

Phone: 303.869.9146

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E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001V05

Petco Animal Supplies Store, Inc, Petco - #0488

Inspection Date: 7/1/2019

475 South Wadsworth Boulevard

Type: Routine

Lakewood CO 80226

Final Result: Non-Compliant

Conclusion:

07/01/2019 - This was an unannounced, routine inspection of a retail/grooming facility. The inspection was done with Josh

Hintze.

Business Rep: Josh Hintze

Business Title: Manager

Inspector: Kathryn Kirk

KKI

Business Rep Signed Date: 07/01/2019

Inspector Signed Date: 07/01/2019

SARAN

**OPEN VIOLATIONS** 

Indirect

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### PART 13 Cleaning and Sanitation

13.2 All enclosures, cages, benches, tables, tubs, etc., must be cleaned and then sanitized/disinfected after any one animal or group of animals ceases to occupy the space and before any other animal or group of animals occupies the same space or more often if necessary to maintain clean and sanitary conditions.

07/01/2019 - At the time of this inspection, the facility is not cleaning and sanitizing the bathtub after each animal, only at the end of their shift.

To 8e Corrected on: 07/22/2019

#### PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

07/01/2019 - At the time of this inspection, the facility did not have a current agreement with a veterinarian.

To Be Corrected on: 07/22/2019

#### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

07/01/2019 - At the time of this inspection, the facility is not documenting the date of birth of hamsters and guinea pigs on disposition records.

To Be Corrected on: 07/22/2019

19.6.1 Any facility selling, adopting or otherwise transferring psittacine birds to the public must furnish the buyer or adopter of each psittacine bird a Psittacine Bird Sales Record approved by the Commissioner, giving the business name of the facility, the name, address and phone number of the person buying or adopting the bird, and the number, species and leg band identification number, or other identification approved by the Commissioner, for each bird. Printed on this sales record must be a warning to the buyer or adopter of a possible psittacosis hazard. This warning must include a description of the disease signs in birds, symptoms in humans, and a statement regarding the critical need for prompt medical diagnosis and treatment when symptoms are present.

07/01/2019 - At the time of this inspection, the facility is not consistently documenting the bird band number on disposition records.

To Be Corrected on: 07/22/2019

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

07/01/2019 - At the time of this inspection, the facility is not having purchasers sign stating they received the rables brochure when purchasing a ferret.

To Be Corrected on: 07/22/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.





Printed On:Wednesday, July 24, 2019

Note

All forms emailed.

2331 West 31st Avenue, Denver, CO 80211

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**Create Date** 

7/1/2019



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### PACFA INSPECTION FORM

Facility

AgLicense ID: 001QYF

Petco Animal Supplies Stores, Inc., Petco Store 0489

Inspection Date: 1/10/2019

2211 South College Avenue Unit 200 Type: Complaint

Fort Collins CO 80525

Final Result: Non-Compliant

#### Conclusion:

10 January 2019 - This was an unannounced inspection in response to investigation Enforcement Action 20181217161919\_16891. I met with the Assistant Store Manager, Sarah Montgomery. I completed a full routine inspection.

NO welfare concerns for animals on site were observed. The investigation is still open.

Please respond with a written plan for violations listed below no later than 1/31/19. Your inspector will complete an unannounced inspection in the future to verify compliance is being met.

You may contact your inspector via 720-402-8552 jessica.evans@state.co.us

**Business Rep:** Sarah Montgomery

Business Title: Assistant Store Manager

Business Rep Signed Date: 01/10/2019

Inspector: Jessica Evans

Inspector Signed Date: 01/10/2019

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#### **OPEN VIOLATIONS**

### Indirect Repeat

#### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

7 March 2018 - At the time of this inspection, I observed sales records for a Hamster sold on 3/5/18 and a Guinea Pig sold on 3/2/18. Neither record included a Date of Birth for the animals. Each transaction was handled by the same store employee.

This is a repeat violation from the inspection in August 2016.

Please respond with a written plan outlining how compliance will be met and maintained. -JKE-

20 June 2018 - At the time of this Re-Inspection, I reviewed records for Hamsters and Guinea Pigs sold between 6/14/18 and 6/19/18. 5 animals sold during this time frame did not have the required date of birth recorded on the disposition record. Paperwork was handled by 4 different employees.

Brandi advised after the last inspection she directed the Companion Animal Lead to complete a refresher training to include the requirements for the date of birth.

While I was on site she completed an example disposition form that will be provided to staff along with more retraining.

We discussed completing in-store audits to ensure paperwork is being completed correctly.

I will complete an unannounced inspection to verify that corrections are being done. Failure to comply will result in further disciplinary action. -JKE

10 January 2019 - At the time of this inspection, I reviewed sales records. Sales Records for some hamsters and Guinea pigs were not complete.

7 animals sold between 12/14/18 and 12/31/18 did not include the required date of birth.

Two Guinea Pigs were sold on 12/28/18.

Two Hamsters were sold on 12/29/18.

Individual Hamsters were sold on 12/24/18, 12/28/18, and 12/31/18.

The facility has a new Companion Animal Lead and management will review requirements and necessary responses.

A written response outlining how compliance will be met must be submitted.

This is a repeat violation from 2016 and 2018 inspections. Future violations may result in disciplinary action. -JKE-To Be Corrected on: 01/31/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note

Create Date

Print Form was printed on 1/10/2019 2:19:43 PM.

1/10/2019

All forms emailed.

1/10/2019





Printed On: Wednesday, July 24, 2019

All forms emailed.

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1/10/2019





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# PACFA INSPECTION FORM

Facility

AgLicense ID: 001QYF

Petco Animal Supplies Stores, Inc., Petco Store 0489

Inspection Date: 2/14/2019

2211 South College Avenue

Type: Complaint

Unit 200 Fort Collins CO 80525 Final Result: Compliant-Corrected

### Conclusion:

14 February 2019 - This an unannounced Follow-up inspection to verify corrections and follow-up on the open complaint. I met with the Store Manager, Brandie Fabian.

Necessary corrections were completed. No violations were found concerning the complaint.

The facility is in compliance at this time.

You may contact your inspector via 720-402-8552 jessica.evans@state.co.us

\*\*\* System would not allow Brandle to provide a signature. inspection report was emailed.

Business Rep: Brandie Fabian

Business Title: Store Manager

Inspector: Jessica Evans

Business Rep Signed Date: 02/14/2019

Inspector Signed Date: 02/14/2019

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**CLOSED VIOLATIONS** 

Indirect Repeat

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### PART 19 Recordkeeping

Printed On:Wednesday, July 24, 2019

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

7 March 2018 - At the time of this inspection, I observed sales records for a Hamster sold on 3/5/18 and a Guinea Pig sold on 3/2/18. Neither record included a Date of Birth for the animals. Each transaction was handled by the same store employee.

This is a repeat violation from the inspection in August 2016.

Please respond with a written plan outlining how compliance will be met and maintained. -JKE-

20 June 2018 - At the time of this Re-Inspection, I reviewed records for Hamsters and Guinea Pigs sold between 6/14/18 and 6/19/18. 5 animals sold during this time frame did not have the required date of birth recorded on the disposition record. Paperwork was handled by 4 different employees.

Brandl advised after the last inspection she directed the Companion Animal Lead to complete a refresher training to include the requirements for the date of birth.

While I was on site she completed an example disposition form that will be provided to staff along with more retraining.

We discussed completing in-store audits to ensure paperwork is being completed correctly.

