	Result	Inspection Category	Result	Inspection	Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vacci	nation	Acceptable
0210 Veterinary care when needed	Acceptable					
		Vehicle	es			
0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area c	lean	Not Applicable
	Primar	y Enclosure Used	l in Transpo	rtation		
Inspection Category	Result	Inspection Category	Result	Inspection	Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of trans	port enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable					
Transporta	tion: Food a	and Water	Trai	nsportation	on: Care	
Inspection Category	Result			Inspection	Category	Result
0303 Food & water during transport	Not Applicable			0304 Observation	of animals	Not Applicable
Narrative Explanation, if needed						
Annual inspection performed. At time of inspection at 11:30 am cleaning had not been done. Cats are available						
for adoption through	n Helping Hands	Rescue. Cleaning of th	e cat area is don	<u>e by a volunt</u>	eer with He	elping Hands.
I spoke with staff me	mber of Petsma	rt with concerns about	needing to clean	the cages m	ore thorou	ghly. The
doors and hinges ne	ed to be cleaned	l and sanitized daily. At	time of inspecti	on records w	ere missing	g for 2 kittens,
Nugget and Honeyb	un. Helping Han	nds was called and asked	d to email the re	cords for thes	se 2 kittens	to me.
Ensure that all records are onsite at all times for the cats available. No other inadequacies noted.						
<u> </u>		( a.		if additional nam	os of narratio	vo are attached
Digital signature of inspe (disregard if report has 4 page	ctor es) Christie Sh	Digitally signed by Christie Shore DN: cn=Christie Shore, o=Animal Welfare Division, ou=NCDA & CS, email=Christie.Shore@ncagr.gov, c=US Date: 2017.02.16 21:39:15 -05'00'	_	if additional pag f a euthanasia ir		
		Page 3	Signature of Management	Hannah Rodden	,	

		Inspection Results	Date of inspection
		_	Feb 16, 2017
Petsmart #2500	Petsmart, Inc	Asheboro	NC
N	larrative Explanat	ion, continued	
igital signatura			
gital signature inspector		Signature of	

#### **Animal Welfare Section** Date of inspection **Inspection Results NC Department of Agriculture and Consumer Services Approved** Aug 22, 2017 **1030 Mail Service Center** Raleigh, NC 27699-1030 Annual inspection Indoor runs only Type of inspection Type of runs phone: (919) 715-7111 FAX: (919) 733-6431 e-mail: aws.agr@ncagr.gov 11,047 license type 41 - Boarding kennel License # URL: www.ncaws.com # cats present | 13 35.41583 79.47301 # dogs present Latitude Longitude Number of prim. enclosures 8 Petsmart #2500 Petsmart, Inc Name of business Name of owner 1222 E. Dixie Drive, Suite B Asheboro NC 27203 Randolph Street address City ZIP code County +1 (336) 308-3652 Phone Number **Facilities Inspection Category Inspection Category** Result Result **Inspection Category** Result Acceptable Acceptable Not applicable 0201 Housing in sound repair 0201 Daily waste removal 0201 Perimeter Fence Acceptable 0201 Meets electrical code Acceptable Acceptable 0201 Hot and cold water present 0201 Adequate drainage Acceptable Accept. Acceptable 0201 Safe electrical power 0201 Washroom basin and sink 0201 Access to AWS employees Acceptable Acceptable Acceptable Food and bedding protected 0201 0201 Thermometer present 0201 Compliance with welfare Not applicable 0201 Animals in windows Records, shelter Result **Inspection Category** Result **Inspection Category** Result Inspection Category Not Applicable not applicable Not Applicable Origin of animals 0101 Location off-site 0101 Disposition of animals 0101 Not Applicable Not Applicable 0101 Descript. of animals, shelter Veterinary treatment, shelter 0101 Records, kennel **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result 0102 Description of animals, kennel NOT ACCEPTABLE 0102 Owner information & signature | Not Applicable Not Applicable 0102 Veterinary treatment, kennel Records, inspection **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result NOT ACCEPTABLE Acceptable Acceptable 0103 Records made available 0103 Records match animals 0103 Records kept 1+ year

# Animal Welfare Section, NCDA&CS Inspection Report, continued

**Inspection Results** 

Date of inspection

Approved

Aug 22, 2017

NC Petsmart #2500 Petsmart, Inc Asheboro **Indoor facilities Inspection Category Inspection Category** Result Result Inspection Category Result 0202 Ambient temperature, indoor Acceptable 0202 Ventilation, indoor Acceptable Acceptable 0202 Lighting, indoor Acceptable Acceptable 0202 Drainage, indoor 0202 Imperv./Sanitary surf., indoor **Outdoor facilities Inspection Category** Result Inspection Category Result Inspection Category Result Not Applicable 0203 Impervious surfaces, outdoor Not Applicable 0203 Housing, 1 per animal Not Applicable 0203 Protection from elements Not Applicable Not Applicable 0203 Owner advised, outdoor 0203 Drainage, outdoor **Primary enclosures Inspection Category** Result Inspection Category Result Inspection Category Result Acceptable Not Applicable Not Applicable 0204 Drainage prev. cross contam. 0204 Fence height >= 5 feet 0204 1:10 ratio, person: human Acceptable Acceptable Acceptable 0204 Surf. impervious to moisture 0204 Enclosure is escape proof 0204 Cats, >= 4 sq. ft. / adult Acceptable Acceptable Acceptable 0204 Prevent contact with wood 0204 Cats, <= 12 / enclosure 0204 Solid resting surface Acceptable Acceptable Acceptable 0204 Cats, raised resting surface 0204 Enclosures in sound repair 0204 Cats, 1 litter pan / 3 adults Acceptable Not Applicable 0204 Size of enclosure 0204 Dogs, supervision if > 4 Feeding **Inspection Category** Result **Inspection Category** Result **Inspection Category** Result Acceptable Acceptable Acceptable 0205 Feeding, 1x / day, adult 0205 Feeding, 1 bowl / adult 0205 Feeding, commercial food Acceptable Acceptable Acceptable 0205 Feeding, bowl in good repair 0205 Feeding, quality food 0205 Feeding, bowl is protected Acceptable 0205 Feeding, 2x / day, young Watering **Inspection Category** Result **Inspection Category** Result Acceptable 0206 Watering, continuous access 0206 Watering, bowl in good repair Sanitation/Employees/Classification & Separation **Inspection Category** Result Inspection Category Result Inspection Category Result Acceptable Acceptable Acceptable 0207 Waste removal 2x / day 0207 Grounds overgrown 0207 Young given social interact. Acceptable Acceptable Acceptable 0207 Pest Control 0207 Animals removed while clean 0207 Species separated

Animal Welfare Section, NCDA&CS		Inspection Results Date of inspection		f inspection		
Inspection Report, continued		Approved Aug 22, 2017		22, 2017		
Petsmart #2500		Petsmart, Inc		Asheboro		NC NC
Sani	itation/Emp	loyees/Classifica	ition & Sepa	aration (co	ntinued)	
Inspection Category	Result	Inspection Category	Result	Inspection	Category	Result
0207 Enclosure sanitized 2x / day	NOT ACCEPTABLE	0207 Number of employees	Acceptable	0207 Isolation are	a & signage	Acceptable
0207 Method of sanitation	Acceptable	0207 Females in estrus, separated	Not Applicable	0207 Long term ca	are program	Not Applicable
0207 Build./grnds., clean & repair	Acceptable	0207 Owner perm, commingling	Acceptable	0207 Animals con	fined	Acceptable
		0207 Young with dam	Not Applicable			
		Veterinary	/ Care			
Inspection Category	Result	Inspection Category	Result	Inspection	Category	Result
0210 Program of veterinary care	Acceptable	0210 Daily observation of animals	Acceptable	0210 Rabies vaccii	nation	Acceptable
0210 Veterinary care when needed	Acceptable					
		Vehicl	es			
0301 Vehicles mechanically sound	Not Applicable	0301 Fresh air and ventilation	Not Applicable	0301 Cargo area c	lean	Not Applicable
	Primar	y Enclosure Used	l in Transpo	rtation		
Inspection Category	Result	Inspection Category	Result	Inspection	Category	Result
0302 Construction of enclosure	Not Applicable	0302 Age and species separated	Not Applicable	0302 Size of trans	port enclosure	Not Applicable
0302 Enclosure clean & sanitized	Not Applicable					
Transporta	tion: Food a	and Water	Trai	nsportation	on: Care	•
Inspection Category	Result			Inspection	Category	Result
0303 Food & water during transport	Not Applicable			0304 Observation	of animals	Not Applicable
Narrative Explanation, if needed						
Annual inspection performed. The following inadequacies were noted at time of inspection:						
1) .0102, .0103 Records for 4 kittens were unavailable. There were 3 records that did not have a description to						
match up to the kitte	ens. All 3 of the r	records had the same ID	# but patient na	ame stated 3	kittens, the	erefore it
could be an invoice f	or 3 on one invo	oice. Without proper de	scription or nam	es on the rec	ords I canr	not match the
records to the kittens and there is one record missing.						
Digital signature of inspe	ctor		check here i	if additional pag	es of narrati	ve are attached
(disregard if report has 4 page	I		check here i	f a euthanasia in	nspection for	m is attached
		Page 3	Signature of Management			

## Date of inspection **Inspection Results** Aug 22, 2017

**Approved** 

Asheboro

NC

Petsmart #2500

Petsmart, Inc.

# Narrative Explanation, continued

- 2) .0207 Upon entering the cat area I immediately noticed that the enclosures had not been cleaned. I asked the staff member when cleaning had been done and he stated that the rescue had not came in to clean yet. The time of my visit was 2:30 pm. I explained to the staff member that it was not the rescue's responsibility to clean. Cleaning is to be done twice a day in accordance to the AWA therefore if the rescue does not show for a morning cleaning the store is responsible for doing so;
- 3) There were 2 kittens in a wire crate in the floor of the cat area. This enclosure is not approved for housing on their license. The enclosure was very dirty with scattered litter. The kittens were showing signs of URI with sneezing and runny eyes present. I asked the manager to contact the rescue, Helping Hands to come pull these kittens out of the store and have them vetted. Kittens were removed to back area during my inspection for isolation;
- 4) .0206 Two of the enclosures were without water. The bowl in the wire crate was dirty with wet litter and the other bowl was completely dry. Staff stated that water had been in the bowls earlier when he went in.

I will follow up within 30-60 days. I will also be contacting the rescue.

Digital signature of inspector

Christie Shore DN: cn=Christie Shore, o=Animal Welfare Division, ou=NCDA & CS,

Digitally signed by Christie Shore DN: cn=Christie Shore, o=Animal email=Christie.Shore@ncagr.gov. c=US Date: 2017.08.22 17:02:55 -04'00'

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2500	License Number: 11047
Owner: PETSMART INC	
Address: 1222 E. DIXIE DRIVE SUITE B	
City: ASHEBORO	Zip Code: 27203
County: RANDOLPH	
Phone: (623)388-8300	Email:
Latitude: 35.41583	Longitude: -79.47301
Total Enclosures: 8	
Dogs on Premise:	Cats on Premise: 13
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 16
Type of Inspection: Random Inspection	Date of Inspection: 06/13/2018

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] Needs Improvement
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] Needs Improvement

Out of 13 kittens/cats records were missing for 3 kittens and 1 adult cat. At the last inspection in August of 2017 the same problem was noted.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] Needs Improvement
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

In one kennel there were 6 kittens, 1 black and 5 gray tabby. There were records for 1 black kitten and 3 gray tabby's. There was no way to identify as to which gray tabby kittens the records were for. I have suggested using some type of collars for easy identification otherwise when adopted or removed from the store it will be hard to match the kitten to the correct record.

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Not In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] Needs Improvement
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] Needs Improvement
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] Not In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] Needs Improvement

At time of inspection there were 6 kittens all in one of the 8 enclosures. There was no port holes open to the adjoining enclosures therefore it was tight quarters for the kittens. There was only one litter receptacle in this enclosure for the 6 kittens, AWA requires 1 per every 3 cats/kittens. The litter boxes did not appear to have clean litter in the receptacles of all the enclosures. Carpeted tree in the corner of the room needs to be removed as it cannot be properly sanitized and can be a fomite for disease.

## 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance

- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
  - 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
  - 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
  - 7. Pood receptacies durable, clean and samuzed. [02 NCAC 323 .0203(0)] In Compila
  - 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

## 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] Not In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] Not In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

One enclosure with 2 cats was found to have a small trace of water in the bowl. In the cage with one kitten the water bowl had litter in it that had discolored the water. At the last inspection it was noted that there were enclosures housing cats without water.

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Needs Improvement
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] Needs Improvement
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or Not In
     Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

Time of inspection was after 11:00 am and the store was open to the public. I found that the enclosures had not been cleaned as of yet for the morning. The doors, latches and hinges were very dirty. The litter boxes appeared to have not been emptied recently and a strong ammonia smell was present when entering the room. There were 6 kittens in one enclosure and they could not all 6 lie down or sit down without coming in contact with scattered litter/feces. Some of the water bowls had litter in them that had changed the color of the water by dissolving. These issues of not having this area clean were noted at the last inspection as well in August of 2017.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] Not In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

One yellow kitten appeared to have some drainage and needed to be cared for. I requested that kitten be pulled out once the rescue came in that day.

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## $02\ \text{NCAC}\ 52\text{J}\ .00302\ \text{PRIMARY}\ \text{ENCLOSURES}\ \text{USED}\ \text{IN}\ \text{TRANSPORTING}\ \text{DOGS}\ \text{AND}\ \text{CATS}$

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Random inspection performed. This inspection has been disapproved as the problems noted today were the same problems that existed on the August 2017 inspection. This facility is still using the same rescue as they were using in August. I will be reaching out to the rescue as well however the problems at this facility are the responsibility of the store and not the rescue. I have encouraged management to make frequent checks on this area and to ensure that it is clean before opening to the public everyday. I will follow up after 15 days.

