



Inspection Report

Jan Ryerson
5067 S New State Road
Plymouth, OH 44865

Customer ID: **7863**
Certificate: **31-A-0077**
Site: 001
JAN RYERSON

Type: ROUTINE INSPECTION
Date: 13-FEB-2020

2.40(b)(3) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Chinchillas E1-2077, H1-1655, C1-445, and K1-740 have a milky white discharge coming from both eyes that have caused the eyes to become partially or totally matted shut. The eye issues with discharge and matting can cause pain and suffering. The chinchillas were quiet and withdrawn to the back of their enclosures to avoid light.

Chinchilla E1-1201 had an overgrown left bottom incisor causing the incisor to protrude out of the mouth approximately 1/2 inch interfering with chewing and eating.

All of the health issues identified above are impacting animal health and well being. Daily observation of these animals is not effective. Thus, health issues are not identified within a timely manner and communicated to the attending veterinarian. It is the licensees responsibility to see that daily observations are completed appropriately and effectively. Additionally, there must be a mechanism of direct and frequent communication with the attending veterinarian to ensure all health issues are addressed within a timely manner, to include the animals identified above.

Correct by 18 FEB 2020

This inspection and exit interview were conducted with the facility representative.

Additional Inspectors

Bongard Carrie, Animal Care Inspector

Prepared By:

PADDEN ANDREW, D V M

PADDEN ANDREW, D V M USDA, APHIS, Animal Care

Title: VETERINARY MEDICAL OFFICER 6141

Date:
13-FEB-2020

Received By:

Title:

Date:
13-FEB-2020



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
7863	31-A-0077	001	JAN RYERSON	13-FEB-20

Count	Scientific Name	Common Name
001384	<i>Chinchilla lanigera</i>	CHINCHILLA (DOMESTICATED)
001384	Total	



Inspection Report

Jan Ryerson
5067 S New State Road
Plymouth, OH 44865

Customer ID: **7863**
Certificate: **31-A-0077**
Site: 001
JAN RYERSON

Type: ROUTINE INSPECTION
Date: 23-MAR-2020

2.1(a)

REQUIREMENTS AND APPLICATION.

Records show the acquisition of chinchillas on 10 occasions in 2019 (5/14, 6/8, 6/16, two different acquisitions on 7/5, 8/2, 8/12, 8/18, 10/11, and 10/12). When asked about these acquisitions, the licensee stated that some were for use as breeders at their facility, but the majority were re-sold wholesale. The licensee currently holds a valid Class A license. By definition, a Class A licensee (breeder) means a person subject to the licensing requirements and whose business involving animals consists only of the animals that are bred and raised on the premises in a closed or stable colony and those animals acquired for the sole purpose of maintaining or enhancing the breeding colony. Business that includes the purchase and resale of animals require a Class B USDA license. The licensee must not purchase and re-sell animals from other sources without first obtaining this Class B license. Failure to maintain the appropriate valid USDA license makes the tracking of animals and maintenance of the license, including proper renewals of that license, difficult to impossible. Correct this by not buying and re-selling animals until a valid Class B license is obtained.

Correct from this day forward

2.40(b)(3) DIRECT REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A grey standard female chinchilla in cage #B2L4-31 was found with the left eye completely crusted closed. The yellowish crusting over the eye was so severe that the eye was not able to be opened or observed.

An ebony male chinchilla in trailer 4 with cage card labeled (NCE Eb Male 2) was found with its left eye swollen shut and a clear discharge running down its face. A piece of bedding was also stuck to the lower eye area. The eye was not able to be observed because of the severe swelling and closure of the eye lids.

A beige colored chinchilla was found dead in its enclosure in the first holding room from the office area. This animal

Prepared By:

COLEMAN RANDALL, A C I

COLEMAN RANDALL, A C I USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR 1063

Date:
25-MAR-2020

Received By:

Title:

Date:
25-MAR-2020



Inspection Report

was rigid and cold to the touch.

A grey standard chinchilla was found in row 33 upstairs appears unthrifty. The haircoat on this animal is roughed overall and it was reluctant to move around the enclosure. Both eyes of this chinchilla appear swollen with the left more severe than the right. The facility employee stated that the male had "beaten-up" this female. The facility did restrict access of the male to this female but have not contacted the attending veterinarian or started any treatment. A note on the feeder states (male beatup 2-12-20).

The facility is currently treating at least 20 chinchillas for an eye health concern. The attending veterinarian has given written guidance to follow for these conditions. The facility failed to identify the above animals listed with eye conditions. The chinchilla that was noted as being "beat-up" by the male was not communicated to the attending veterinarian. The attending veterinarian was contacted by phone on 3/24/20 and stated that the licensee should follow the written guidance from his visit on 2-14-20. Facility employees stated that daily observations are completed in the morning every day when feeding is done. They stated that treats are given to the animals in small feed containers and the animals come to the front of the enclosures and are able to be observed. These daily checks were completed before this inspection.

The health issues identified above are significantly impacting animal health and well-being. Daily observation of these animals is not effective and health issues are not being identified within a timely manner. It is the licensee's responsibility that daily observations are completed appropriately and effectively. Additionally, there must be a mechanism of direct and frequent communication with the attending veterinarian to ensure all health issues are addressed within a timely manner, to include the animals identified above.