I will complete an unannounced inspection to verify that corrections are being done. Failure to comply will result in further disciplinary action. -JKE

10 January 2019 - At the time of this inspection, I reviewed sales records. Sales Records for some hamsters and Guinea pigs were not complete.

7 animals sold between 12/14/18 and 12/31/18 did not include the required date of birth.

Two Guinea Pigs were sold on 12/28/18.

Two Hamsters were sold on 12/29/18.

individual Hamsters were sold on 12/24/18, 12/28/18, and 12/31/18.

The facility has a new Companion Animal Lead and management will review requirements and necessary responses. A written response outlining how compliance will be met must be submitted.

This is a repeat violation from 2016 and 2018 inspections. Future violations may result in disciplinary action. -JKE

14 February 2019 - At the time of this Re-inspection, Brandi advised an email was with a written plan. I did not receive the email.

Brandi provided a printed copy of the written plan for reference. The written plan states:

"...We met with all store partners and reviewed this expectation, the leader who receives and processes small animal deliveries will be responsible for ensuring they fill out a sticker with the animals' dates of birth and place it on the animal's habitats, this way all partners adopting small animals will know the date of birth and be sure to transfer that info to the adoption form.

Leaders are now required to check all purchase cards every night (the closing leader) and if they find any date of births missing for hamsters, guinea pigs, or ferrets, they will locate the birth date (from the stickers or paperwork) and write that date of birth on a sticky note and staple that sticky note to our copy of the animal purchase card. That leader will also speak to the partner who forgot to add the date of birth when adopting the animal and coach them on proper purchase card completion to prevent future mistakes. We will continue this process going forward."

Brandi advised the partners are still getting used to the new system, but overall it is working well. Recently the only mistakes she has determined have been with new staff hired within the last week to 3 weeks and leaders are taking immediate action.

Violations is corrected at this time. The written plan is uploaded. -JKE-

Corrected on: 01/30/2019





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Note	Create Date
Complaint 3811. Inspection 54157. Enforcement Action 20181217161919_16891.	12/17/2018
All forms printed.	2/14/2019
All forms printed.	2/14/2019
Print Form was printed on 2/14/2019 11:41:43 AM.	2/14/2019

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# PACFA INSPECTION FORM

Facility

Petco Animal Supplies Store, Inc, Petco - 0496

17132 West Colfax Avenue Golden CO 80401 AgLicense ID: 001V2G

Inspection Date: 3/19/2019

Type: Routine

Final Result: Non-Compliant

### Conclusion:

03/19/2019 - This was an unannounced, routine inspection of a retail/wholesale facility. The inspection was done with Mel McNeer. There were violations observed, however, the store was able to correct the issues while I was still there.

Please be sure to spray the larger chameleon enclosure more frequently to keep the humidity higher, and be sure to put the higher wattage bulbs for the UVB to ensure higher UVB levels.

Please be sure grooming is picking up the hair between dogs, not just sweeping it to the side.

Business Rep: Mel McNeer

Business Title: Manager

Inspector: Kathryn Kirk

Business Rep Signed Date: 03/19/2019

Inspector Signed Date: 03/19/2019

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**OPEN VIOLATIONS** 

### Direct

#### **PART 18 Special Requirements**

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

03/19/19 - At the time of this inspection, the facility did not have the certificate of veterinary inspection for the Sun Conure that was sold on 03/07/2019.

To Be Corrected on: 04/09/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note

Create Date

All forms emailed.

3/20/2019



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# PACFA INSPECTION FORM

Facility

Petco Animal Supplies Store, Inc #0912

9425 East County Line Road Englewood CO 80112 AgLicense ID: 001QPV

Inspection Date: 4/18/2019

E-mail: CDA PACFA@state.co.us

Type: Complaint

Final Result: Non-Compliant

#### Conclusion:

04/18/2019 - This was an unannounced inspection due to a complaint. The inspection was done with Kayleen Duran. Any repeat violations from this report are subject to a fine if not corrected.

Business Rep: Kayleen Duran

Business Title: Manager

Business Rep Signed Date: 04/18/2019

Inspector: Kathryn Kirk

Inspector Signed Date: 04/18/2019

Zefallen

A.R.

#### **OPEN VIOLATIONS**

#### Direct

### PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

04/18/2019 - At the time of this inspection, the facility had rusted doors in their self-wash area where the floor floods due to a drain not having the appropriate slope to it to encourage the water to drain correctly. The doors have rusting areas towards the bottom where they come into contact with water. These areas have sharp edges that could cause injury to an animal or person.

To Be Corrected on: 05/09/2019

11.11 Floors must be constructed or maintained to prevent standing water in runs or walkways. Excess water must be removed immediately.

04/18/2019 - At the time of this inspection, the facility has a strong mildew smell in the self-wash. This area, according to their groomers, floods when an animal is washed on the floor when they are too large for the bathtub. The floor does not slope towards the drain to promote draining causing the build-up of moisture and mildew. The grooming area also does not drain properly causing water to get under and behind the washing machine where it is difficult to get out.

To Be Corrected on: 05/09/2019

#### PART 12 Enclosures

12.13.8 Dead fish must be removed from the enclosure once daily or more often if necessary.

04/18/2019 - At the time of this inspection, the facility had an excessive amount of dead fish in the first freshwater tank system with the feeder fish.

To Be Corrected on: 05/09/2019

Direct Repeat



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### PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

10/18/2018 - At the time of this inspection, the facility did not have a current signed agreement with a veterinarian.

04/18/2019 - At the time of this inspection, the facility did not have a current signed agreement with a veterinarian. To Be Corrected on: 05/09/2019

#### **Indirect Repeat**

### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

10/18/2018 - At the time of this inspection, the facility is not documenting the date of birth for hamsters and guinea pigs on their sales records.

04/18/2019 - At the time of this inspection, the facility is not documenting the date of birth for the vast majority of hamsters and guinea pigs sold. The facility is also not always placing the date of the sale on the record.

To Be Corrected on: 05/09/2019

19.6.1 Any facility selling, adopting or otherwise transferring psittacine birds to the public must furnish the buyer or adopter of each psittacine bird a Psittacine Bird Sales Record approved by the Commissioner, giving the business name of the facility, the name, address and phone number of the person buying or adopting the bird, and the number, species and leg band identification number, or other identification approved by the Commissioner, for each bird. Printed on this sales record must be a warning to the buyer or adopter of a possible psittacosis hazard. This warning must include a description of the disease signs in birds, symptoms in humans, and a statement regarding the critical need for prompt medical diagnosis and treatment when symptoms are present.

10/18/2018 - At the time of this inspection, the facility is not documenting the bird band number on sales records.

04/18/2019 - At the time of this inspection, the facility is not consistently documenting the bird band number on the sales records.

To Be Corrected on: 05/09/2019

Indirect



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Printed On:Wednesday, July 24, 2019

### PART 19 Recordkeeping

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

04/18/2019 - At the time of this inspection, the facility is not consistently having purchasers sign the statement stating they received the rabies brochure when a ferret is purchased.

To Be Corrected on: 05/09/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

#### **CLOSED VIOLATIONS**

#### Direct

### PART 12 Enclosures

12.13.6.2 Water chemistry must be tested to make sure the following specific criteria are within prescribed limits for established aquaria: 12.13.6.2. PH - measures the acidity or the alkalinity of the water. The PH reading can vary from 5.5 to 9.0 depending on the requirements of a particular species of fish.