### **Inspection Result:**

# Disapproved

Inspector's Signature	Date
Christie Shore	06/13/2018
Facility Representative's Signature	Date
Emilio Esteban	06/13/2018

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2500	License Number: 11047
Owner: PETSMART INC	
Address: 1222 E. DIXIE DRIVE SUITE B	
City: ASHEBORO	Zip Code: 27203
County: RANDOLPH	
Phone: (623)388-8300	Email:
Latitude:	Longitude:
Total Enclosures: 8	
Dogs on Premise:	Cats on Premise: 8
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 16
Type of Inspection: Annual Inspection	Date of Inspection: 12/04/2018

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### Records were missing for Fancy

## 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] Needs Improvement
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

Record was missing for Fancy. Assistant Manager stated that he would contact Helping Hands to get the records. I explained to him that it is up to PetSmart to ensure that they have records in house for each animal at all times.

### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

Inside the cat area there was a large carpeted cat tree. The carpet has came off exposing the wood in many areas on the tree. I explained to the manager that the cats cannot have direct access to wood and that the tree could not be properly sanitized therefore it needed to be removed. He removed the tree and disposed of it during my visit.

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance

- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Needs Improvement
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or Needs Improvement
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] Not Applicable

At the time of inspection I noted a build up on the cage doors and hinges. I showed this to the manager. He stated that the rescue has volunteers that come in to clean and that he would talk with them about cleaning this better. I told him that it is the store's responsibility to follow behind the volunteers and ensure they are cleaning properly.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance

- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

## **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed. Cats are available for adoption through Helping Hands 4 Paws. Records were missing for one of the cats and sanitation was lacking as the enclosure doors are not being properly cleaned. Ensure that records are made readily available for all cats and that proper cleaning techniques are being followed.

#### **Inspection Result:**

# Approved

Inspector's Signature	Date
Christie Shore	12/04/2018
Facility Representative's Signature	Date



Steven W. Troxler Commissioner

# North Carolina Department of Agriculture and Consumer Services Veterinary Division

Joseph W. Reardon Assistant Commissioner for Consumer Protection

Douglas Meckes, DVM State Veterinarian

December 12, 2019

Amanda Lilly Business Licensing Specialist PetSmart, Inc. 19601 N. 27<sup>th</sup> Avenue Phoenix, AZ 85207

**Notice of Warning** 

Re: Violation of Title 02 N.C. Administrative Code ("NCAC") Chapter 52J Sections .0102(1)-(3); .0103; .0204(b); .0206; .0207(a) and (b); and .0210(c) and (d).

AWS-WL-2019-12

Boarding kennel: PetSmart Store #2500

License Number: 11047

Dear Ms. Lily:

The Animal Welfare Section ("AWS") of the Veterinary Division of the N.C. Department of Agriculture and Consumer Services ("NCDA&CS") conducted a facility compliance inspection ("FCI") on October 3, 2019 and again on December 10, 2019 of PetSmart Store #2500 located at 1222 E. Dixie Drive Suite B, Asheboro, NC ("the kennel"). The October 3, 2019 FCI was marked "Contingently/Conditionally Approved" due to the recurring nature and severity of violations of the N.C. Animal Welfare Act ("AWA") and its associated regulations. The December 10, 2019 FCI was marked "Disapproved" due to: a) the failure of the kennel to implement corrective actions to address the previous violations; b) housing an animal in an unsafe primary enclosure; c) continued, willful failure to properly clean the primary enclosures and d) failure to provide the animals with continuous access to fresh water.

Copies of the FCI reports are attached hereto and incorporated by reference.

AWS notes the following findings:

The October 3, 2019 and December 10, 2019 FCI reports document that:

1) The kennel is not maintaining the records required by 02 NCAC 52J .0102(1) – (3). The October 3, 2019 FCI showed that the records were missing owner information and did not show the date of entry. The December 10, 2019 FCI showed that the kennel only had records for 4 of the 12 cats present at the time of the FCI. Those 4 records were missing the required owner information;

- 2) During the December 10, 2019 FCI, records were found for animals available for adoption, but these records did not match the animals present at the time of this FCI. In addition, the medical records for the animals are not being maintained at the kennel for a year as required. The inability to match animals to their records and the failure to maintain records for 1 year after the release of the animal are violations of 02 NCAC 52J .0103;
- 3) During the December 10, 2019 FCI, the AWS Inspector opened the door to an enclosure to view the animal inside only to have the entire door and frame fall off. The AWS Inspector noted that all the screws that should have been in place in the door and frame were missing. The kennel manager stated that he knew that screws were missing. The cat housed inside this enclosure would only have to place a small amount of pressure to the door and it would have fallen off. This unsafe condition of a primary enclosure is a violation of 02 NCAC 52J .0204(b) which requires primary enclosures to be structurally sound, maintained in good repair and constructed as to prevent the escape of animals;
- 4) During the October 3, 2019 FCI and the December 10, 2019 FCI, some of the animals did not have continuous access to fresh water as required by 02 NCAC 52J .0206;
- 5) The boarding kennel renewal license for this kennel states that the first cleaning of the facility occurs at 8 AM. The AWS Inspector arrived at 12:20 PM to conduct the October 3, 2019 FCI and the kennel had not been cleaned yet. The kennel manager stated that he depends on the rescue owning the animals to clean the kennel. The AWS Inspector reminded the manager at that time that the kennel is responsible for ensuring compliance with the AWA and its regulations. The AWS Inspector arrived at 11:23 AM to conduct the December 10, 2019 FCI and again the kennel had not been cleaned. This failure to properly clean the enclosures a minimum of twice daily and failure to keep areas accessible to multiple animals clean and sanitary are violations of 02 NCAC 52J .0207(a) and (b);
- 6) During the December 10, 2019 FCI, 3 cats were noted to be consistently sneezing and 1 of those cats had conspicuous eye discharge. There was no record that these animals had received veterinary care. The AWS Inspector directed the kennel to remove the cat with ocular discharge and to seek veterinary care for this animal. Failure to provide veterinary care for an ill animal is a violation of 02 NCAC 52J .0210(c).
- 7) During the December 10, 2019 FCI, records were not present for 8 of the cats. These cats appeared to be over 4 months of age and therefore should have been vaccinated for rabies. The rabies vaccination status of these 8 cats could not be determined in violation of 02 NCAC 52J .0210(d).

Based on the results of the FCIs conducted on October 3, 2019 and December 10, 2019, the kennel appears to have violated 02 NCAC 52J .0102(1)-(3); .0103; .0204(b); .0206; .0207(a) and (b); and .0210(c) and (d).

Therefore, I am directing the kennel to do the following:

- 1) Immediately remove the animal from the damaged enclosure and leave this enclosure empty until it has been repaired or replaced;
- 2) Immediately clean and sanitize all primary enclosures and common areas.
- Develop and implement written protocols for the maintenance of all recordkeeping including medical records and rabies vaccination status of the animals required by the AWA and its rules;
- 4) Develop and implement written protocols to address the proper cleaning and sanitizing of the facility. These protocols must include:

- a) Protocols for the proper cleaning a minimum of two times a day the enclosures and exercise/play areas;
- b) Protocols for the proper cleaning and sanitation of all areas accessible to multiple animals; and
- c) Protocols for keeping the premises clean and in good repair.
- 5) Develop and implement written protocols for the provision of continuous access to fresh water to all animals;
- 6) Develop and implement written protocols for the daily observation of the animals and the provision of veterinary care when an animal is observed to be injured or showing signs of illness.
- 7) Submit to AWS within 7 days of receipt of this Notice of Warning a timeline detailing the written protocols and the corrective actions with their expected completion dates to address all the violations noted in this Notice of Warning and the FCIs conducted on October 3, 2019 and December 10, 2019.

This Warning Letter serves as written notice indicating in which respects the kennel has violated the N.C. Animal Welfare Act and the rules issued pursuant thereto.

Continued or future violation of these statutes or regulations will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such willful disregard or violation may result in action against your facility's license pursuant to N.C. General Statute § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under N.C. General Statute § 19A-40.

Your immediate attention to this matter is appreciated.

Sincerely,

Patricia Norris, DVM, MS Director of Animal Welfare Section

Veterinary Division

cc: Dr. R. Douglas Meckes, State Veterinarian
Joe Reardon, Assistant Commissioner, NCDA&CS
Tina Hlabse, General Counsel, NCDA&CS
Christopher R. McLennan, Assistant Attorney General

## Appendix

#### REFERENCED STATUES AND REGULATIONS

## § 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect. (1977, 2nd Sess., c. 1217, s. 11; 1987, c. 827, s. 67.)

## § 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation.

The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2. (1995, c. 516, s. 6; 1998-215, s. 3.)

## 02 NCAC 52J .0102 RECORDS; BOARDING KENNELS

Operators of boarding kennels shall maintain records of all dogs and cats showing the following:

- (1) name and address of owner or person responsible for animal, the date of entry and signature and address of individual to whom animal is released and the date of release;
- (2) description of animal including breed, sex, age and color marking; and
- (3) veterinary care provided while boarded, which shall include date, times, description of medication (including name and dosage) and initials of person administering product or procedure.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

## 02 NCAC 52J .0103 INSPECTION OF RECORDS

All operators of animal shelters, pet shops, boarding kennels, public auctions, and persons operating as dealers shall make all required records available to the director or his authorized representative on request, during the business and cleaning hours listed on the license application. The operator must be able to match each animal to its record upon request. Records shall be maintained for a period of one year after the animal is released.

History Note: Authority G.S. 19A-24; 19A-25; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

## 02 NCAC 52J .0204 PRIMARY ENCLOSURES

(b) Primary enclosures for dogs and cats shall be structurally sound and maintained in good repair and in a manner to prevent injury to animals and keep other animals out. Primary enclosures shall be constructed so as to provide space to allow each dog or cat to walk, urn about freely, and to easily stand, sit, or lie in a natural position. The height of a primary enclosure other than a cage shall be no less than five feet. All enclosures shall be constructed to prevent the escape of animals.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

### 02 NCAC 52J .0206 WATERING

Animals shall have continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. Watering receptacles shall be durable and kept clean and sanitized. Damaged receptacles shall be replaced.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

#### 02 NCAC 52.J .0207 SANITATION

(a) Waste shall be removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats contained therein and to reduce disease hazards and odors. Enclosures and exercise areas for dogs and cats must be properly cleaned a minimum of two times per day. The animal must be able to walk or lie down without coming in contact with any waste or debris. When a hosing or flushing method is used for cleaning an enclosure, dogs or cats contained therein shall be removed during the cleaning

process, and adequate measures shall be taken to protect the animals in other such enclosures from being contaminated with water and other wastes.

- (b) Sanitation shall be as follows:
  - (1) Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories shall be sanitized in the manner provided in Subparagraph (b)(3) of this Rule.
  - (2) In addition to primary enclosures being properly cleaned a minimum of two times per day, enclosures and accessories shall be sanitized a minimum of once every seven days in the manner provided in Subparagraph (b)(3) of this Rule if the same animal is housed in the same enclosure more than seven days.
  - (3) Cages, rooms and hard-surfaced pens or runs shall be sanitized by:
    - (A) washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or
    - (B) washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or
    - (C) cleaning all soiled surfaces with live steam.
  - (4) Food and water receptacles shall be sanitized daily with hot water, detergent, and disinfectant.
  - (5) Soiled linens and cloth products shall be mechanically washed with detergent and sanitized.
  - (6) Any area accessible to multiple animals shall be kept clean and sanitary.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005; April 1, 1985.

## 02 NCAC 52J .0210 VETERINARY CARE

(c) Each dog and cat shall be observed daily by the animal caretaker in charge, or by someone under his direct supervision. Sick or diseased, injured, lame, or blind dogs or cats shall be provided with veterinary care or be euthanized, provided that this shall not affect compliance with any state or local law requiring the holding, for a specified period, of animals suspected of being diseased. If euthanasia is performed at a certified facility, a list of personnel approved to perform euthanasia shall be maintained in a Policy and Procedure Manual as described in 02 NCAC 52J .0800. Diseased or deformed animals shall be sold or adopted only under the policy set forth in the "Program of Veterinary Care." Full written disclosure of the medical condition of the animal shall be provided to the new owner.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005.

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Disapproved - 12/10/2019

Facility Name: PETSMART INC #2500	License Number: 11047		
Owner: ALAN SCHNAID			
Address: 1222 E. DIXIE DRIVE SUITE B			
City: ASHEBORO	Zip Code: 27203		
County: RANDOLPH	,		
Phone: (623)388-8300	Email:		
Latitude:	Longitude:		
Total Enclosures: 24	,		
Dogs on Premise: 0	Cats on Premise: 12		
Capacity (Dogs):	Capacity (Cats): 24		
Type of Inspection: Follow-up Inspection	Date of Inspection: 12/10/2019		

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Not In Compliance
- 2. Description [02 NCAC 52J .0102(2)] Not In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] Not In Compliance

At the time of inspection there were 12 cats and records were only available for 4 of the cats. Of the records that were available owner (rescue) information was missing. There were 3 or more folders with cat names on them that were available for adoption but the description and/or names on the records did not match the cat with that name.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] Not In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] Not In Compliance
- Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years Needs Improvement

Adoption records on cats adopted are maintained in the PetSmart computer program however medical documentation or other records are not being kept at the facility as required in 52J.0103. See also comments in section .0102.

### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] - In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance

- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] - In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(I)] - In Compliance
- No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] - In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] - Not Applicable
- In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] - In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] - In Compliance
- Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out.
   NCAC 52J .0204(b)] Not In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] Not In Compliance
- Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] - In Compliance
- All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] - In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance

- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

.0204(b) Cage door on bottom right enclosure was missing all of the screws that held the front gate in place. When opened the entire door and frame fell off of the enclosure. The manager stated that he had noticed that it was missing the screws last week. I showed him that the cat would only have to push a little and the door would've fell off allowing the cat to escape. He stated that he needed to order a part. I showed him that he only needed new screws that could be purchased locally or if not able to repair the enclosure needed to be marked as "Do not use" and ensure that no cats were housed in the enclosure until repaired.

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] - In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] Needs Improvement
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### .0205(b) Plastic food bowl was damaged and has not been replaced.

#### 02 NCAC 52J .0206 WATERING

- Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] -Not In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

.0206 Two of the enclosures housing 1 cat each had water receptacles that were completely dry. Lack of proper watering was noted in the previous inspection on 10-3-19

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] Needs Improvement
- Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Needs Improvement
- The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] - In Compliance
- In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure
  more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J
  .0207(b)(3). [02 NCAC 52J .0207(b)(1)] Needs Improvement

- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - Needs Improvement
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] Not In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

.0207(a,b) I arrived at the facility at approximately 11:23 am and cleaning had not been performed. Application for this facility states that the first cleaning is to be performed at 8:00 am. On the previous inspection dated 10/3/19 cleaning had not been performed as of 12:20 pm. Again at today's inspection the manager stated that they depend on the rescue to clean. I reiterated to the manager that if the rescue does not show to clean it is the responsibility of the store. The litter boxes had not been scooped. One of the litter boxes in use was a short cardboard box therefore the litter and feces were overflowing the box and litter had fell to the cage below and the floor. Litter was under the litter boxes and scattered in the cages where cleaning had not been performed. Food receptacles were cleaner at this visit. A food receptacle was almost completely covered in one litter box. Doors, hinges, food containment containers, accessories, etc have an access of dust/dander. I discussed the importance of cleaning again with the manager and the rescue representative.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)]
   In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] - In Compliance
- Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] - In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] - In Compliance
- A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] - In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] - In Compliance
- All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] Not In Compliance

.0210(c) During the inspection I noted that 3 of the cats were consistently sneezing. One of these 3 cats had eye drainage therefore I asked the rescue to take the cat out to receive medical treatment. I asked her to also watch the remaining cats for any other URI signs and to ensure that these cats are pulled as soon as additional symptoms are noted.

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust firms from getting to the animals. [02 NCAC 52J .0301(b)]
   Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] - Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] - Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position.
   NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] - Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Pumpies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

 The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### General Comments:

Follow up inspection performed as a follow up to the Contingently approved inspection from October 3, 2019. The inadequacies noted on the inspection report from October 3, 2019 were noted today as not being in compliance. Manager and rescue are going to work on providing records for all the cats housed at the facility and they will email/text the records to me. A follow up inspection will be performed within 30 days to ensure the inadequacies are corrected.

#### **Inspection Result:**

Disapproved	
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Inspector's Signature	Date	
Christie Shore	12/10/2019	
Facility Representative's Signature	Date	
Jon Schuler	12/10/2019	

# **Animal Welfare Section NC Department of Agriculture and Consumer Services** 1030 Mail Service Center

# Record of Contact with a Constituent

pho	Raleigh, NC 27699-1030 phone: (919) 715-7111 FAX: (919) 733-6431			Type of contact		
pho	e-mail: aws.agr@ncagr.gov			] phone call	courtesy inspection	
	URL: www.ncaws.com			] complaint		
Date of contact	December 11, 2019			] Determination	if required to be licensed	
Name of busines	s Petsmart #2500					
Name of owner						
itreet address	1222 E. Dixie Drive Suite B					
	1222 E. Dixie Drive Suite B Asheboro	State	North Carolina	ZIP code	27203	
Street address  City  phone #		State	North Carolina	ZIP code County	27203 Randolph	

## Brief Description of Contact

This contact form is an addendum to the Disapproved inspection report dated 12/10/19. Section 52J.0210 #4 should have been marked as "Not in Compliance". The comment section under #4 should have also stated that being that there were only 4 records available for the 12 cats there was no proof of Rabies vaccinations for the cats missing records.

> Signature of Inspector

Christie Shore ON: cn=Christie Shore, ou=AWS, email=christie.shore@ncagr.gov, c=US

Digitally signed by Christie Shore DN: cn=Christie Shore, o=NCDA CS,

Date: 2019.12.12 08:26:44 -05'00'

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## Facility Compliance Inspection - Boarding Kennel

# Contingently/Conditionally Approved - 10/03/2019

Facility Name: PETSMART INC #2500	License Number: 11047
Owner: ALAN SCHNAID	
Address: 1222 E. DIXIE DRIVE SUITE B	
City: ASHEBORO	Zip Code: 27203
County: RANDOLPH	
Phone: (623)388-8300	Email:
Latitude:	Longitude:
Total Enclosures: 24	
Dogs on Premise: 0	Cats on Premise: 5
Capacity (Dogs):	Capacity (Cats): 24
Type of Inspection: Annual Inspection	Date of Inspection: 10/03/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Not In Compliance
- 2. Description [02 NCAC 52J .0102(2)] Needs Improvement
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

Records for cats were missing owner (rescue) information and did not show date of entry. For the two kittens there was only a Tractor Supply receipt of vet care at Pet clinic. Complete records require for all cats.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] - In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] - In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] - In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance

- A separate five-toot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] - In Compliance
- No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] - In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] - Not Applicable
- In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] - In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] - In Compliance
- All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] - In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] - In Compliance
- The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] - In Compliance
- Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] - In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] -Needs Improvement
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] Needs Improvement
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

At the time of inspection (approximately 12:20 pm) there were 8 receptacles in the enclosure with the mom and 2 kittens. Out of the 8 receptacles only one had a small amount of water. The water in this bowl was dirty from litter/food being scattered in to the water.

#### 02 NCAC 52J .0207 SANITATION

- Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] - Needs Improvement
- Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Not In Compliance
- The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] Needs Improvement
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] Needs Improvement
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - Needs Improvement
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] Needs Improvement
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] Needs Improvement
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance

- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

I arrived at the facility at approximately 12:20 pm. I found that cleaning had not been performed. I asked the manager if the store or rescue does the cleaning. Manager stated that a representative comes from the rescue to clean every morning normally around 11:00 am. The water receptacle was dirty on the inside and outside. Two of the food bowls were dirty with dried canned food from the previous day. Dry cat food was scattered throughout the enclosure that was housing mom and kittens. Beds had excessive hair build up. Doors and hinges had a build up on them and appear to have not been cleaned/sanitized properly within the requirements of the AWA. I discussed the importance of maintaining proper cleaning and sanitation to prevent the spread of disease. Cleaning should be completed daily before the store is open to the public.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- Fernales in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)]
   In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] - In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] - In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] - In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] Not In Compliance

## Adult cat named Lindsey did not have proof of current rabies vaccination.

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust firmes from getting to the animals. [02 NCAC 52J .0301(b)]
   Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - o The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable

- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] - Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] - Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

 The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed. Cats are available for adoption through Helping Hands 4 Paws. Due to the lack of husbandry at this location this inspection report is Contingently Approved. I will follow up to ensure that proper cleaning/sanitation is being performed.

**Inspection Result:** 

# Contingently/Conditionally Approved

Inspector's Signature	Date
Christie Shore	10/03/2019
Facility Representative's Signature	Date
Jon Schuler	10/03/2019

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/06/2020

Facility Name: PETSMART INC #2500	License Number: 11047	
Owner: ALAN SCHNAID		
Address: 1222 E. DIXIE DRIVE SUITE B		
City: ASHEBORO	Zip Code: 27203	
County: RANDOLPH		
Phone: (623)388-8300	Email:	
Latitude:	Longitude:	
Total Enclosures: 24		
Dogs on Premise: 0	Cats on Premise: 5	
Capacity (Dogs):	Capacity (Cats): 24	
Type of Inspection: Follow-up Inspection	Date of Inspection: 01/06/2020	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### At time of inspection there were 5 cats available. All records were intact for these cats.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### Records were readily available. A chart has been implemented to show cats entering and leaving the facility.

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] - In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance

- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult does housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

It was noted on the inspection report dated 12-10-19 that the door on the bottom right enclosure was not attached to the cage. This has been repaired by the store manager.

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### All damaged food bowls have been discarded.

#### 02 NCAC 52J .0206 WATERING

- Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### All cats had fresh water at the time of inspection

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance

- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

Sanitation has improved. Store manager stated that himself or staff are cleaning in the mornings before the store opens to ensure that the litter boxes are scooped, the food and water receptacles are clean and filled and that the cages are clean. Staff needs to ensure that the cleaning of the cage doors are cleaned thoroughly.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### No signs of illness/disease were present among the cats present.

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable

- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

### $02\ \text{NCAC}\ 52\text{J}\ .0303\ \text{FOOD}\ \text{AND}\ \text{WATER}\ \text{REQUIREMENTS}$

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Follow up inspection from Disapproved inspection dated 12-10-19. All inadequacies have been addressed and were in compliance with the AWA.

**Inspection Result:** 

|--|

Inspector's Signature	Date
Christie Shore	01/06/2020
Facility Representative's Signature	Date
Jon Schuler	01/06/2020

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/16/2019

Facility Name: PETSMART #411	License Number: 10451
Owner: PETSMART	·
Address: 950 HANES MALL BLVD	
City: WINSTON SALEM Zip Code: 27103	
County: FORSYTH	
Phone: (336)659-1995	Email:
Latitude:	Longitude:
Total Enclosures: 4	
Dogs on Premise:	Cats on Premise: 3
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 8
Type of Inspection: Random Inspection	Date of Inspection: 01/16/2019

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### #1 - Sign in/out records are not adequate at the time of inspection. I reviewed this requirement with Management.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance

17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] - In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance

- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

No other inadequacies are noted at the time of inspection. All cats appear healthy with no outward sign of illness or injury noted. Food is adequately stored. Isolation enclosure is in place.

#### **Inspection Result:**

# Approved

Inspector's Signature	Date
Harris	01/16/2019
Lindsey Harris	
Facility Representative's Signature	Date
Slinam H.O.	
JWWIN   JUCE	01/16/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

### **Facility Compliance Inspection - Boarding Kennel**

# Approved - 07/03/2019

Facility Name: PETSMART #411	License Number: 10451
Owner: PETSMART	
Address: 950 HANES MALL BLVD	
City: WINSTON SALEM	Zip Code: 27103
County: FORSYTH	
Phone: (336)659-1995	Email:
Latitude:	Longitude:
Total Enclosures: 4	
Dogs on Premise: 0	Cats on Premise: 4
Capacity (Dogs):	Capacity (Cats): 8
Type of Inspection: Annual Inspection	Date of Inspection: 07/03/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Records for date of entry and date of departure are not current at the facility. It appears that the facility has not adequately documented these dates since 5/23/19. I reviewed 02 NCAC 52J .0102 with Michael at the time of inspection.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance

- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision, [02 NCAC 52J .0204(d)] In Compliance

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

No other inadequacies are noted at today's inspection. The cats appear healthy and the enclosures are clean. An isolation enclosure is available if needed.

**Inspection Result:** 

Approved	
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Inspector's Signature	Date
Harris	07/03/2019
Lindsey Harris	
Facility Representative's Signature	Date
Michael Lucy	07/03/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 02/04/2020

Facility Name: PETSMART INC #411	License Number: 10451
Owner: ALAN SCHNAID	
Address: 950 HANES MALL BLVD	
City: WINSTON SALEM	Zip Code: 27103
County: FORSYTH	
Phone: (336)659-1995	Email:
Latitude:	Longitude:
Total Enclosures: 4	
Dogs on Premise: 0	Cats on Premise: 4
Capacity (Dogs):	Capacity (Cats): 8
Type of Inspection: Random Inspection	Date of Inspection: 02/04/2020

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - The date of entry is lacking for 3 of 4 cats housed at the facility today. The facility has the appropriate form for documentation of the date of entry however the form was not completed for these three cats. Date of entry should be documented for each cat entering the facility.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance

- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision, [02 NCAC 52J .0204(d)] In Compliance

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

The facility is clean and organized at the time of inspection. Vaccination records show that all cats are current on vaccinations. No other inadequacies were noted at the time of inspection.

**Inspection Result:** 

Approved	
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Inspector's Signature	
Harry	02/04/2020
Lindsey Harris	
Facility Representative's Signature	Date
Accompanied by Michael Lucy	02/04/2020

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

### **Facility Compliance Inspection - Boarding Kennel**

# Approved - 02/13/2019

Facility Name: PETSMART #414	License Number: 10640
Owner: PETSMART, INC	
Address: 438 EAST HANES MILL ROAD	
City: WINSTON-SALEM	Zip Code: 27105
County: FORSYTH	
Phone: (336)377-2399	Email:
Latitude:	Longitude:
Total Enclosures: 9	
Dogs on Premise:	Cats on Premise: 5
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 9
Type of Inspection: Random Inspection	Date of Inspection: 02/13/2019

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Disposition records are not adequately documented. Some cats are adopted from the store and the new owners information is not listed. Other animals are returned to the adoption agency however the date and signature are lacking. The form used at this facility has a space for adequate documentation however many of the spaces are left blank. Each animal's record should adequately reflect disposition information as is required by 02 NCAC 52J .0102.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance

- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J.0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance

- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance

6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] - In Compliance

#### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Overall the facility is very clean. Food is adequately stored and an isolation enclosure in place if needed. Keep up the good work here.