2.75(b)(1)

RECORDS: DEALERS AND EXHIBITORS.

The facility has no records of adult animals on hand. The facility is currently maintaining a total count of animals born on the premise. The facility is not maintaining records on breeding stock/adult animals. Complete and accurate records are necessary to facilitate tracking of the animals and compliance with other aspects of the AWA. Every dealer shall make, keep, and maintain records or forms which fully and correctly disclose the following information concerning animals, purchased or otherwise acquired, owned, held, leased, or otherwise in his or her possession or under his or her control, or which is transported, sold, euthanized, or otherwise disposed of by that dealer or exhibitor.

Correct By: 3/27/2020

Prepared By: COLEMAN RANDALL, A C I

COLEMAN RANDALL, A C I USDA, APHIS, Animal Care

Date:
25-MAR-2020

Title: ANIMAL CARE INSPECTOR 1063

Received By: [Redacted]
Title: [Redacted]

Date:
25-MAR-2020



Inspection Report

3.126(b)

FACILITIES, INDOOR.

The facility is currently using open widows and fans as ventilation methods but there is still an excessive amount of dust and odor within the facility. The fans and windows were covered with a layer of dust, hair and organic material build up. About half way through the inspection (2 hours), both inspectors felt itchy eyes and scratchy throats as a result of the current lack of ventilation, ammonia and dust content within the facility. The lack of cleaning these fans and screens significantly decreases the air flow and directly contributes to the odor within the facility. Lack of adequate ventilation can lead to health problems in the animals. Correct this by providing proper ventilation in the facility.

Correct By: 3/31/2020

3.129(b)

FEEDING.

Over 75% of the enclosures have a moderate to excessive amount of rust on the self-feeders where food is dispensed. The facility is currently dealing with an eye issue that the facility stated was highly contagious. They currently use a method of breeding which allows one male access to multiple enclosures that contain females. Several animals have been previously identified as needing treatment and additional animals were identified as needing treatment on today's report. Rust cannot be effectively be cleaned or sanitized. Using feeders that cannot be properly cleaned within an environment that allows multiple animals exposure to the same feeders may contribute to the speed of the current eye issue. The licensee must ensure that all food receptacles are kept clean and sanitary at all times to minimize disease hazards. Rusty feeders cannot be properly cleaned to promote the health of the animals and must be repaired or replaced.

Correct By: 4/7/2020

3.131(a)

SANITATION.

This facility is dealing with an eye issue that the facility stated is highly contagious. Several surfaces of the enclosures containing animals are not properly cleaned. In addition, the sanitization protocols in place do not

Prepared By:

COLEMAN RANDALL, A C I

COLEMAN RANDALL, A C I USDA, APHIS, Animal Care

Date:
25-MAR-2020

Title: ANIMAL CARE INSPECTOR 1063

Received By:

Title:

Date:
25-MAR-2020



Inspection Report

promote sufficient cleaning when dealing with a contagious health issue. Over 25% of the enclosures have a moderate to excessive amounts of rust on the pans at the bottom of enclosures. In addition, many of the enclosures have a buildup of excreta and/or urine soaked bedding under the top layer of the fresh bedding. A facility representative was asked about the cleaning and sanitization protocols. She stated that they use a scraper dipped in bleach water to remove all of the wet bedding at the bottom of the enclosures and then place fresh bedding back into the enclosure. Rust cannot be effectively cleaned or sanitized. In addition, insufficient cleaning and sanitization may be contributing to the odor and health issues within the facility. The licensee must ensure appropriate cleaning/sanitization methods for all enclosures are instituted.

Correct By: 4/7/2020

3.131(c)

SANITATION.

The lack of overall cleaning and sanitization of the facility is contributing to the ammonia smell and dust content in this facility. Over 50% of the enclosures that are not currently being used have not been cleaned. There is molding food in some unused enclosures, a layer of hair and/or dust buildup in over 50% of unused enclosures, used bedding and feces in walkways of the animal areas, and a thick buildup of dust, hair and debris on the top of all enclosures. Failure to maintain acceptable cleaning can contribute to disease hazards. The licensee must ensure that all premises (buildings and grounds) shall be kept clean in order to protect the animals from disease hazards and to facilitate the prescribed husbandry practices set forth in this subpart.

Correct by: 4/7/2020

This inspection conducted with facility staff on March 23, 2020. Exit interview conducted by phone with the licensee and Randy Coleman, ACI on March 25, 2020.

Additional Inspectors

Sebera Shannon, Animal Care Inspector

Prepared By:

COLEMAN RANDALL, A C I

COLEMAN RANDALL, A C I USDA, APHIS, Animal Care

Title: ANIMAL CARE INSPECTOR 1063

Date:
25-MAR-2020

Received By:

Title:

Date:
25-MAR-2020



Species Inspected

Cust No	Cert No	Site	Site Name	Inspection
7863	31-A-0077	001	JAN RYERSON	23-MAR-20

Count	Scientific Name	Common Name
001750	<i>Chinchilla lanigera</i>	CHINCHILLA (DOMESTICATED)
001750	Total	