10/18/2018 - At the time of this inspection, the facility's saltwater system was had a lower than acceptable pH at 7.0 - 7.4

04/18/2019 - At the time of this inspection, the facility's saltwater system's pH was at appropriate levels. Corrected on: 04/18/2019

#### Indirect

#### PART 13 Cleaning and Sanitation

13.2 All enclosures, cages, benches, tables, tubs, etc., must be cleaned and then sanitized/disinfected after any one animal or group of animals ceases to occupy the space and before any other animal or group of animals occupies the same space or more often if necessary to maintain clean and sanitary conditions.

10/18/2018 - At the time of this inspection, the facility is not cleaning the bathtub and kennel between each dog. 04/18/2019 - At the time of this inspection, the facility is cleaning appropriately.

Corrected on: 04/18/2019

Create Date
4/18/2019
4/18/2019
4/24/2019
5/6/2019
5/6/2019



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# PACFA INSPECTION FORM

Facility

Aglicense ID: 001QQM

Petco Animal Supplies Store, Inc, Petco - #0920

Inspection Date: 1/18/2019

450 East 120th Avenue Unit A2

Type: Routine

Northglenn CO 80233

Final Result: Falled: Direct violations affecting animal

#### Conclusion:

January 18, 2019-At the time of this inspection I met with Augusta Price the store assistant manager on duty. Together we walked the store. Toward's the end of the inspection while doing the paperwork portion we were joined by Stacy Kressen the store manager.

I was able to review their veterinarian agreement letter with Caring Hands Veterinarian which was last updated on 9/25/18. Please note the rule requires an agreement for each licensing period. Licensing is from March to March each year. So make sure this is updated in March.

Please make sure that all medications once used are immediately discarded.

Please make sure the door to the wellness room (isolation) is closed when you have sick animals in there.

Please email me addressing each violation and include supporting documents and photos by 2-8-19. If you need an extension for the floor repairs you must submit a request in writing.

\*\*It should be noted that I was unable to complete this report on the 18th and came back on the 19th to do the exit interview and signature.

Business Rep: Augusta Price

Business Title: Manager

Business Rep Signed Date: 01/19/2019

Inspector: Becky Robison

Inspector Signed Date: 01/19/2019

**OPEN VIOLATIONS** 

#### Indirect

# PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

January 18, 2019-At the time of this inspection I observed a large hole in the wall in the tub room, between the two tubs where they had put black plastic sheets to cover it.

Augusta advised me that sewage had leaked into the wall and caused damage, she stated she did not know when this will be fixed. Augusta also told me that there was normally a sewage smell in the room, but I did not smell it at this time.



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To Be Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed damage, holes, and cracks to the linoleum tile floor through out the entire store. Dirt/debris is trapped in these area and they are no longer water resistant, therefore can not be properly cleaned and disinfected.

To 8e Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed a black wire metal crate that the cross bars were rusty. There was damage to the crate as well with the cross bars being misshapen.

To Be Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed the metal door frame in the tub room to have worn paint and rusty. Rust is no longer water resistant and can not be properly cleaned and disinfected.

To Be Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed a sheet of unsealed wood on the wall in the wellness room. Unsealed wood can not be properly cleaned and disinfected.

To Be Corrected on: 02/08/2019

#### PART 13 Cleaning and Sanitation

13.17 The building and grounds must be kept clean, in good repair, and free of trash and unnecessary or unused items.

January 18, 2019-At the time of this inspection I observed unused items on top of the kennel banks in the grooming area. Unused items in this area (especially) are a magnet for hair and dirt to get trapped and cause an unsanitary condition.

To Be Corrected on: 02/08/2019

### PART 19 Recordkeeping

19.2 Acquisition records are required and must include, at a minimum: the date the animal was transferred; source or how acquired; name, address and phone number of the source if known; number of animals received; animal breed or species; specific identifying characteristics if available; bird band number or other identification approved by the Commissioner, if applicable; date of birth of dogs, cats, hamsters, rabbits, and guinea pigs.

January 18, 2019-At the time of this inspection I reviewed the acquisition records for the ferrets and noted that all the ferrets enumerated had one health record that stated they were neutered. I knew the one on the sales floor was female so I asked why it said neutered and was told this is how they always get the paperwork. With further investigation all ferrets on intake are noted as neutered, which refers to being male, but no actual gender or colors are noted. Gender and coloring is a specific identifying characteristic and is available, so it should be noted.

To Be Corrected on: 02/08/2019

19.2 Acquisition records are required and must include, at a minimum: the date the animal was transferred; source or how acquired; name, address and phone number of the source if known; number of animals received; animal breed or species; specific identifying characteristics if available; bird band number or other identification approved by the Commissioner, if applicable; date of birth of dogs, cats, hamsters, rabbits, and guinea pigs.



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January 18, 2019-At the time of this inspection I observed that the several intake sheets from were missing date of births on hamsters and guinea pigs they had received I advised the managers they must call the company and get this information prior to putting them on the sales floor and document it on the intake form.

To Be Corrected on: 02/08/2019

Printed On: Wednesday, July 24, 2019

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

January 18, 2019-At the time of this inspection I asked to see the disposition record of the ferret that died and they stated they put it in system, but did not make a separate form for notation. All animals coming in and going out must be accounted for with paperwork (excluding invertebrates).

To Be Corrected on: 02/08/2019

19.9.1 Written disclosure of all treatments received while in the care of the pet animal facility involving immunizations, medications, and any other veterinary treatments, administered prior to transfer, must be provided at the time of transfer to the transferee for all pet animals excluding fish, feeders, and invertebrates. A record detailing the product used, the dosage, and the date(s) administered must be included. Proof of disclosure, signed by purchaser, must be kept with facility records.

January 18, 2019-At the time of this inspection this disclosure and all medical records are not being given to the purchaser.

To Be Corrected on: 02/08/2019

19.9.4 Treatment records must be kept on all pet animals (except fish and invertebrates) that receive any medications or immunizations used in the treatment or prevention of illness, or the treatment of injury, while in the care of the pet animal facility. These records must include the identification of the pet animal receiving medical treatment, signs of illness, reason for medical treatment, or veterinary diagnosis, the name of the medication or immunization used, the amount of medication used, and the time and date on which the medication or immunization was administered.

January 18, 2019-At the time of this inspection I observed several wellness cards that did not have the actual time documented.

To Be Corrected on: 02/08/2019

#### Direct

#### PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

January 18, 2019-At the time of this inspection I observed missing ceiling tile in the wellness room. The tile that was missing was over the area where they had just housed a ferret that had an upper respiratory infection.

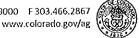
To Be Corrected on: 02/08/2019

### **PART 12 Enclosures**

12.11.4 The enclosure must contain a variety of structures, materials, and plants, as appropriate, to meet the needs and satisfy behavioral characteristics of different species. Suitable landscaping must protect the animal, reduce stress, and help recreate the animal's natural habitat.

January 18, 2019-At the time of this inspection I observed no basking perch for the bearded dragons. The hide is not tall enough for the bearded dragon to get close enough to the heat and UVB. The temperature at basking should be in the high 90 degrees.

To Be Corrected on: 02/08/2019



Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

12.19 Enclosures must provide all environmental conditions necessary for health and safety of the animals contained in them.

January 18, 2019-At the time of this inspection I observed the UVB lamp to measure low for the Crested Gecko enclosure. The heat lamp was out as well.

To Be Corrected on: 02/08/2019

12.19 Enclosures must provide all environmental conditions necessary for health and safety of the animals contained in them.