Inspect	:	Dagu	14.
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Approved	

Inspector's Signature	Date
Hamis	02/13/2019
Lindsey Harris	
Facility Representative's Signature	Date
ahalla	02/13/2019
Curtis Addington	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/07/2020

Facility Name: PETSMART INC #414	License Number: 10640
Owner: ALAN SCHNAID	
Address: 438 EAST HANES MILL ROAD	
City: WINSTON-SALEM	Zip Code: 27105
County: FORSYTH	
Phone: (336)377-2399	Email:
Latitude:	Longitude:
Total Enclosures: 9	
Dogs on Premise: 0	Cats on Premise: 6
Capacity (Dogs): 0	Capacity (Cats): 12
Type of Inspection: Random Inspection	Date of Inspection: 01/07/2020

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] Needs Improvement
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#5 - A foul odor is noted in the area of primary enclosures. The litter boxes had not yet been scooped for the morning. I suggested scooping the litter boxes prior to the store opening and a thorough cleaning of the area to reduce odor. I also suggested increasing ventilation in the area to reduce odor.

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J.0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - $\circ~$  cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] Needs Improvement
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

# #11 - The walls around the unit appear soiled with litter and other debris. I suggested a thorough cleaning of the area and routine cleaning to prevent build up.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable

- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

All the cats at the facility today appear healthy. There was one fabric bed that is damaged today. The bed should be removed or repaired. The bed is unable to be laundered in its current condition. Records are in order for the cats at the facility and the cats recently departing the facility.

**Inspection Result:** 

Annroyed	
Approved	

Inspector's Signature	Date
+alut	01/07/2020
Lindsey Harris	
Facility Representative's Signature	Date
	01/07/2020
Jaylne Porter	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

### **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART #415	License Number: 10539
Owner: PETSMART	
Address: 2061 SKIBO ROAD	
City: FAYETTEVILLE	Zip Code: 28314
County: CUMBERLAND	
Phone: (910)867-2300	Email: M0415@ssg.petsmart.com
Latitude: 35.05368	Longitude: -78.97124
Total Enclosures: 6	
Dogs on Premise: 0	Cats on Premise: 7
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 10
Type of Inspection: Annual Inspection	Date of Inspection: 08/21/2018

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

### $02\ NCAC\ 52J\ .0303\ FOOD\ AND\ WATER\ REQUIREMENTS$

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today. Housing areas are clean & odor free, I viewed no obvious signs of illness or injury in the cats today & all required records are present & adequate. \*I did note remarkable improvement in the odor/ventilation today. \* I also noted & discussed with the store manager to ensure regular deep cleaning is performed. I viewed dirty windows & doors (with dust & litter). I also suggested to keep bags of litter in a covered container to ensure it's kept clean & dry.

#### **Inspection Result:**

# Approved

Inspector's Signature	
Elizabeth Garner	08/21/2018
Facility Representative's Signature	
Discussed w/ Katheryn	08/21/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

### **Facility Compliance Inspection - Boarding Kennel**

# Approved - 09/24/2019

Facility Name: PETSMART INC #415	License Number: 10539
Owner: ALAN SCHNAID	
Address: 2061 SKIBO ROAD	
City: FAYETTEVILLE	Zip Code: 28314
County: CUMBERLAND	
Phone: (910)867-2300	Email:
Latitude:	Longitude:
Total Enclosures: 6	
Dogs on Premise: 0	Cats on Premise: 10
Capacity (Dogs):	Capacity (Cats): 6
Type of Inspection: Annual Inspection	Date of Inspection: 09/24/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] Needs Improvement
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] Needs Improvement
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#3/5- Odor noted in the housing area. I also viewed one ventilation return w/ dust & hair build up. The manager also pointed out that the morning trash had not been removed. Ensure ventilation systems are working well and kept clean for optimal air flow, additionally removing trash regularly should keep odors down.

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J.0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Housing areas are clean at time of inspection & cat's housed here appear well cared for. \*\*Cats at this location are with the rescue group known as TARA\*\*

**Inspection Result:** 

Approved		
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Inspector's Signature	Date
Elizabeth Garner	09/24/2019
Facility Representative's Signature	Date
Discussed w/ Kathryn	09/24/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #416	License Number: 10494
Owner: PETSMART INC	
Address: 1335 WESTERN BLVD	
City: JACKSONVILLE	Zip Code: 28546
County: ONSLOW	
Phone: (910)938-2410	Email: m0416@petsmart.com
Latitude: 34.78528	Longitude: 77.40351
Total Enclosures: 4	
Dogs on Premise: 0	Cats on Premise: 6
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 10
Type of Inspection: Annual Inspection	Date of Inspection: 10/01/2018

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Not In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

1) I noted six cats being housed from the Topcat cat rescue group. None of the six cats records indicated a record of origin. Each cats' record must indicate the point of origin for the cat.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] Not Applicable
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- Tresh an and ventulation provided and drafts infinitized. [021verve 320.0202(0)] in compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] Not Applicable
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] Not Applicable
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable

4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] - Not Applicable

### $02\ \text{NCAC}\ 52\text{J}\ .00302\ \text{PRIMARY}\ \text{ENCLOSURES}\ \text{USED}\ \text{IN}\ \text{TRANSPORTING}\ \text{DOGS}\ \text{AND}\ \text{CATS}$

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

### **General Comments:**

This facility has 1 day to correct the identified item - supply the record of origin for each of the 6 cats being housed in PetSmart 416. I will return tomorrow to follow up on this disapproved item. Ash, Pet Care Associate, was notified of this inadequacy and stated she would contact Topcat to correct this.

#### **Inspection Result:**

# Approved

Inspector's Signature	
Pat Sholar	10/01/2018
Facility Representative's Signature	Date
Ash, Pet Care Associcate, was notified the report would be emailed to the store.	10/01/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 02/20/2019

Facility Name: PETSMART #417	License Number: 10450
Owner: PETSMART	
Address: 4715 E. NEW CENTER DRIVE	
City: WILMINGTON	Zip Code: 28405
County: NEW HANOVER	
Phone: (910)452-4422	Email:
Latitude:	Longitude:
Total Enclosures: 15	
Dogs on Premise: 0	Cats on Premise: 6
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 15
Type of Inspection: Random Inspection	Date of Inspection: 02/20/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

### $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] Not Applicable

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] Not Applicable
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] Not Applicable

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] Not In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Not In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris, [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#'s 1 & 2 - I noted immediately when entering the cat area an odor of dirty litter pans. I was advised by the assistant store manager the volunteer group had not been to clean for the morning - this was at 1:50 PM. There were 3 cages with 2 cats in each cage and each of the 3 litter pans needed to be emptied and cleaned. I advised the assistant store manager that the enclosures and litter pans are required to be cleaned a minimum of 2 times each day. I am advising the store manager to meet with the adoption group to let them know to increase the cleaning of litter pans and cages to twice daily.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

This random inspection is noted approved. This facility has 14 calendar days to correct the identified items. I will return at some point in time after the 14 day calendar period for a re inspection.

#### **Inspection Result:**

# Approved

Inspector's Signature	
Pat Sholar	02/20/2019
Facility Representative's Signature	
Liz Everson, Assistant Manager, assisted on this inspection.	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 03/27/2019

Facility Name: PETSMART #418	License Number: 10449
Owner: PETSMART, INC.	
Address: 1610 8TH STREET DR. S E	
City: HICKORY	Zip Code: 28602
County: CATAWBA	
Phone: (828)322-1202	Email:
Latitude:	Longitude:
Total Enclosures: 10	
Dogs on Premise:	Cats on Premise: 4
Licensed Capacity (Dogs): 9	Licensed Capacity (Cats): 10
Type of Inspection: Random Inspection	Date of Inspection: 03/27/2019

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Arrival and departure dates are not consistently being documented between the two organizations who house cats at this facility. I reviewed the records requirements with Manager, Andra Caldwell.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance

17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] - In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance

- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

The area of primary enclosures is clean and free of debris. Enclosures are clean and sanitary. No outward sign of illness or injury is noted in the four cats housed at the facility today.

#### **Inspection Result:**

# Approved

Inspector's Signature	Date
Harris	03/27/2019
Lindsey Harris	
Facility Representative's Signature	Date
Facility Representative's Signature	03/27/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/08/2020

Facility Name: PETSMART INC #418	License Number: 10449
Owner: ALAN SCHNAID	
Address: 1610 8TH STREET DR. S E	
City: HICKORY	Zip Code: 28602
County: CATAWBA	
Phone: (828)322-1202	Email:
Latitude:	Longitude:
Total Enclosures: 10	
Dogs on Premise: 0	Cats on Premise: 4
Capacity (Dogs): 9	Capacity (Cats): 16
Type of Inspection: Random Inspection	Date of Inspection: 01/08/2020

### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Animals belonging to Cats Cradle and BCFFA have records at this facility that indicate that the animal was adopted to a new owner. Records do not consistently contain the signature and date of release or the new owners information. Records should be adequately completed for each animals departure. I reviewed this inadequacy with Andra and reviewed the prefilled example at the top of the PetSmart form. She indicated she would call the adoption agencies and have them come and correct this inadequacy immediately.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance

- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats, [02 NCAC 52J .0204(c)] In Compliance

- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(ft)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(ft)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance

- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable

- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

The facility is clean and organized. Food is adequately stored. The cats appear healthy with no outward sign of illness or injury noted within the population.

**Inspection Result:** 

Inspector's Signature	
Hayrio	01/08/2020
Lindsey Harris	
Facility Representative's Signature	Date
	01/08/2020
Andra Caldwell	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART #1208	License Number: 10663
Owner: PETSMART, INC.	
Address: 437 SWANNANOA RIVER ROAD	
City: ASHEVILLE	Zip Code: 28803
County: BUNCOMBE	
Phone: (828)298-5670	Email: BUSINESSLICENSING@PETSMART.COM
Latitude: 35.3453	Longitude: 82.30742
Total Enclosures: 9	
Dogs on Premise:	Cats on Premise: 6
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 11
Type of Inspection: Annual Inspection	Date of Inspection: 11/13/2018

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

### $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] Not Applicable
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J.0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

2- Ensure that when cleaning enclosures that all matter and debris is removed. Nasal and fecal matter on the enclosure glass, rest of enclosures look good and recently cleaned. Unused resting shelves are stacked in the room waiting for use; they had fecal matter on them and appeared dirty, ensure they are properly cleaned and sanitized before use. Recommendation to clean them after they are removed from the enclosure.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] In Compliance
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] In Compliance

- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] In Compliance
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] In Compliance

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] In Compliance
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] In Compliance
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] In Compliance
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] In Compliance
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] In Compliance
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] In Compliance
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] In Compliance
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] In Compliance
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - In Compliance
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] In Compliance
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] In Compliance
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] In Compliance

### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - In Compliance

#### **General Comments:**

Performed inspection and covered results with Brian Humphries. No inadequacies noted but ensure that rescue group properly cleans all areas.

**Inspection Result:** 

# Approved

Inspector's Signature	
Joshua James	11/13/2018
Facility Representative's Signature	
Brian Humphries	11/13/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 02/11/2020

ET-N DETCMART DIC #1200	I : N1 10((2)
Facility Name: PETSMART INC #1208	License Number: 10663
Owner: ALAN SCHNAID	
Address: 437 SWANNANOA RIVER ROAD	
City: ASHEVILLE	Zip Code: 28803
County: BUNCOMBE	
Phone: (828)298-5670	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 9	
Dogs on Premise: 0	Cats on Premise: 3
Capacity (Dogs):	Capacity (Cats): 11
Type of Inspection: Annual Inspection	Date of Inspection: 02/11/2020

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] In Compliance
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] In Compliance
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] In Compliance
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] In Compliance

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   In Compliance
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] In Compliance
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] In Compliance
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] In Compliance
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] In Compliance
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] In Compliance
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] In Compliance
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] In Compliance
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] In Compliance
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   In Compliance
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] In Compliance
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] In Compliance

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - In Compliance

#### **General Comments:**

Performed an annual inspection Samantha Snowder. The enclosures were clean, there was no odor, and the cats appeared content. The red climbing tower has areas at the corners that cats have chewed upon and exposing the wood underneath; these areas should be repaired to ensure no contact with wood and adequate disinfection. There are areas where the laminate is separating from the particle board underneath, there are also areas where the particle board is expanding and splitting apart the laminate; if it continues it can become in unsound repair and not able to be properly sanitized.

Inspection	Result
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Ap	nrov	ved
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Inspector's Signature	Date
Joshua James	02/11/2020
Facility Representative's Signature	Date
Samantha Snowder	02/11/2020

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART #1392	License Number: 10651
Owner: PETSMART INC	
Address: 11088 US HWY 15-501 SUITE 600	
City: ABERDEEN	Zip Code: 28315
County: MOORE	
Phone: (910)246-1587	Email: BUSINESSLICENSING@PETSMART.COM
Latitude: 35.15532	Longitude: -79.4191
Total Enclosures: 9	
Dogs on Premise: 0	Cats on Premise: 7
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 10
Type of Inspection: Annual Inspection	Date of Inspection: 08/24/2018

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Not In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] Not In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#2,3,4- not in compliance due to damage of the enclosures, exposing the particle board underneath. Some additional vinyls has been added; however damage is still seen the Porto-holds & along the front of the enclosures where the doors are. Address & repair all damaged areas that expose porous surfaces.

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

I did hear 2 cats with slight sneezing today. Manager states she will make the organization aware so the cats can be removed; I have also advised to ensure all staff are away to do the same if they hear & see anything that has the potential to be communicable.