January 18, 2019-At the time of this inspection I observed the UVB lamp to measure low for the Iguana enclosure. The Iguana's had two ceramic lamps and no heat lamp. The temperature at the basking was 76 degrees and it should be in the upper 80's and low 90's.

To Be Corrected on: 02/08/2019

12.19 Enclosures must provide all environmental conditions necessary for health and safety of the animals contained in them.

January 18, 2019-At the time of this inspection I observed that the Chameleons UVB lamp was low and their heat lamp was out. Please note that Chameleons (especially) must have UVB light to survive. The temperature at their basking was 72 degrees and it should be in the mid 80's to low 90's.

To Be Corrected on: 02/08/2019

12.19 Enclosures must provide all environmental conditions necessary for health and safety of the animals contained in them.

January 18, 2019-At the time of this inspection I observed the bearded dragons to have a low UVB meter reading and the heat lamp was out in one section. The temperature at the highest basking point was 78 degrees and it should be in the low 90's

To 8e Corrected on: 02/08/2019

### PART 13 Cleaning and Sanitation

13.3 With the exception of enclosures of small animals and birds, visible animal wastes must be removed from enclosures daily or more often if necessary. All visible waste must be removed from the enclosures of small animals and birds at least weekly or more frequently if necessary to prevent contamination of the pet animals and to reduce disease hazards and odors.

January 18, 2019-At the time of this inspection I observed the parakeet cage to have a large amount of feces and bird seed spillage. Augusta stated they do a deep clean once a week and spot clean as needed. I told her this needed to be cleaned and she agreed.

To Be Corrected on: 02/08/2019

#### PART 15 Veterinary Care and Disease Control

15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.

January 18, 2019-At the time of this inspection I was reviewing the wellness cards and came across a card for a Leopard Gecko from 11/10/18. It was noted that they suspected of having pencil tail. On 11/17/18 it was noted the animal had not moved for two days. The animal was noted to be dead on 11/19/18. The animal did not get treated by a veterinarian during the 9 days it spent in isolation and ended up dying as a result of this neglect.

To Be Corrected on: 02/08/2019

15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.





Phone: 303.869.9146

Fax: 720.634.0934

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January 18, 2019-At the time of this inspection I observed a ferret on the sales floor and inquired about its condition. Augusta advised me that they had just put the ferret back on the sales floor today. When looking through the associated paperwork I inquired about the other ferret that accompanied it and was told that it had died. This ferret had signs of an upper respiratory infection for several days with out treatment. Stacy advised that she came in from vacation and had to rush both of the ferrets to the veterinarian and the one died in route. It was noted that the one that died also had a prolapsed rectum. The kits, especially, (under a year old) should be seen by a veterinarian at the first signs of upper respiratory infection as they have a fragile immune system.

To Be Corrected on: 02/08/2019

### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

January 18, 2019-At the time of this inspection the date of birth is not being documented on the disposition (sales) records for guinea pigs and hamsters.

To Be Corrected on: 02/08/2019

### **Indirect Repeat**

All forms emailed.

### PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

January 18, 2019-At the time of this inspection I observed the fan in the wellness room to not be working. This is a repeat violation from February 15, 2017.

February 15, 2017-At the time of this inspection I was advised that the exhaust van in the "Wellness" room was broken and the parts to fix it were on order. It is important to keep the fan on so the air circulates out of this room.

To Be Corrected on: 02/08/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note Create Date

1/19/2019



•			



Phone: 303.869.9146

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E-mail: CDA\_PACFA@state.co.us

### PACFA INSPECTION FORM

Facility

AgLicense ID: 001QQM

Petco Animal Supplies Store, Inc, Petco - #0920

Inspection Date: 2/13/2019

450 East 120th Avenue Unit A2

Type: Follow Up

Northglenn CO 80233

Final Result: Compliant-Corrected

#### Conclusion:

February 13, 2019-At the time of this re-inspection I met with Devin Vazzano who showed me around the store. I also had received the email correction, but this was also a physical recheck of the store.

Business Rep: Devin Vazzano

Business Title: key holder

Inspector: Becky Robison

Business Rep Signed Date: 02/13/2019

Inspector Signed Date: 02/13/2019

L'Edison

#### **CLOSED VIOLATIONS**

#### Indirect Repeat

#### PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

January 18, 2019-At the time of this inspection I observed the fan in the wellness room to not be working. This is a repeat violation from February 15, 2017.

February 15, 2017-At the time of this inspection i was advised that the exhaust van in the "Wellness" room was broken and the parts to fix it were on order. It is important to keep the fan on so the air circulates out of this room.

ACTION TAKEN: This has been fixed

Corrected on: 02/11/2019

#### Direct

### PART 11 Physical Facility Standards

11.1 Facilities and all interior components must be constructed of building materials that will ensure the facility is of sound physical structure, be maintained in good repair, protect animals kept there from injury, ensure containment of pet animals within the property, and restrict entry of other animals and humans from outside the property.

January 18, 2019-At the time of this inspection I observed missing ceiling tile in the wellness room. The tile that was missing was over the area where they had just housed a ferret that had an upper respiratory infection.

ACTION TAKEN: This has been fixed

Corrected on: 02/11/2019

# PART 12 Enclosures

12.19 Enclosures must provide all environmental conditions necessary for health and safety of the animals contained in them.



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At the time of this inspection, I observed no basking perch for the bearded dragons. The hide is not tall enough for the bearded dragon to get close enough to the heat and UVB. The temperature at basking should be in the high 90 degrees.

o ACTION TAKEN: Petco does not use basking branches. We only use igloos which allow the bearded dragons to get within 6 inches of the UVB light. The UVB bulb has been replaced.

? At the time of this inspection I observed the UVB lamp to measure low for the Crested Gecko enclosure. The heat lamp was out as well.

o ACTION TAKEN: All heat bulbs have been replaced. UVB bulb has been replaced.

? At the time of this inspection I observed the UVB lamp to measure low for the Iguana enclosure.

The Iguana's had two ceramic lamps and no heat lamp. The temperature at the basking was 76 degrees and it should be in the upper 80's and low 90's.

o ACTION TAKEN: One ceramic has been removed and replaced with a heat lamp. The UVB bulb has been replaced.

7 At the time of this inspection I observed that the Chameleons UVB lamp was low and their heat lamp was out. Please note that Chameleons (especially) must have UVB light to survive. The temperature at their basking was 72 degrees and it should be in the mid 80's to low 90's. o ACTION TAKEN: Heat bulbs and UVB bulbs have been replaced.

At the time of this inspection, I observed no basking perch for the bearded dragons. The hide is not tall enough for the bearded dragon to get close enough to the heat and UVB. The temperature at basking should be in the high 90 degrees.

o ACTION TAKEN: Petco does not use basking branches. We only use igloos which allow the bearded dragons to get within 6 inches of the UVB light. The UVB bulb has been replaced.

? At the time of this inspection I observed the UVB lamp to measure low for the Crested Gecko enclosure. The heat lamp was out as well.

o ACTION TAKEN: All heat bulbs have been replaced. UVB bulb has been replaced. ? At the time of this inspection I observed the UVB lamp to measure low for the iguana enclosure. The iguana's had two ceramic lamps and no heat lamp. The temperature at the basking was 76 degrees and it should be in the upper 80's and low 90's.

o ACTION TAKEN; One ceramic has been removed and replaced with a heat lamp. The UVB bulb has been replaced.

? At the time of this inspection I observed that the Chameleons UVB lamp was low and their heat lamp was out. Please note that Chameleons (especially) must have UVB light to survive. The temperature at their basking was 72 degrees and it should be in the mid 80's to low 90's. o ACTION TAKEN: Heat bulbs and UVB bulbs have been replaced.

Corrected on: 02/11/2019

### PART 13 Cleaning and Sanitation

13.3 With the exception of enclosures of small animals and birds, visible animal wastes must be removed from enclosures daily or more often if necessary. All visible waste must be removed from the enclosures of small animals and birds at least weekly or more frequently if necessary to prevent contamination of the pet animals and to reduce disease hazards and odors.

January 18, 2019-At the time of this inspection I observed the parakeet cage to have a large amount of feces and bird seed spillage. Augusta stated they do a deep clean once a week and spot clean as needed. I told her this needed to be cleaned and she agreed.

ACTION TAKEN: This has been cleaned and will be monitored closely going forward. We will increase the frequency of the deep clean.

Corrected on: 02/11/2019

#### PART 15 Veterinary Care and Disease Control

15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.





Printed On: Wednesday, July 24, 2019

2331 West 31st Avenue, Denver, CO 80211

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January 18, 2019-At the time of this inspection I was reviewing the wellness cards and came across a card for a Leopard Gecko from 11/10/18. It was noted that they suspected of having pencil tail. On 11/17/18 it was noted the animal had not moved for two days. The animal was noted to be dead on 11/19/18. The animal did not get treated by a veterinarian during the 9 days it spent in isolation and ended up dying as a result of this neglect.

ACTION TAKEN: Going forward all animals will see a veterinarian within 24hours of being noted as sick.

Corrected on: 02/11/2019

15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.

January 18, 2019-At the time of this inspection I observed a ferret on the sales floor and inquired about its condition. Augusta advised me that they had just put the ferret back on the sales floor today. When looking through the associated paperwork I inquired about the other ferret that accompanied it and was told that it had died. This ferret had signs of an upper respiratory infection for several days with out treatment. Stacy advised that she came in from vacation and had to rush both of the ferrets to the veterinarian and the one died in route. It was noted that the one that died also had a prolapsed rectum. The kits, especially, (under a year old) should be seen by a veterinarian at the first signs of upper respiratory infection as they have a fragile immune system.

ACTION TAKEN: Review veterinary flowchart and 24-hour vet consultation requirement with all store partners. Ensure veterinary flowchart and corresponding signage are posted in the wellness room. Managers to verify a vet consult is completed within 24 hours for all ill/injured animals

Corrected on: 02/11/2019

### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

January 18, 2019-At the time of this inspection the date of birth is not being documented on the disposition (sales) records for guinea pigs and hamsters.

ACTION TAKEN: All store partners to include this information going forward

Corrected on: 02/11/2019

#### Indirect

### PART 11 Physical Facility Standards

11.2.1 The indoor building surfaces, including but not limited to floors, cages, counters, enclosures, tables, and tubs must be constructed and maintained so that they are water resistant and capable of being readily cleaned and sanitized. These surfaces need not extend more than 18 inches beyond the perimeter of any animal contact area.



Printed On:Wednesday, July 24, 2019

2331 West 31st Avenue, Denver, CO 80211

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January 18, 2019-At the time of this inspection I observed a large hole in the wall in the tub room, between the two tubs where they had put black plastic sheets to cover it.

Augusta advised me that sewage had leaked into the wall and caused damage, she stated she did not know when this will be fixed. Augusta also told me that there was normally a sewage smell in the room, but I did not smell it at this time.

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed damage, holes, and cracks to the linoleum tile floor through out the entire store. Dirt/debris is trapped in these area and they are no longer water resistant, therefore can not be properly cleaned and disinfected.

To Be Corrected on: 02/08/2019

11.2 in animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed a black wire metal crate that the cross bars were rusty. There was damage to the crate as well with the cross bars being misshapen.

To Be Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed the metal door frame in the tub room to have worn paint and rusty. Rust is no longer water resistant and can not be properly cleaned and disinfected.

To Be Corrected on: 02/08/2019

11.2 In animal shelters and retail/wholesale facilities all indoor building surfaces must be water-resistant and capable of being readily cleaned and sanitized.

January 18, 2019-At the time of this inspection I observed a sheet of unsealed wood on the wall in the wellness room. Unsealed wood can not be properly cleaned and disinfected.

At the time of this inspection I observed a large hole in the wall in the tub room, between the two tubs where they had put black plastic sheets to cover it. Augusta advised me that sewage had leaked into the wall and caused damage, she stated she did not know when this well be fixed. Augusta also told me that there was normally a sewage smell in the room, but I did not smell it at this time.

o ACTION TAKEN: This has been fixed.

? At the time of this inspection I observed damage, holes and cracks to the linoleum tile floor throughout the entire store. Dirt/debris is trapped in these areas and they are no longer water resistant, therefore cannot be properly cleaned and disinfected.

o ACTION TAKEN: Repairs have begun. We request more time to complete the full repair of this area.

? At the time of this inspection I observed a black wire metal crate that the cross bars were rusty. There was damage to the crate as well with the cross bars being misshapen.

o ACTION TAKEN: This kennel has been discarded.

? At the time of this inspection I observed the metal door frame in the tub room to have worn paint and rusty. Rust is no longer water resistant and cannot be properly cleaned and disinfected.

o ACTION TAKEN: This repair is in progress at this time.

7 At the time of this inspection I observed a sheet of unsealed wood on the wall in the wellness room. Unsealed wood cannot be properly cleaned and disinfected.

o ACTION TAKEN: This has been fixed

Corrected on: 02/11/2019

#### PART 13 Cleaning and Sanitation

13.17 The building and grounds must be kept clean, in good repair, and free of trash and unnecessary or unused items.

January 18, 2019-At the time of this inspection I observed unused items on top of the kennel banks in the grooming area. Unused items in this area (especially) are a magnet for hair and dirt to get trapped and cause an unsanitary condition.

ACTION TAKEN: These items have been removed and all store partners have been educated accordingly for the future.

Corrected on: 02/11/2019





Printed On: Wednesday, July 24, 2019

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### PART 19 Recordkeeping

19.2 Acquisition records are required and must include, at a minimum: the date the animal was transferred; source or how acquired; name, address and phone number of the source if known; number of animals received; animal breed or species; specific identifying characteristics if available; bird band number or other identification approved by the Commissioner, if applicable; date of birth of dogs, cats, hamsters, rabbits, and guinea pigs.

January 18, 2019-At the time of this inspection I reviewed the acquisition records for the ferrets and noted that all the ferrets enumerated had one health record that stated they were neutered. I knew the one on the sales floor was female so I asked why it said neutered and was told this is how they always get the paperwork. With further investigation all ferrets on intake are noted as neutered, which refers to being male, but no actual gender or colors are noted. Gender and coloring is a specific identifying characteristic and is available, so it should be noted. At the time of this inspection I reviewed the acquisition records for the ferrets and noted that all the ferrets enumerated had one health record that stated they were neutered. I knew the one on the sales floor was female, so I asked why it said neutered and was told this is how they always get the paperwork. With further investigation all ferrets on intake are noted as neutered, which refers to being male, but no actual gender or colors are noted. Gender and coloring is a specific identifying characteristic and is available, so it should be noted.

o ACTION TAKEN: Physical print outs of companion animal incident reports will be maintained in the manager's office going forward.