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today, please see report notes for areas that should be addressed. I have given my card to Sierra (one of the store managers) in case the main store manager needs to contact me for questions from today's inspection.

#### **Inspection Result:**

# Approved

Inspector's Signature	
Elizabeth Garner	08/24/2018
Facility Representative's Signature	Date
Discussed with Sierra	08/24/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 10/15/2019

Facility Name: PETSMART INC #1392	License Number: 10651
Owner: ALAN SCHNAID	
Address: 11088 US HWY 15-501 SUITE 600	
City: ABERDEEN	Zip Code: 28315
County: MOORE	
Phone: (910)246-1587	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 7	
Dogs on Premise: 0	Cats on Premise: 4
Capacity (Dogs):	Capacity (Cats): 7
Type of Inspection: Annual Inspection	Date of Inspection: 10/15/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Not In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#2- Some primary enclosures continue to have particle board where vinyl stripping has been damaged or removed. The new manager tells me he will get the vinyl stripping needed to address this damage.

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)]
   Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today, cats housed here are with the group "Scotland Humane", records are available and all cats appear healthy. New store manager, Jason, was here today and we discussed the inspection process. See the report for areas that need to be addressed.

### **Inspection Result:**

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Approved	
<b>T T</b>	

Inspector's Signature	Date
Elizabeth Garner	10/15/2019
Facility Representative's Signature	Date
Discussed w/ Jason (store manager)	10/15/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 11/07/2019

Facility Name: PETSMART INC #1413	License Number: 10699
Owner: ALAN SCHNAID	
Address: 1459 UNIVERSITY DRIVE	
City: BURLINGTON	Zip Code: 27215
County: ALAMANCE	
Phone: (336)524-0229	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 9	
Dogs on Premise: 0	Cats on Premise: 6
Capacity (Dogs):	Capacity (Cats): 14
Type of Inspection: Annual Inspection	Date of Inspection: 11/07/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

\*\*Ensure cardboard scratching accessories are removed and disposed of between cats\*\* I noted during this inspection that a volunteer said 2 cats had just moved in today, but the disposable scratching accessory appeared to have been used (scratch marks in it), I asked if they were throwing them away between cats and she tells me they are spraying disinfectant on them between the cats. I took the time to let her know of the AWA regulations for such accessories, and since they are a porous material, they must be disposed of between cats. She removed it and threw it away while I was present.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today, housing areas are clean & odor free, records are available and to AWA regulations. This store is shared with two private rescue groups: Burlington Humane Society and Sparkle Cat Rescue. I viewed no obvious signs of illness or injury.

**Inspection Result:** 

	Approved
L	

Inspector's Signature	Date
Elizabeth Garner	11/07/2019
Facility Representative's Signature	Date
Disucssed w/ staff member and volunteer	11/07/2019

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PetSmart #1846	License Number:	
Owner: PetSmart Inc.		
Address: 5160 Highway 70		
City: Morehead City	Zip Code: 28557	
County: Carteret		
Phone: (252)727-0002	Email: M1846@PetSmart.com	
Latitude: 34.4409	Longitude: 76.48344	
Total Enclosures: 9		
Dogs on Premise: 0	Cats on Premise: 1	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 9	
Type of Inspection: Annual Inspection	Date of Inspection: 07/24/2018	

### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

### $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] Needs Improvement
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

# #3. There are 2 light fixtures in the cat room. Only 1 is working at this time.

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 1. Test at the ventuation provided and datas imminized. [62 Test 2.23 .0202(d)] In compitation
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Needs Improvement
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# #2. The 5 sets of cabinet doors directly under the cat cages have exposed, damaged edges. Felines have access to these areas. I spoke with Miss Downey and we talked about some quick, inexpensive fixes for this issue.

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance

- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] Not Applicable
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris, [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] Needs Improvement
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] Not Applicable
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#11. All dirty water needs to be removed from area. Dirty linen needs to be off the floor and in a closed container while awaiting pick up by rescue group to be laundered.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] Not Applicable
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] Not Applicable
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

Should a feline become ill or in need of vet care while boarding here, staff removes the feline into a designated isolation cage, contacts the owner (rescue group/shelter), to come remove the cat from the premises. If unable to contact an owner, veterinary care in case of emergency, has already been decided and feline will be taken to a vet. PetSmart does not administer medication here, and isolation practices are provided only until the feline can be removed from the premises.

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance

- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] Not Applicable
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

Cats here are not property of PetSmart. So, all adoption paperwork (including vet care and vaccines), is generated through the group or shelter that currently owns said animal.

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

The overall cleanliness and maintenance provided for this cat room is good. The attention to repairs and light general housekeeping needed in here can be easily achieved. The feline today appears happy, healthy and well cared for. I will return for a follow-up.

#### **Inspection Result:**

# Approved

Inspector's Signature	Date
Lisa Carlson	07/24/2018
Facility Representative's Signature	Date
MIL Jessika Downey in attendance	07/24/2018

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/24/2020

Facility Name: PETSMART INC #1846	License Number: 20436	
Owner: PETSMART INC		
Address: 5160 HIGHWAY 70 #500		
City: MOREHEAD CITTY	Zip Code: 28557	
County: CARTERET		
Phone: (252)727-0002	Email:	
Latitude: 34.74007	Longitude: -76.80597	
Total Enclosures: 10		
Dogs on Premise: 0	Cats on Premise: 4	
Capacity (Dogs): 0	Capacity (Cats): 10	
Type of Inspection: Annual Inspection	Date of Inspection: 01/24/2020	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] Not Applicable

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Needs Improvement
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# #2.> The tops of the cupboard doors at the base of the primary enclosures have exposed pressed particle board that needs to be repaired.

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] Not Applicable
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Felines on the premises today belong to Carteret Humane Society and Island Cat Allies. All appear healthy and well cared for. I will return on an as needed basis.

**Inspection Result:** 

# Approved

Inspector's Signature	Date
Lisa Carlson	01/24/2020
Facility Representative's Signature	Date
CEL Courtney Braswell in attendance.	01/24/2020



Steven W. Troxler Commissioner

# North Carolina Department of Agriculture and Consumer Services Veterinary Division

R. Douglas Meckes, DVM State Veterinarian

June 17, 2019

Amanda Lilly
Business Licensing Specialist
PetSmart, Inc.
19601 N. 27<sup>th</sup> Avenue
Phoenix, AZ 85207

# NOTICE of CIVIL PENALTY and NOTICE OF WARNING

Re: CIVIL PENALTY ASSESSMENT FOR VIOLATION of TITLE 02 N.C. ADMINISTRATIVE CODE CHAPTER 52J SECTION and .0210(c).

AWS-CP-2019-10

Facilities:

PetSmart #2124 store

License No. 10919

Dear Amanda Lilly:

Pursuant to NCGS § 19A-40, I am issuing this notice that PetSmart, Inc is hereby assessed a civil penalty of \$500.00 as provided in the enclosed Notice of Violation.

With regard to the civil penalty, within 60 days from the date of receipt, you must do one of the following:

- 1. Pay the civil penalty assessment; or
- 2. File a written petition for a contested case hearing with the N.C. Office of Administrative Hearings to appeal the penalty assessment.

Pursuant to NCGS § 150B-22, either party to a dispute may initiate informal settlement negotiations at any time. To negotiate a settlement of this assessment, you may contact me by telephone at (919) 707-3280. Settlement offers do not extend the 60-day deadline for payment or filing of a contested case petition.

Additional information about your options is provided below:

#### **PAYMENT**

To pay the penalty, please send your payment by check or money order made payable to the North Carolina Department of Agriculture and Consumer Services to:

North Carolina Department of Agriculture and Consumer Services
Dr. Patricia Norris
Director, Animal Welfare Section
1030 Mail Service Center
Raleigh, NC 27699-1030

#### APPEAL

If you file a contested case petition, it must be in writing and in the form prescribed by NCGS § 150B-23. The petition must be filed with the N.C. Office of Administrative Hearings ("OAH") within 60 days from the date of this document. Additionally, the petition must be accompanied by a filing fee of twenty dollars (\$20.00). Payment can be made by cash, money order, certified check or check drawn on an attorney's trust account. Make checks payable to: Office of Administrative Hearings. File the petition and one copy with:

Office of Administrative Hearings 6714 Mail Service Center Raleigh, NC 27699-6714

Any questions about filing a petition may be directed to the Clerk of OAH by telephone at 919-431-3000.

You must serve NCDA&CS by mailing a copy of the petition to:

Ms. Tina Hlabse
North Carolina Department of Agriculture and Consumer Services
Registered Agent and General Counsel
1001 Mail Service Center
Raleigh, NC 27699-1001

Payment of the penalty will not foreclose further enforcement action against you for any new violation. If the violations which resulted in the assessment are of a continuing nature, NCDA&CS reserves the right to assess additional civil penalties in the future or take other enforcement action against you.

Your attention to this matter is appreciated.

Sincerely,

Patricia Norris, DVM, MS

Director, Animal Welfare Section

Attachment: Notice of Violations, Assessment of Civil Penalty

cc: R. Douglas Meckes, DVM, State Veterinarian

Tina Hlabse, General Counsel, NCDA&CS

Joe Reardon, Assistant Commissioner, NCDA&CS Christopher R. McLennan, Assistant Attorney General

COUNTY OF WAKE	NORTH CAROLINA DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES, VETERINARY DIVISION ANIMAL WELFARE SECTION
IN THE MATTER OF	) NOTICE OF VIOLATION and
	) ASSESSMENT OF CIVIL PENALTY
PETSMART, INC.	) FOR VIOLATION OF 02 N.C.
PETSMART #2124 STORE	) ADMINISTRATIVE CODE ("NCAC")
	) CHAPTER 52J SECTION .0210(c); and
	) NOTICE OF WARNING FOR VIOLATION
	) OF 52J .0201(j)

Acting pursuant to NCGS § 19A-40, Dr. Patricia Norris, Director, Animal Welfare Section ("AWS"), North Carolina Department of Agriculture and Consumer Services ("NCDA&CS") makes the following:

#### FINDINGS OF FACT

- 1. At all times pertinent to this matter, PetSmart #2124 store located at 206 S Sharon Amity Road ("the kennel") operated by PetSmart, Inc. was a boarding kennel, registered pursuant to NCGS § 19A-28.
- 2. On May 17, 2019, AWS received a complaint concerning the care provided by the kennel to a dog named Beethoven. On May 20, 2019, AWS Animal Health Technician Jay Blatche ("Inspector Blatche") attempted to conduct a site visit and inspection of the kennel and to speak with staff of the kennel as part of the investigation into this complaint.
  - a. The General Manager on the premises informed Inspector Blatche that she needed to contact the corporate office and asked him to wait;
  - b. The General Manager informed Inspector Blatche that the corporate office was advising her to direct the Inspector to leave the premises without inspecting or conducting the investigation;
  - c. Upon follow-up by AWS, the corporate office expressed an intent to fully allow AWS Inspectors access to conduct their investigation.
- 3. On June 4, 2019, Inspector Blatche returned to the kennel to resume the complaint investigation. Inspector discovered that:
  - a. Beethoven arrived at the kennel on May 11, 2019 with no visible lesions or discomfort.
  - b. Beethoven boarded at the kennel from May 11 15, 2019. The kennel staff walked the dog twice daily.
  - c. Beethoven's owner picked him up at approximately 11:00 AM on May 15, 2019. She immediately noticed that Beethoven's scrotum was inflamed. She showed the condition to the kennel staff at the front desk.
  - d. The kennel records do not document that any veterinary care was provided to Beethoven during his stay to alleviate the medical condition or its associated pain and discomfort.
  - e. Beethoven's owner took him immediately to the veterinary clinic located in the store. The medical records show that Beethoven was examined at 11:39 AM on May 15, 2019 for "raw genitals."
  - f. The veterinarian dispensed antibiotics and pain relievers to treat Beethoven's medical condition.

#### CONCLUSIONS

To the extent that the Findings of Fact contain Conclusion of Law, or that the Conclusions of Law are Findings of Fact, they should be so considered without regard to the given labels. Based on the findings of this investigation, AWS concludes that the kennel violated the following provisions:

02 NCAC 52J .0201(j) for failing to allow review or inspection of an area of the facility during normal business hours by the AWS Inspector on May 20, 2019; and

02 NCAC 52J .0210(c) for failing to provide veterinary care to a dog that developed a painful medical condition while in the care and custody of the kennel.

(See Appendix for text of referenced General Statutes and Administrative Code)

#### **CIVIL PENALTIES**

As required by NCGS § 19A-40, in determining the amount of the civil penalty, I have considered the degree and extent of harm caused by the violations listed above.

Accordingly, PetSmart, Inc. is hereby assessed a civil penalty for the following violations:

\$500.00 for violation of 02 NCAC 52J .0210(c) for failing to provide veterinary care to a dog that developed a painful injury while in the care and custody of the kennel.

# \$500.00 TOTAL AMOUNT ASSESSED

#### NOTICE OF WARNING

The initial failure of the kennel to allow the Inspector access to review and inspect the facility during normal business hours was a violation of 02 NCAC 52J .0201(j). However, once AWS made the corporate office aware of the situation, the kennel subsequently allowed the inspection and cooperated with the investigation. Furthermore, PetSmart has indicated that, in the future, they will allow access to the facility and its records as required by the AWA and its associated regulations.

Pursuant to NCGS §19A-30, this Notice of Warning serves as written notice indicting the respects in which the kennel has violated 02 NCAC 52J .0201(j).