? At the time of this inspection this disclosure and all medical records are not being given to the ? At the time of this inspection I asked to see the disposition record of the ferret that died, and they stated they put it in the system, but did not make a separate form for notation. All animals coming in and going out must be accounted for with paperwork (excluding invertebrates).

### purchaser.

o ACTION TAKEN: This information is listed on our purchase cards. We will provide further documentation in the future but require specifics for this violation. This is the first I have heard of this requirement and we will need the PACFA rule reference and instruction so that we can implement the proper solution.

? At the time of this inspection I observed several wellness cards that did not have the actual time documented.

ACTION TAKEN: This is in progress, all animals currently on the sales floor have this information. Each night the purchase order forms are reviewed for the ones sold and all individual store partners have been trained accordingly.

ACTION TAKEN: No ferrets currently. Going forward copies of birth certificates are obtained and markings and "neutered" are being corrected/noted as needed.

ACTION TAKEN: Physical print outs of companion animal incident reports will be maintained in the manager's office going forward.

ACTION TAKEN: This information is listed on our purchase cards. We will provide further documentation in the future but require specifics for this violation. This is the first I have heard of this requirement and we will need the PACFA rule reference and instruction so that we can implement the proper solution.

ACTION TAKEN: Going forward all partners have been educated to fill out the time on the wellness cards. Managers will verify during leadership verifications of the hourly animal health check.

Corrected on: 02/11/2019

Note

Create Date



		:

# **INCIDENT SUMMARY**

Incident Number 20196249337\_7350 Incident Type
Investigation

Incident Status Closed Incident Date Range 06/24/2019 - 07/12/2019

Case Type: PACFA

Complaint Date: 6/24/2019 12:00:00 AM

Investigation Date: 06/24/2019

Agent: Hanson, Jessica

Agent Address: 2331 West 31st Avenue Denver CO 80211 US

Agent Contact info: (E) jessica.hanson@state.co.us (P2) 7206661968

Types: Non Compliant

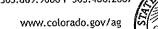
Colorado Springs-Rescue, R/W-New Hope Rescue & Petco Cheyenne Mtn

		CONTACTS	
Contact Type	Name	Address	Contact Info
Inspector	Hanson,Jessica	2331 West 31st Avenue Denver CO 80211 US	(E) jessica.hanson@state.co.us (P2) 7206661968

Business Name	ACCOUNT LOCATION  Address	Lat Long
New Hope Rescue, Inc. AgLicense ID:		38.8764564000000000, - 104.802627200000000
Petco Animal Supplies Store, Inc DBA:Petco #0941 AgLicense ID: 001QXB DEC ID: PL000BG3	1650 East Cheyenne Mountain Boulevard c/o Sandra Kranz Colorado Springs CO 80906 US County: El Paso	38.793285900000000, - 104.802372600000000

# **COMPLAINT EVENTS**

Event Date	Type	Description	Last Updated
1/1/0001	Case Discussion		1/1/0001
1/1/0001	Case Note	The state of the s	1/1/0001
6/28/2019	Case Action - Investigation	June 28, 2019 - I, PACFA Inspector Jessica Hanson, reviewed the complaint. Records for both New Hope Rescue and the Facility where the kitten was adopted will be reviewed.	7/2/2019
7/2/2019	Case Action - Investigation	July 2, 2019 - An email was sent to Joann Roof with New Hope Rescue requesting the records for a kitten named "Carlos" that had been adopted from the Cheyenne Mtn Petco around 5/28.	7/2/2019





7/2/2019	Case Action - Investigation	July 2, 2019 - An inspection was completed with Julie at the Petco location where the kitten was adopted.	7/12/2019	
		Staff was unable to locate the adoption records for "Carlos". Several other records for kittens adopted from Petco were located and did not include all the required information.		
		The facility received a failed inspection report for these violations and others. See inspection report for full details.	:	
7/2/2019	Case Action - Investigation	July 2, 2019 - Several emails were received from Joann Roof in regards to the investigation.	7/12/2019	
:		The records indicate that "Carlos" was 8 weeks when he was transferred to NHR from Hobbs NM. The records also indicate that the kitten was altered in NM prior to coming into NHR possession.		
		The records are missing some of the required information.		
7/5/2019	Case Action - Investigation	July 5, 2019 - A phone call was had with Joann in regards to the complaint. I explained the complaint as well as inquired as to my questions.	e 7/12/2019 my	
		At this time NHR records are missing required information as Petco is not completing all the requirements. We had a discussion about the pending violations and that NHR would need to have a conversation with Petco to ensure all requirements are being met moving forward.		
7/12/2019	Case Action - Inspection	July 12, 2019 - The inspection report for NHR was completed and provided via email. The complaint was closed. The EA for both facilities will be closed.	7/12/2019	



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### PACFA INSPECTION FORM

Facility

AgLicense ID: 001QXB

Petco Animal Supplies Store, Inc, Petco #0941

Inspection Date: 7/2/2019

1650 East Cheyenne Mountain Boulevard

Type: Complaint

Final Result: Failed: One or more repeat direct violations

c/o Sandra Kranz Colorado Springs CO 80906

#### Conclusion:

July 2, 2019 - This was an unannounced inspection that was completed due to a complaint received regarding a kitten adopted from the facility.

The inspection/investigation was completed with Julie Jones. A full inspection was not completed. The inspection was failed due to multiple direct repeat violations.

Business Rep: Julie Jones

Business Title: Store Leader

Inspector: Jessica Hanson

Business Rep Signed Date: 07/02/2019

Inspector Signed Date: 07/02/2019

**OPEN VIOLATIONS** 

### **Direct Repeat**

# PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

July 2, 2019 - At the time of the inspection, the facility was unable to locate their current written agreement.

To Be Corrected on: 07/02/2019

#### PART 18 Special Requirements

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

July 2, 2019 - At the time of the inspection, the facility was not obtaining valid CVIs for the ferrets received from Marshalls.

To Be Corrected on: 07/02/2019

#### PART 19 Recordkeeping

19.1 Each licensee must keep and maintain records in the form and manner designated by the Commissioner as set forth by these rules. The licensee must maintain requisite records at the physical facility address specified in the license application for a period of two years after disposition of the animal for which the record was originally made. All required records must be made available to any inspector authorized by the Commissioner.

July 2, 2019 - At the time of the inspection, the facility was not maintaining records as required.



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#### To Be Corrected on: 07/02/2019

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

July 2, 2019 - At the time of the inspection, the facility was not documenting dob on disposition for kittens adopted, guinea pigs, and hamsters sold as required.

To Be Corrected on: 07/02/2019

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

July 2, 2019 - At the time of the inspection, the facility had adopted out several ferrets without the buyer signing advising they had received the rabies education brochure. Based on the records provided for cat adoptions no rabies brochures are being provided.

To Be Corrected on: 07/02/2019

19.9.1 Written disclosure of all treatments received while in the care of the pet animal facility involving immunizations, medications, and any other veterinary treatments, administered prior to transfer, must be provided at the time of transfer to the transferee for all pet animals excluding fish, feeders, and invertebrates. A record detailing the product used, the dosage, and the date(s) administered must be included. Proof of disclosure, signed by purchaser, must be kept with facility records.

July 2, 2019 - At the time of the inspection, the facility had animals that had recently receive vet care sold, but none of the records indicated the animals had been treated at the time of disposition.

To Be Corrected on: 07/02/2019

Direct





Phone: 303.869.9146

Fax: 720.634.0934

Printed On: Wednesday, July 24, 2019 E-mail: CDA\_PACFA@state.co.us

# PART 18 Special Requirements

18.6 A facility may not sell, transfer, or adopt cats less than two pounds of body weight unless written documentation is provided by the facility's veterinarian stating that the cat has been examined and is of sufficient physical development and general health to be safely transferred or that the cat is greater than 12 weeks of age.

July 2, 2019 - At the time of the inspection, the facility had been adopting out kittens under 12 weeks of age and no weight was documented.

To Be Corrected on: 07/02/2019

### 35-80-101-117 Statute

35-80-101-117

35-80-108. Unlawful acts

- (1) Unless otherwise authorized by law, it is unlawful and a violation of this article for any person or entity:
- (k.5) To transfer cats under the minimum weight limit set by rule of the commissioner;

July 2, 2019 - At the time of the inspection, the facility was not documenting weights on kittens under 12 weeks when adopted. The complaint alleges that the kitten involved was underweight at the time of transfer.

To Be Corrected on: 07/02/2019

35-80-101-117

35-80-108. Unlawful acts

- (1) Unless otherwise authorized by law, it is unlawful and a violation of this article for any person or entity:
- (m) To alter or falsify any certificate of veterinary inspection or any other certificate of veterinary health.

July 2, 2019 - At the time of the inspection, the CVI for birds obtained from Pet Source listed a large number of birds. Someone had then handwritten on the photo copy the bird band numbers for the specific birds that went to the store.

To Be Corrected on: 07/02/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note

Create Date

7/2/2019

All forms emailed.





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001V6A

Petco Animal Supplies Store, Inc #1408

Inspection Date: 1/22/2019

3050 North Powers Boulevard Colorado Springs CO 80922 Type: Follow Up

Final Result: Non-Compliant

Conclusion:

01/22/2019 - This was a re-inspection of a retail facility. The exemption request was sent via email from Katie Stankiewicz. All other violations will be followed up on during another inspection.

Business Rep: Katie Stankiewicz

Business Title: Store Leader

Business Rep Signed Date: 01/22/2019

emailed

Inspector: Kathryn Kirk

Inspector Signed Date: 01/22/2019



Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

#### **OPEN VIOLATIONS**

### Indirect

### PART 13 Cleaning and Sanitation

13.2 All enclosures, cages, benches, tables, tubs, etc., must be cleaned and then sanitized/disinfected after any one animal or group of animals ceases to occupy the space and before any other animal or group of animals occupies the same space or more often if necessary to maintain clean and sanitary conditions.

12/24/2018 - At the time of this inspection, the facility was not using a two-step cleaning process. Each surface must be cleaned and rinsed, and then sanitized between each surface.

To Be Corrected on: 02/12/2019

## **Direct Repeat**

## PART 18 Special Requirements

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

July 19, 2017 - At the time of the inspection, the facility did not have CVI's for the ferrets and birds.

12/24/2018 - At the time of this inspection, the facility did have all CVI's for the ferrets but was missing the CVI's for their birds.

To Be Corrected on: 02/12/2019

### **Indirect Repeat**

### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

July 19, 2017 - At the time of the inspection, the facility was not documenting the DOB for hamsters and guinea pigs.

12/24/2018 - At the time of this inspection, the facility was not documenting the date of birth for hamsters and guinea pigs.

To Be Corrected on: 02/12/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.



Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

#### **CLOSED VIOLATIONS**

#### **Direct Repeat**

### PART 16 Isolation

16.2 There must be an isolation room available for pet animals in animal shelter, bird breeder, and retail/wholesale facilities. Facilities may submit written request to the Commissioner for an exemption from this requirement.

July 19, 2017 - At the time of the inspection, the facility only has 1 room that is being used for storage, overflow, and isolation.

12/24/2018 - At the time of this inspection, the facility has not submitted for an exemption and is still using the same room for isolation and overstock.

01/22/2019 - At the time of this inspection, the facility has applied for an exemption to this requirement.

Corrected on: 01/22/2019

16.3 This isolation room must have a separate wash sink with single service hand soap and towel dispenser. Facilities may submit written request to the Commissioner for an exemption from this requirement.

July 19, 2017 - At the time of the inspection, the facility only had 1 area for isolation that was also being used for storage.

12/24/2018 - At the time of this inspection, the facility has not submitted for an exemption and is still using the same room for isolation and overstock.

01/22/2019 - At the time of this inspection, the facility has applied for an exemption.

Corrected on: 01/22/2019

Note

Create Date

All forms printed.

1/22/2019





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001V63

Petco Animal Supplies Store, Inc #1412

Inspection Date: 2/26/2019

2464 State Highway Route 6 Unit 128

Grand Junction CO 81505

Type: Routine

Final Result: **Compliant** 

## Conclusion:

Unannounced inspection of R/W & Grooming facility with Miranda. No violations observed at the time of this inspection. DVM of record is still Dr. Dunn. Facility tests UVB on monthly basis. Future plans include adding additional room for any extra animals before they are placed in the retail enclosures.

Business Rep: Miranda

**Business Title: Primary Contact** 

inspector: Christie Kline

Business Rep Signed Date: 02/26/2019

inspector Signed Date: 02/26/2019

muketr

Note

Create Date

E-mail: CDA PACFA@state.co.us

Phone: 303.869.9146

Fax: 720.634.0934

# PACFA INSPECTION FORM

Facility

Petco Animal Supplies Store, Inc #2401

1265 Sergeant Jon Stiles Drive Unit F Highlands Ranch CO 80129 AgLicense ID: 001W2W

Inspection Date: 6/12/2019

Type: Routine

Final Result: Non-Compliant

### Conclusion:

I met with the store manager Joey Aday for this inspection. Previous violations have been corrected.

The store is keeping incident reports but they are sent to corporate electronically and not kept by the store. Joey was unable to provide me a copy of the grooming incident report.

Joey also believed that there is a signed agreement with Homestead Animal Hospital but did not know where the written agreement was located.

Business Rep: Joey Aday

Business Title: Store Manager

Business Rep Signed Date: 06/12/2019

Inspector: CINDY THOMPSON

Inspector Signed Date: 06/12/2019

CThompson



Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA PACFA@state.co.us

#### **OPEN VIOLATIONS**

#### Indirect

## PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

12 June 2019 At the time of this inspection I observed that there was no written agreement with Homestead Animal Hospital for services and consultation regarding animal health needs

To Be Corrected on: 07/03/2019

## PART 19 Recordkeeping

19.2 Acquisition records are required and must include, at a minimum: the date the animal was transferred; source or how acquired; name, address and phone number of the source if known; number of animals received; animal breed or species; specific identifying characteristics if available; bird band number or other identification approved by the Commissioner, if applicable; date of birth of dogs, cats, hamsters, rabbits, and guinea pigs.

12 June 2019 At the time of this inspection I observed that there was no Date of birth on the acquisition records (Invoices) for the hamsters purchased.

To Be Corrected on: 07/03/2019

### Indirect Repeat

### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

12 June 2019 At the time of this inspection I observed that there was no date of birth for hamsters and guinea pigs on the disposition or sales record.

To Be Corrected on: 07/03/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note Create Date





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

2331 West 31st Avenue, Denver, CO 80211

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001WV1

Petco Animal Supplies Store, Inc #2422

Inspection Date: 7/2/2019

5020 North Nevada Avenue Colorado Springs CO 80918 Type: Complaint

Final Result: Failed: One or more repeat direct violations

### Conclusion:

July 2, 2019 - This was an unannounced inspection that was completed due to a complaint received. The inspection/investigation was completed with Shawn Drake.