Continued or future violation of the statutes or regulations referenced in this letter will be considered a willful disregard or violation of the N.C. Animal Welfare Act and the rules issued pursuant thereto. Such willful disregard or violation may result in action against your facility's license pursuant to NCGS § 19A-30 and/or the assessment of a civil penalty of up to \$5,000.00 per violation under NCGS § 19A-40.

Date

Patricia Norris, DVM, MS

Director, Animal Welfare Section

North Carolina Department of

Agriculture & Consumer Services

# Appendix

### REFERENCED LAWS AND REGULATIONS

# § 19A-30. Refusal, suspension or revocation of certificate or license.

The Director may refuse to issue or renew or may suspend or revoke a certificate of registration for any animal shelter or a license for any public auction, kennel, pet shop, or dealer, if after an impartial investigation as provided in this Article he determines that any one or more of the following grounds apply:

- (1) Material misstatement in the application for the original certificate of registration or license or in the application for any renewal under this Article;
- (2) Willful disregard or violation of this Article or any rules issued pursuant thereto;
- (3) Failure to provide adequate housing facilities and/or primary enclosures for the purposes of this Article, or if the feeding, watering, sanitizing and housing practices at the animal shelter, public auction, pet shop, or kennel are not consistent with the intent of this Article or the rules adopted under this Article;
- (4) Allowing one's license under this Article to be used by an unlicensed person;
- (5) Conviction of any crime an essential element of which is misstatement, fraud, or dishonesty, or conviction of any felony;
- (6) Making substantial misrepresentations or false promises of a character likely to influence, persuade, or induce in connection with the business of a public auction, commercial kennel, pet shop, or dealer;
- (7) Pursuing a continued course of misrepresentation of or making false promises through advertising, salesmen, agents, or otherwise in connection with the business to be licensed;
- (8) Failure to possess the necessary qualifications or to meet the requirements of this Article for the issuance or holding of a certificate of registration or license.

The Director shall, before refusing to issue or renew and before suspension or revocation of a certificate of registration or a license, give to the applicant or holder thereof a written notice containing a statement indicating in what respects the applicant or holder has failed to satisfy the requirements for the holding of a certificate of registration or a license. If a certificate of registration or a license is suspended or revoked under the provisions hereof, the holder shall have five days from such suspension or revocation to surrender all certificates of registration or licenses issued thereunder to the Director or his authorized representative.

A person to whom a certificate of registration or a license is denied, suspended, or revoked by the Director may contest the action by filing a petition under G.S. 150B-23 within five days after the denial, suspension, or revocation.

Any licensee whose license is revoked under the provisions of this Article shall not be eligible to apply for a new license hereunder until one year has elapsed from the date of the order revoking said license or if an appeal is taken from said order of revocation, one year from the date of the order or final judgment sustaining said revocation. Any person who has been an officer, agent, or employee of a licensee whose license has been revoked or suspended and who is responsible for or participated in the violation upon which the order of suspension or revocation was based, shall not be licensed within the period during which the order of suspension or revocation is in effect. (1977, 2nd Sess., c. 1217, s. 11; 1987, c. 827, s. 67.)

#### § 19A-40. Civil Penalties.

The Director may assess a civil penalty of not more than five thousand dollars (\$5,000) against any person who violates a provision of this Article or any rule promulgated thereunder. In determining the amount of the penalty, the Director shall consider the degree and extent of harm caused by the violation.

The clear proceeds of civil penalties assessed pursuant to this section shall be remitted to the Civil Penalty and Forfeiture Fund in accordance with G.S. 115C-457.2. (1995, c. 516, s. 6; 1998-215, s. 3.)

# 02 NCAC 52J .0201 GENERAL

(j) All areas of a facility are subject to review or inspection by North Carolina Department of Agriculture and Consumer Services employees during normal business hours (8:00 a.m. through 5:30 p.m. Monday through Friday).

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. January 1, 2005.

### 02 NCAC 52J .0210 VETERINARY CARE

(c) Each dog and cat shall be observed daily by the animal caretaker in charge, or by someone under his direct supervision. Sick or diseased, injured, lame, or blind dogs or cats shall be provided with veterinary care or be euthanized, provided that this shall not affect compliance with any state or local law requiring the holding, for a specified period, of animals suspected of being diseased. If euthanasia is performed at a certified facility, a list of personnel approved to perform euthanasia shall be maintained in a Policy and Procedure Manual as described in 02 NCAC 52J .0800. Diseased or deformed animals shall be sold or adopted only under the policy set forth in the "Program of Veterinary Care." Full written disclosure of the medical condition of the animal shall be provided to the new owner.

History Note: Authority G.S. 19A-24; Eff. April 1, 1984; Amended Eff. March 23, 2009; January 1, 2005.

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2288	License Number: 11003	
Owner: PETSMART INC		
Address: 214 TURNERSBURG HWY		
City: STATESVILLE	Zip Code: 28625	
County: IREDELL		
Phone: (623)388-8300	Email:	
Latitude: 35.48862	Longitude: -80.52526	
Total Enclosures: 8		
Dogs on Premise: 0	Cats on Premise: 6	
Licensed Capacity (Dogs):	Licensed Capacity (Cats):	
Type of Inspection: Random Inspection	Date of Inspection: 06/08/2018	

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] Needs Improvement
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

Records are from Piedmont Animal Rescue. Records need to provide description of the animal including breed, sex, age and color marking. Gracie's records did not have any of this information. We were only able to match up her rabies record due to the staff knew that she was just returned after being adopted.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### Ensure that animals are easily matched up to the records by labeling the cages with the cats name.

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] Not Applicable
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] Not Applicable
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] Not In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] Needs Improvement

There are cardboard scratching pads stuck to the side walls of the enclosures. These items cannot be sanitized and should be removed from the enclosures.

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance

- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Random inspection performed. Overall enclosures were clean and well maintained. Cats are available for adoption through Piedmont Animal rescue. Cardboard scratching pads need to be removed from each enclosure.

**Inspection Result:** 

# Approved

Inspector's Signature	Date
Christie Shore	06/08/2018
Facility Representative's Signature	Date
Completed off sight	06/08/2018

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 10/24/2019

Facility Name: PETSMART INC #2212	License Number: 11014	
Owner: ALAN SCHNAID		
Address: 2210 SOUTH CROATAN HWY.		
City: NAGS HEAD	Zip Code: 27959	
County: DARE		
Phone: (252)564-3061	Email: BUSINESSLICENSING@PETSMART.COM	
Latitude:	Longitude:	
Total Enclosures: 8		
Dogs on Premise: 0	Cats on Premise: 7	
Capacity (Dogs): 0	Capacity (Cats): 8	
Type of Inspection: Annual Inspection	Date of Inspection: 10/24/2019	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] Needs Improvement
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] Needs Improvement

#1,#2,#3.> Paperwork for 2 of the 7 cats on the premises could not be located. The owners of the felines had the records. Explained to the facility manager that all records needed to be on-site with the cats.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] Needs Improvement
- 2. Animals matched to record. [02 NCAC 52J .0103] Needs Improvement
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### #1,#2.> Records for 2 of the 7 felines on the premises were not available.

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance

- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - $\circ~$  cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] Not Applicable
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

#### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Felines on the premises today belong to Spay and Neuter Today. All appear to be healthy and well cared for. The cat room appears clean and is odor free. Manager Oakly states she will contact the group and have them bring the records on the 2 cats back to the facility. The paperwork on the other 5 cats is in compliance. I will return on a as needed basis.

#### **Inspection Result:**

A manager of
Approved
11

Inspector's Signature	Date
Lisa Carlson	10/24/2019
Facility Representative's Signature	Date
Manager Amber Oakly in attendance.	10/24/2019

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART #2213	License Number: 11004	
Owner: PETSMART ATTN: BUSINESS LICENSE		
Address: 4721 RAMSEY STREET		
City: FAYETTEVILLE	Zip Code: 28311	
County: CUMBERLAND		
Phone: (000)000-0000	Email: M2213@petsmart.com	
Latitude: 35.12421	Longitude: -78.88116	
Total Enclosures: 8		
Dogs on Premise: 0	Cats on Premise: 2	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 10	
Type of Inspection: Annual Inspection	Date of Inspection: 08/21/2018	

### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

### $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# $02\ NCAC\ 52J\ .0303\ FOOD\ AND\ WATER\ REQUIREMENTS$

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - o Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today, housing areas are clean & odor free; I viewed no obvious signs of illness or injury, and records are available & adequate. \*\*Deep cleaning of the cat room is needed to remove dust, litter & hair on the wall panels.

### **Inspection Result:**

# Approved

Inspector's Signature	
Elizabeth Garner	08/21/2018
Facility Representative's Signature	
Discussed with Michelle	08/21/2018

# Animal Welfare Section NC Department of Agriculture and Consumer Services 1030 Mail Service Center Raleigh, NC 27699-1030

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 02/27/2019

Facility Name: PETSMART #2213	License Number: 11004	
Owner: PETSMART ATTN: BUSINESS LICENSE		
Address: 4721 RAMSEY STREET		
City: FAYETTEVILLE	Zip Code: 28311	
County: CUMBERLAND		
Phone: (000)000-0000	Email: BUSINESSLICENSING@PETSMART.COM	
Latitude:	Longitude:	
Total Enclosures: 8		
Dogs on Premise: 0	Cats on Premise: 4	
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 10	
Type of Inspection: Follow-up Inspection	Date of Inspection: 02/27/2019	

#### **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] - Not Applicable

- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

# 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

# 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Follow up inspection performed today; housing areas are clean & odor free, cats housed here appear well cared for. I did hear one cat sneezing "Mateo", this cat was also missing his rabies certificate in his records packet. I discussed these concerns with the manager, she has contacted the shelter manager (Cumberland County Animal Shelter), to remove the cat for the sneezing, as well as to let them know about the missing rabies vaccine information.

Inspection	Result	:
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	A
	Approved
L	

Inspector's Signature	Date
Elizabeth Garner	02/27/2019
Facility Representative's Signature	Date
Discussed w/ Katy	02/27/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2228	License Number: 10987
Owner: ATTN: BUSINESS LICENSING	
Address: 1514 WINKLER MILL ROAD	
City: WILKESBORO	Zip Code: 28697
County: WILKES	
Phone: (336)838-2370	Email:
Latitude: 36.08981	Longitude: -81.11528
Total Enclosures: 8	
Dogs on Premise: 0	Cats on Premise: 8
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 8
Type of Inspection: Annual Inspection	Date of Inspection: 07/03/2018

# **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

# 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

# 02 NCAC 52J .0204 PRIMARY ENCLOSURES

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- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

# 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] Not In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

One cat was noted to be sneezing during the inspection. Staff indicated they had not noticed the cat sneezing prior to now and immediately isolated the cat away from the general population and contacted the owner. I have suggested increasing daily observations of the cats.

# 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable

4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] - Not Applicable

# 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

# **General Comments:**

Food is adequately stored. Area in and around the primary enclosures is clean and neat. Records are in order for all cats at the facility and for cats adopted from the facility. No other inadequacies are noted at the time of inspection.

**Inspection Result:** 

# **Approved**

Inspector's Signature	Date
Ham	07/03/2018
Lindsey Harris	
Facility Representative's Signature	Date
Choty Crowbell	07/03/2018
Christy Cranfill	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/24/2019

Facility Name: PETSMART INC #2228	License Number: 10987
Owner: ATTN: BUSINESS LICENSING	
Address: 1514 WINKLER MILL ROAD	
City: WILKESBORO Zip Code: 28697	
County: WILKES	
Phone: (336)838-2370	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 8	
Dogs on Premise: Cats on Premise: 5	
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 8
pe of Inspection: Random Inspection Date of Inspection: 01/24/2019	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

# 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - In Compliance

# 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] Needs Improvement
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#12 - I have suggested a deep cleaning of the area of indoor enclosures. Litter and kibble is noted building up in the floor along the baseboards and just under the primary enclosure.

# 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] Needs Improvement
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#9 - One cat, "Pippa", was noted to have draining eyes and nasal secretions. Management indicated that the owner advised that the cat had allergies but no veterinary documentation is available to support this. The cat was shaking her head a lot during the inspection and I noted discharge on the glass cage front. I requested that the cat be isolated and management agreed that the cat should be returned to the owner.

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance

6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] - In Compliance

### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing, [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

# 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

# **General Comments:**

**Inspection Result:** 

Records are in order for cats currently housed at the facility and those that have been adopted/RTO in the last year. Keep up the good work here. No other inadequacies were noted at the time of inspection.

Approved	

Inspector's Signature	Date
Hampio	01/24/2019
Lindsey Harris	
Facility Representative's Signature	Date
JElle	01/24/2019
Jeremiah	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 07/02/2019

Facility Name: PETSMART INC #2228	License Number: 10987
Owner: ATTN: BUSINESS LICENSING	
Address: 1514 WINKLER MILL ROAD	
City: WILKESBORO	Zip Code: 28697
County: WILKES	
Phone: (336)838-2370	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 8	
Dogs on Premise: 0	Cats on Premise: 8
Capacity (Dogs):	Capacity (Cats): 8
Type of Inspection: Annual Inspection	Date of Inspection: 07/02/2019

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years Needs Improvement

#3 - Approximately half of the records viewed for animals that had been adopted from this facility, were lacking proof of vaccination for the animals in question. Records for all animals must be retained according to 02 NCAC 52J .0103 and 19A-32.1(j).

# 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance

- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

# 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision, [02 NCAC 52J .0204(d)] In Compliance

- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

# 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

# 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable

10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] - Not Applicable

### 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

### **General Comments:**

**Inspection Result:** 

The facility is clean and organized at the time of inspection. An isolation enclosure is available if needed. All 8 cats appear healthy with no outward sign of illness or injury noted during today's inspection. Records for the cats available today are in order. Food is adequately stored. No additional inadequacies were noted during my visit today.

Approved

Inspector's Signature	Date
	07/02/2019
Lindsey Harris	
Facility Representative's Signature	Date
Taylor Patton	07/02/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2230	License Number: 11090	
Owner: PETSMART INC		
Address: E. 142 MORGANTON HEIGHTS BLVD.		
City: MORGANTON	Zip Code: 28655	
County: BURKE		
Phone: (828)219-3061	Email:	
Latitude: 35.43528	Longitude: -81.4234	
Total Enclosures: 8		
Dogs on Premise:	Cats on Premise: 6	
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 8	
Type of Inspection: Random Inspection	Date of Inspection: 09/10/2018	

# 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

# 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] Needs Improvement
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

### #5 - An odor is noted in the area of indoor enclosures. Increase ventilation in this area.

# 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] In Compliance
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] In Compliance
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] In Compliance
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] In Compliance
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] In Compliance
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] In Compliance
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] In Compliance
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] In Compliance

# 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] Needs Improvement
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#11 - Cat litter and dust is noted building up around the floor and walls in the area of indoor primary enclosures. I suggested a deep clean of the area to remove any build up and routine sweeping and mopping in the area to prevent future build up.

# $02\ NCAC\ 52J\ .0208\ EMPLOYEES$

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

# 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - o Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

# 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

**Inspection Result:** 

# Approved

Inspector's Signature	Date
Havis	09/10/2018
Facility Representative's Signature	Date
Samantha Snowder	09/10/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 03/13/2019

Facility Name: PETSMART INC #2230	License Number: 11090
Owner: PETSMART INC	
Address: E. 142 MORGANTON HEIGHTS BLVD.	
City: MORGANTON	Zip Code: 28655
County: BURKE	
Phone: (828)219-3061	Email:
Latitude:	Longitude:
Total Enclosures: 8	
Dogs on Premise:	Cats on Premise: 5
Licensed Capacity (Dogs):	Licensed Capacity (Cats): 8
Type of Inspection: Random Inspection	Date of Inspection: 03/13/2019

# **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Needs Improvement
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Name and address of owner, date of entry, signature and date of release is lacking for many animals including the 5 cats that are at the facility today. The form appears to be in compliance (although a date of entry column is suggested to be added) however the form has not been properly completed in several months. It appears that in September 2018 the form was being adequately completed however since this time compliance with this issue has declined. The information must be documented for all cats housed at this facility.

# 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

# 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance

- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

# 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

#### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J.0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance

- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

# 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance

6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] - In Compliance

### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

# 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

# **General Comments:**

Overall the facility is clean and organized. The 5 cats at the facility today appear healthy and vibrant with no outward sign of illness or injury noted.

Inspection	Result:
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Amproved	
Approved	
	-

Inspector's Signature	
Harris	03/13/2019
Lindsey Harris	
Facility Representative's Signature	Date
Samantha Snowder	03/13/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Contingently/Conditionally Approved - 09/11/2019

Facility Name: PETSMART INC #2230	License Number: 11090	
Owner: ALAN SCHNAID		
Address: E. 142 MORGANTON HEIGHTS BLVD.		
City: MORGANTON	Zip Code: 28655	
County: BURKE		
Phone: (828)219-3061	Email:	
Latitude:	Longitude:	
Total Enclosures: 8		
Dogs on Premise: 0	Cats on Premise: 8	
Capacity (Dogs):	Capacity (Cats): 8	
Type of Inspection: Annual Inspection	Date of Inspection: 09/11/2019	

### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] Not In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

#1 - Two cats, Gabrielle and Audie, coming into the facility on 07 28 2019 and who are no longer at this facility do not have their disposition adequately documented on the sign in /out form. These records must be documented in compliance with 02 NCAC 52J .0102.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] Not In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years **Not In Compliance**

#1 - Origination information, date of entry, signature, and date of release records are not available for any dates prior to April 2019. This inadequacy was noted on the previous inspection. The manager available at the time of inspection, Jacob Schafer, stated "I am not going to scramble right now to try to find records when I don't know where they are at". Records at this facility must be retained for a period of one year as is required by 02 NCAC 52J .0103.

# 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance

- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

# 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance

- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

### 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

# 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance

- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] Not In Compliance

#11 - Associate available at the time of inspection confirmed that animals are allowed to run freely in the cat room when their kennel is being cleaned. Some type of wooden post, many surfaces that are not impervious to moisture, and cardboard scratching posts are accessible in the area in which the cats are allowed to roam freely. Animals must not be allowed access to this space until this space has been brought into compliance with 02 NCAC 52J, inspected, and approved.

### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

# 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable

- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

# **General Comments:**

The primary enclosures at this facility are structurally sound and the cats appear to be healthy at the time of inspection. Vaccination records are within compliance for the 8 cats housed at this facility at the time of inspection. Today's inspection is contingent that all records at this facility are located and retained for a period of one year.

# **Inspection Result:**

# Contingently/Conditionally Approved

Inspector's Signature	
Harrio	09/11/2019
Lindsey Harris	
Facility Representative's Signature	
	09/11/2019
Jacob Schafer	

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART INC #2247	License Number: 11021
Owner: PETSMART INC	
Address: 868 SPRING LANE	
City: SANFORD	Zip Code: 27330
County: LEE	
Phone: (000)000-0000	Email: BUSINESSLICENSING@PETSMART.COM
Latitude: 35.48814	Longitude: -79.19553
Total Enclosures: 8	
Dogs on Premise: 0	Cats on Premise: 4
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 9
Type of Inspection: Annual Inspection	Date of Inspection: 10/31/2018

# 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

# 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

### 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

# 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] In Compliance
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] In Compliance
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] In Compliance
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- $17. \ \ No\ more\ than\ 12\ cats\ housed\ in\ the\ same\ primary\ enclosure.\ [02\ NCAC\ 52J\ .0204(f)]\ -\ In\ Compliance$
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

# 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

# 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] Not Applicable
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] Not Applicable
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

# 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

#### 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

# $02\ NCAC\ 52J\ .0303\ FOOD\ AND\ WATER\ REQUIREMENTS$

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed today, housing area is clean & odor free with some dust and debis noted on the wall. I viewed no obvious signs of illness or injury. I did mention to the staff that on an (at least) weekly basis, walls and floors should be cleaned to remove dust and other debris.

# **Inspection Result:**

# Approved

Inspector's Signature	Date
Ella	10/31/2018
Facility Representative's Signature	Date
Discussed w/ Staff (no name tag) Jeff-store manager	10/31/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

# **Facility Compliance Inspection - Boarding Kennel**

# Approved - 12/12/2019

Facility Name: PETSMART INC #2247	License Number: 11021
Owner: ALAN SCHNAID	
Address: 868 SPRING LANE	
City: SANFORD	Zip Code: 27330
County: LEE	
Phone: (000)000-0000	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 8	
Dogs on Premise: 0	Cats on Premise: 5
Capacity (Dogs):	Capacity (Cats): 9
Type of Inspection: Annual Inspection	Date of Inspection: 12/12/2019

# 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

# 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

# 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] In Compliance
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

# 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] Not Applicable
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

# 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

I pointed out the cage doors to the manager, as I viewed them with dust and some minor caked on litter. He will ensure the cage doors are also receiving regular cleaning.

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

# 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)]
   Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

# 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

## 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

Annual inspection performed, housing areas are clean and odor free, I viewed no apparent signs of illness or injury, and cats housed here appear well cared for.

**Inspection Result:** 

Inspector's Signature	Date
Elizabeth Garner	12/12/2019
Facility Representative's Signature	Date
Discussed w/ Andres (manager)	12/12/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

# Approved - 01/30/2019

Facility Name: PETSMART #2460	License Number: 11203	
Owner: PETSMART INC		
Address: 570 YOPP RD		
City: JACKSONVILLE	Zip Code: 28540	
County: ONSLOW		
Phone: (623)388-8300	Email: m2460@petsmart.com	
Latitude:	Longitude:	
Total Enclosures: 4		
Dogs on Premise: 0	Cats on Premise: 5	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 12	
Type of Inspection: Random Inspection	Date of Inspection: 01/30/2019	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

## $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

## 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

## 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] Not In Compliance

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - In Compliance

# 9 I noted a disposable food tray that had not been disposed of at 12:50 pm today. At 12:50 pm today the cats had not been fed. I did note water and a small amount of dry food in each cat's bowl. When using disposable food trays the staff should remove them after the feeding.

## $02\ NCAC\ 52J\ .0206\ WATERING$

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] Not In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] Not In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] Not In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#'s 1 & 2 - At 12:45 pm I noted none of the cat enclosures had been cleaned. The litter boxes gave off odors that could be detected before entering the cat room. The litter boxes had not been cleaned today. I advised Mckenzie Weaver, store customer engagement leader who assisted me, that the cat enclosures including litter boxes must be cleaned a minimum of twice a day. I was advised the store manager was not on site at the time of my inspection so I advised McKenzie to discuss the correct / required protocol for the cat room with any employees who are responsible for the cleaning and feeding of the cats.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

## 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance

- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

## 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

## **General Comments:**

This random inspection is approved. Based upon the noted violations a follow up inspection will be conducted in 1 week (7 calendar days).

**Inspection Result:** 

Inspector's Signature	Date
Pat Sholar	01/30/2019
Facility Representative's Signature	Date
McKenzie Weaver, store employee, was aware of this inspection.	01/30/2019

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART, INC #2469	License Number: 11183	
Owner: PETSMART, INC		
Address: 507 EASTGATE DRIVE		
City: GOLDSBORO	Zip Code: 27534	
County: WAYNE		
Phone: (623)388-8300	Email: m2469@petsmart.com	
Latitude: 35.22618	Longitude: -77.5674	
Total Enclosures: 6		
Dogs on Premise: 0	Cats on Premise: 6	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 8	
Type of Inspection: Random Inspection	Date of Inspection: 06/05/2018	

## **02 NCAC 52J .0102 RECORDS**

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] Not In Compliance

## 3) white female cat called Sunshine from Crazy Claws and Paws Rescue did not have required paperwork - shot records.

#### 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] Not In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

# 1) White female cat - Sunshine - from Crazy Claws and Paws Rescue. No records were on site for inspection. Provide records for this cat or remove it from the adoption area.

## 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] Not Applicable
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]
   In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

## 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

## 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance

10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] - Not Applicable

## 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

## 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

## 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

#### 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] Needs Improvement

6) White female cat - Sunshine - provided by Crazy Paws and Claws Rescue did not provide proof of current Rabies vaccination for this cat. Every cat in the adoption area old enough for Rabies vaccine must have proof of a current Rabies vaccine on the site where the cat is housed.

## 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

## 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

#### **General Comments:**

I will conduct a follow up inspection tomorrow (06/06/2018) to make sure the Sunshine cat is either removed from the adoption area or the required paperwork is on site.

## **Inspection Result:**

Inspector's Signature	Date
Pat Sholar 06/05/2018	06/05/2018
Facility Representative's Signature	Date
Rachel Mueller, PetsMart Associate Leader was on site during this inspection.	06/05/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART, INC #2469	License Number: 11183	
Owner: PETSMART, INC		
Address: 507 EASTGATE DRIVE		
City: GOLDSBORO	Zip Code: 27534	
County: WAYNE		
Phone: (623)388-8300	Email: m2469@petsmart.com	
Latitude:	Longitude:	
Total Enclosures: 6		
Dogs on Premise: 0	Cats on Premise: 6	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 8	
Type of Inspection: Follow-up Inspection	Date of Inspection: 06/06/2018	

#### 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

## 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] Needs Improvement
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] -In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0101(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

8) I arrived at this store for a follow up inspection at 9:40 AM. I noted the morning cleaning had not been done. I noted the cats did have food and water. I discussed this with the manager who stated the cleaning task for the morning is normally done by this time of day. I advised the manager to monitor this more closely as needed improvement is noted.

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

## 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary, [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

## 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

#### **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] Not In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] Not Applicable
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

## 2) Make sure all litter pans are cleaned 2 times per day. I noted they had not been cleaned at 9:40 AM today.

## 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

## 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

## 02 NCAC 52J .0301 VEHICLES

1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] - Not Applicable

- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

## 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

## **General Comments:**

This follow up inspection today was to make sure the "Sunshine" cat's records were on site for review. I noted the vaccine was on site and acceptable but the record of origin was missing. The manager contacted the adoption person and determined the origin of this cat. I strongly advised the manager to educate this adoption person on what information is required on the paperwork. It is required to know where the cat came from such as person & address or shelter with animal identification number or if it is a stray to note the area the cat was found in. Improvement is needed with the paperwork for the Crazy Claws and Paws Rescue.

## **Inspection Result:**

Inspector's Signature	Date
Pat Sholar	06/06/2018
Facility Representative's Signature	Date
Ashely Davis, Manager was on site during this inspection	06/06/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

Facility Name: PETSMART, INC #2469	License Number: 11183	
Owner: PETSMART, INC		
Address: 507 EASTGATE DRIVE		
City: GOLDSBORO	Zip Code: 27534	
County: WAYNE		
Phone: (623)388-8300	Email:	
Latitude:	Longitude:	
Total Enclosures: 4		
Dogs on Premise: 0	Cats on Premise: 7	
Licensed Capacity (Dogs): 0	Licensed Capacity (Cats): 8	
Type of Inspection: Annual Inspection	Date of Inspection: 12/07/2018	

## 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

## $02\ NCAC\ 52J\ .0103\ INSPECTION\ OF\ RECORDS$

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

#### 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system. [02 NCAC 52J .0201(i)] Not Applicable
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance
- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)]In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

## 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance

- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] Not Applicable
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] Not Applicable
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] Not Applicable

## 02 NCAC 52J .0203 OUTDOOR FACILITIES

- 1. Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

#### 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] Not Applicable
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance
- $17. \ \ No\ more\ than\ 12\ cats\ housed\ in\ the\ same\ primary\ enclosure.\ [02\ NCAC\ 52J\ .0204(f)]\ -\ In\ Compliance$
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## **02 NCAC 52J .0205 FEEDING**

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] Not Applicable

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

#### 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] Needs Improvement
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or Not Applicable
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or In Compliance
  - o cleaning all soiled surfaces with live steam. [02 NCAC 52J .0207(3)(A-C)]- Not Applicable
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

#1 - Comment: I noted there needs improvement in the time of day the cat cages are cleaned. This inspection began at 11 AM. The cats had food and water but the litter pans had not been changed. There was odor noted from the dirty litter pans. I advised the manager and attendant these cat cages need to be cleaned early each day and remember they are to be cleaned at least 2 times every day.

#### 02 NCAC 52J .0208 EMPLOYEES

- 1. Sufficient number of employees. [02 NCAC 52J .0208] In Compliance
- 2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] In Compliance

#### 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling. [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

#### **02 NCAC 52J .0301 VEHICLES**

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable

- 3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- 1. Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

## 02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - o Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

#### 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

## **General Comments:**

I will follow up on the one item - .0207 - that needs improving on the next inspection. This annual inspection is noted acceptable / approved.

**Inspection Result:** 

Inspector's Signature	Date
Pat Sholar	12/07/2018
Facility Representative's Signature	Date
Ashely Davis, manager, was on site during this inspection.	12/07/2018

Phone: (919) 707-3280 Fax: (919) 733-6431 Email: agr.aws@ncagr.gov Website: www.ncaws.com

## **Facility Compliance Inspection - Boarding Kennel**

# Approved - 07/08/2019

Facility Name: PETSMART INC #2730	License Number: 11279
Owner: ALAN SCHNAID	
Address: 155 LOWES BLVD	
City: LEXINGTON	Zip Code: 27292
County: DAVIDSON	
Phone: (336)249-4253	Email: BUSINESSLICENSING@PETSMART.COM
Latitude:	Longitude:
Total Enclosures: 10	
Dogs on Premise: 0	Cats on Premise: 3
Capacity (Dogs):	Capacity (Cats): 20
Type of Inspection: Annual Inspection	Date of Inspection: 07/08/2019

## 02 NCAC 52J .0102 RECORDS

- 1. Name and address of owner, date of entry, signature and date for release. [02 NCAC 52J .0102(1)] In Compliance
- 2. Description [02 NCAC 52J .0102(2)] In Compliance
- 3. Record of veterinary care. [02 NCAC 52J .0102(3)] In Compliance

## 02 NCAC 52J .0103 INSPECTION OF RECORDS

- 1. Records available upon request. [02 NCAC 52J .0103] In Compliance
- 2. Animals matched to record. [02 NCAC 52J .0103] In Compliance
- 3. Records retained for 1 year; [02 NCAC 52J .0103]; see section for §19A-32.1(j) for records to be retained for 3 years In Compliance

## 02 NCAC 52J .0201 GENERAL

- 1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] In Compliance
- 2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] In Compliance
- 3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] In Compliance
- 4. Electric power reliable and safe. [02 NCAC 52J .0201(c)] In Compliance
- 5. Supplies of food and bedding stored and adequately protected against infestation or contamination by vermin and insects. [02 NCAC 52J .0201(d)] In Compliance
- 6. Open bags of food stored in airtight containers with lids. [02 NCAC 52J .0201(d)] In Compliance
- 7. Refrigeration for perishable food. [02 NCAC 52J .0201(d)] In Compliance
- 8. Daily removal and disposal of animal and food waste, bedding and debris; facility maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] In Compliance
- 9. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] In Compliance
- 10. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] In Compliance
- 11. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] In Compliance
- 12. A separate five-foot perimeter fence if any animals have access to an outdoor enclosure, including unsupervised exercise areas. [02 NCAC 52J .0201(h)] Not Applicable
- 13. Adequate drainage system [02 NCAC 52J .0201(i)] In Compliance
- 14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] In Compliance

- 15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] In Compliance
- 16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] In Compliance
- 17. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(m)] In Compliance

#### 02 NCAC 52J .0202 INDOOR FACILITIES

- 1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)] In Compliance
- 2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)] In Compliance
- 3. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)] In Compliance
- 4. Fresh air and ventilation provided and drafts minimized. [02 NCAC 52J .0202(b)] In Compliance
- 5. Air flow adequate to minimize odors and moisture condensation, [02 NCAC 52J .0202(b)] In Compliance
- 6. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] In Compliance
- 7. Illumination provides regular diurnal lighting cycles and be uniformly diffused [02 NCAC 52J .0202(c)] In Compliance
- 8. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] In Compliance
- 9. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)] In Compliance
- 10. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)] In Compliance
- 11. The drainage system constructed to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)] In Compliance

## 02 NCAC 52J .0203 OUTDOOR FACILITIES

- Primary enclosures and walkways constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)] -Not Applicable
- 2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)] Not Applicable
- 3. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(b)] Not Applicable
- 4. Housing is impervious to moisture and can be disinfected. [02 NCAC 52J .0203(b)] Not Applicable
- 5. One house available for each animal within each enclosure unless the animals are a mother and her unweaned offspring. [02 NCAC 52J .0203(b)] Not Applicable
- 6. In addition to the housing, the enclosure provides protection from excessive sun and inclement weather. [02 NCAC 52J .0203(c)] Not Applicable
- 7. Owners advised if housed outside. [02 NCAC 52J .203(d)] Not Applicable
- 8. Suitable method of drainage provided. [02 NCAC 52J .0203(e)] Not Applicable

## 02 NCAC 52J .0204 PRIMARY ENCLOSURES

- 1. Primary enclosures constructed prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J .0204(a)] In Compliance
- 2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] In Compliance
- 3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(a)] In Compliance
- 4. For primary enclosures in use in a registered facility prior to January 1, 2005, any damaged wood replaced so that so that there's no contact with wood by the animal. [02 NCAC 52J .0204(a)] In Compliance
- 5. Primary enclosures structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(b)] In Compliance
- 6. Primary enclosures provide space to allow animal to walk, turn about freely, and to easily stand, sit, or lie in a natural position. [02 NCAC 52J .0204(b)] In Compliance
- 7. The height of primary enclosures other than cage no less than five feet. [02 NCAC 52J .0204(b)] In Compliance
- 8. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(b)] In Compliance
- 9. Each primary enclosure provided with a solid resting surface or surfaces adequate to comfortably hold all occupants of the primary enclosure at the same time. [02 NCAC 52J .0204(c)] In Compliance
- 10. All resting surfaces made of a non-porous or easily sanitized material, such as a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(c)] In Compliance
- 11. The resting surface or surfaces be elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(c)] In Compliance
- 12. In addition to Paragraph (b) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC .0204(d). [02 NCAC 52J .0204(d)] Not Applicable
- 13. Not more than four adult dogs housed in the same primary enclosure without supervision. [02 NCAC 52J .0204(d)] Not Applicable
- 14. If more than four dogs are housed in a common area or enclosure, then at least one person supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(e)] Not Applicable
- 15. In addition to Paragraph (b) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4sq ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(f)] In Compliance
- 16. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(f)] In Compliance

- 17. No more than 12 cats housed in the same primary enclosure. [02 NCAC 52J .0204(f)] In Compliance
- 18. In all cat enclosures, receptacle with clean litter provided for waste. [02 NCAC 52J .0204(g)] In Compliance
- 19. A minimum of one receptacle per three cats shall be provided. [02 NCAC 52J .0204(f)] In Compliance

## 02 NCAC 52J .0205 FEEDING

Dogs and cats fed at least once each 24-hour period except as otherwise might be required to provide adequate veterinary care. [02 NCAC 52J .0205(a)]

- 1. Food is commercially prepared food complying with laws applicable to animal feed or the food provided by the owner. [02 NCAC 52J .0205(a)] In Compliance
- 2. The food is free from contamination, wholesome, palatable, and of adequate quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(a)] In Compliance
- 3. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(a)] In Compliance
- 4. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(b)] In Compliance
- 5. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(b)] In Compliance
- 6. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(b)] In Compliance
- 7. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(b)] In Compliance
- 8. Damaged receptacles replaced. [02 NCAC 52J .0205(b)] In Compliance
- 9. Disposable food receptacles discarded after each feeding, [02 NCAC 52J .0205(b)] In Compliance
- 10. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(c)] In Compliance

#### 02 NCAC 52J .0206 WATERING

- 1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206] In Compliance
- 2. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206] In Compliance
- 3. Damaged receptacles replaced. [02 NCAC 52J .0206] In Compliance

## 02 NCAC 52J .0207 SANITATION

- 1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] In Compliance
- 2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] In Compliance
- 3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] In Compliance
- 4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(a)] In Compliance
- 5. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 6. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] In Compliance
- 7. Cages, rooms and hard-surfaced pens or runs be sanitized by:
  - o washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or In Compliance
  - washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or - In Compliance
  - o cleaning all soiled surfaces with live steam [02 NCAC 52J .0207(3)(A-C)]- In Compliance
- 8. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant. [02 NCAC 52J .0207(b)(4)] In Compliance
- 9. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(b)(5)] In Compliance
- 10. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(b)(6)] In Compliance
- 11. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(c)] In Compliance
- 12. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(c)] In Compliance
- 13. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(c)] In Compliance
- 14. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(d)] In Compliance

## Cleaning is mostly performed by PetSmart staff as the shelter staff does not show up daily

#### 02 NCAC 52J .0208 EMPLOYEES

1. Sufficient number of employees. [02 NCAC 52J .0208] - In Compliance

2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] - In Compliance

## 02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

- 1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] In Compliance
- 2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] In Compliance
- 3. Written permission for comingling, [02 NCAC 52J .0207(2)] In Compliance
- 4. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0207(2)] In Compliance
- 5. Puppies or kittens less than four months of age housed in the same primary enclosure with adults without written permission. [02 NCAC 52J .0209(3)] In Compliance
- 6. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction. [02 NCAC 52J .0209(3)] In Compliance
- 7. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals without written permission. [02 NCAC 52J .0209(4)] In Compliance
- 8. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(5)] In Compliance
- 9. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(5)] In Compliance
- 10. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(5)] In Compliance
- 11. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(7)] In Compliance

## 02 NCAC 52J .0210 VETERINARY CARE

- 1. Written program of veterinary care. [02 NCAC 52J .0210(a)] In Compliance
- 2. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed [02 NCAC 52J .0210(b)] In Compliance
- 3. Daily observation of animals. [02 NCAC 52J .0210(c)] In Compliance
- 4. Sick or diseased, injured, lame, or blind dogs or cats provided with veterinary care [02 NCAC 52J .0210(c)] In Compliance
- 5. Diseased or deformed animals sold or adopted only under the policy set forth in the "Program of Veterinary Care." [02 NCAC 52J .0210(c)] In Compliance
- 6. All animals in a licensed or registered facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(d)] In Compliance

## 02 NCAC 52J .0301 VEHICLES

- 1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] Not Applicable
- 2. Vehicles equipped to provide fresh air to animals without harmful drafts. [02 NCAC 52J .0301(a)] Not Applicable
- 3. The animal cargo space constructed and maintained to prevent engine exhaust furnes from getting to the animals. [02 NCAC 52J .0301(b)] Not Applicable
- 4. The interior of the animal cargo space kept clean and sanitized. [02 NCAC 52J .0301(c)] Not Applicable

## 02 NCAC 52J .00302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

- Primary enclosures constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)]
   Not Applicable
- 2. Such enclosures constructed or positioned so that:
  - Each animal in the vehicle has sufficient fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] Not Applicable
  - The openings of enclosures are easily accessible for emergency removals, [02 NCAC 52J .0302(a)(2)] Not Applicable
  - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] Not Applicable
- 3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)] Not Applicable
- 4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms. [02 NCAC 52J .0302(a)] Not Applicable
- 5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] Not Applicable
- 6. Puppies or kittens less than 4 months of age not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] Not Applicable
- 7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] Not Applicable
- 8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)]
   Not Applicable
- 9. Animals not be placed in primary enclosure over other animals in transit unless such enclosures is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(d)] Not Applicable
- 10. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(e)] Not Applicable

- 1. If animals are transported for more than 12 hours:
  - The vehicles stop at least once every 12 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)]- Not Applicable
  - Adult dogs and cats fed at least once during each 24-hour period. [02 NCAC 52J .0303(2)]- Not Applicable
  - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)]- Not Applicable
  - Dogs removed from the vehicle, given fresh water and given the opportunity for exercise if they have been confined in the vehicle for 36 hours. [02 NCAC 52J .0303(3)]- Not Applicable

## 02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals frequently enough to assure health and comfort and to determine if they need emergency care and to obtain it if needed. [02 NCAC 52J .0304] - Not Applicable

## **General Comments:**

Annual inspection performed. Cats are available for adoption through Davidson County Animal Shelter. A black and white cat scratched his ear frequently during my visit. I discussed this with Sarah, a staff member, and asked her to watch the closely. If the scratching persists I encouraged her to call the shelter. No inadequacies noted. Records were in order.

## **Inspection Result:**

. 1	
Annroved	
Approved	
11	

Inspector's Signature	Date
Christie Shore	07/08/2019
Facility Representative's Signature	Date
Sarah Hubbard	07/08/2019