The complaint was in regards to a snake. The animal in question was observed to be in normal condition at the time of the inspection. The photo provided in the complaint showed the snake to appear dehydrated and having issues shedding. The black specks observed in the photo were part of the snakes scale pattern. Shawn advised there had been a time that humidity levels had decreased and he spoke with staff to correct the issue. Records show the snake had eaten today and there was minimal shed left. We discussed if the issues continued the snake would need to be seen by a vet.

Several other violations were found and documented. The facility received a failed inspection due to these violations and not as part of the complaint. The inspection report was provided via email.

Business Rep: Shawn Drake

Business Title: Store Leader

Inspector: Jessica Hanson

Business Rep Signed Date: 07/02/2019

Inspector Signed Date: 07/02/2019

DROPE

**OPEN VIOLATIONS** 

**Direct Repeat** 



Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

## **PART 18 Special Requirements**

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

12/27/2018 - At the time of this inspection, the facility had an acquisition record from Cedar Hills Birds for a Conure shipped on 08/23/2018. There was no CVI for the bird.

July 2, 2019 - At the time of the inspection, the facility was obtaining CVIs for conures. However, the health certificate for the ferrets was not valid.

To Be Corrected on: 07/02/2019

#### PART 19 Recordkeeping

19.3 Disposition records are required, for dogs, cats, rabbits, guinea pigs, psittacine birds, and hamsters and must include the date of birth for dogs, cats, rabbits, guinea pigs and hamsters. For dogs, and cats, disposition records must include breed or species, gender, and physical description of the animal and name, address, phone number, and signature of purchaser or adopter. For kittens under 12 weeks of age the weight at the time of transfer must be included.

12/27/2018 - At the time of this inspection, the facility was not documenting the date of birth for hamsters or guinea pigs on disposition records.

July 2, 2019 - At the time of the inspection, the facility had not documented dob for at least 1 guinea pig as required. Records for adopted kittens listed age and not dob. The facility had adopted out several kittens under 12 weeks of age and no weight was documented.

To Be Corrected on: 07/02/2019

Direct





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

## PART 18 Special Requirements

18.6 A facility may not sell, transfer, or adopt cats less than two pounds of body weight unless written documentation is provided by the facility's veterinarian stating that the cat has been examined and is of sufficient physical development and general health to be safely transferred or that the cat is greater than 12 weeks of age.

July 2, 2019 - At the time of the inspection, the facility had adopted out kittens under 12 weeks of age with no weight listed to ensure they were over 2 lbs. There was no certificate indicating the animal was safe to transfer.

To Be Corrected on: 07/02/2019

# 35-80-101-117 Statute

35-80-101-117

35-80-108. Unjawful acts

- (1) Unless otherwise authorized by law, it is unlawful and a violation of this article for any person or entity:
- (k.5) To transfer cats under the minimum weight limit set by rule of the commissioner;

July 2, 2019 - At the time of the inspection, the facility was transferring kittens under 12 weeks and not documenting a weight to ensure they are over 2 lbs.

To Be Corrected on: 07/02/2019

35-80-101-117

35-80-108. Unlawful acts

- (1) Unless otherwise authorized by law, it is unlawful and a violation of this article for any person or entity:
- (m) To alter or falsify any certificate of veterinary inspection or any other certificate of veterinary health.

July 2, 2019 - At the time of the inspection, the facility was receiving a CVI from Pet Source with a large number of parakeets listed. However, the delivery person is writing the band number of the birds delivered at the time of delivery.

To Be Corrected on: 07/02/2019

## Indirect Repeat

# PART 19 Recordkeeping

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

July 2, 2019 - At the time of the inspection, the facility adopted out a kitten and did not have the adopter sign acknowledging they had received the rabies education brochure.

To Be Corrected on: 07/23/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note

Create Date

All forms emailed.

7/2/2019





Printed On:Wednesday, July 24, 2019

2331 West 31st Avenue, Denver, CO 80211

Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# **PACFA INSPECTION FORM**

Facility

AgLicense ID: 001YAM

Petco Animal Supplies Store, Inc #2428

Inspection Date: 7/11/2019

8031 Wadsworth Boulevard

Type: Routine

Unit E

Final Result: Failed: Direct violations affecting animal

welfare

Arvada CO 80003

Conclusion:

07/11/2019 - This was an unannounced, routine inspection of a retail/wholesale facility. The inspection was done with Lindsey Chapman.

Business Rep: Lindsey Chapman

Business Title: Manager

Inspector: Kathryn Kirk

Business Rep Signed Date: 07/11/2019

Inspector Signed Date: 07/11/2019

Allen

**OPEN VIOLATIONS** 

Direct

Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

### PART 11 Physical Facility Standards

11.8 Pet animal areas must be adequately ventilated with fresh or filtered air to minimize odors and moisture and to provide for the health and comfort of the animal at all times. Ventilation may be mechanical or natural.

07/11/2019 - At the time of this inspection, the facility's isolation room is not properly ventilated causing a buildup of oder.

To Be Corrected on: 08/01/2019

### PART 12 Enclosures

12.10 This violation refers to the chart: "Ferrets"

07/11/2019 - At the time of this inspection, the facility had 4, 12 week old ferrets in an enclosure that measured 5.01 square feet. At this age, each ferret is required to have 1.5 square feet of space. 4 ferrets at 12 weeks old are required to have 6 square feet of space.

To Be Corrected on: 08/01/2019

12.10.4 No aquaria may be used to house ferrets.

07/11/2019 - At the time of this inspection, the facility had ferrets housed in aquaria in the isolation room.

To Be Corrected on: 08/01/2019

12.11.10 As appropriate to the species, UVB lighting must be provided as part of the enclosure. UVB bulbs must be metered to ensure appropriate output. The enclosure must be constructed to allow UVB light to penetrate the enclosure. Facilities housing reptiles must have the ability to meter the available UVB by means of a metering device.

07/11/2019 - At the time of this inspection, the facility's turtle UVB light was reading 0.3. The reading is too low for animals that bask in sun.

To Be Corrected on: 08/01/2019

#### PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

07/11/2019 - At the time of this inspection, the facility did not have a signed veterinary agreement for 2019.

To Be Corrected on: 08/01/2019

#### PART 19 Recordkeeping

19.9.1 Written disclosure of all treatments received while in the care of the pet animal facility involving immunizations, medications, and any other veterinary treatments, administered prior to transfer, must be provided at the time of transfer to the transferee for all pet animals excluding fish, feeders, and invertebrates. A record detailing the product used, the dosage, and the date(s) administered must be included. Proof of disclosure, signed by purchaser, must be kept with facility records.

07/11/2019 - At the time of this inspection, the facility is not giving the medical records to purchasers when animals have been treated for illness or injury while at the store.

To Be Corrected on: 08/01/2019

Indirect



Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

2331 West 31st Avenue, Denver, CO 80211

## PART 19 Recordkeeping

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

07/11/2019 - At the time of this inspection, the facility had sold a ferret and did not have the purchaser sign stating they received the rabies brochure. There was also a cat for in the adoption area that did not have a rabies brochure in the paperwork that goes to the purchaser.

To Be Corrected on: 08/01/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Create Date
7/11/2019
7/11/2019
7/11/2019
7/11/2019



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Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001XAZ

Petco Animal Supplies Store, Inc #2434

Inspection Date: 1/9/2019

264 Dillon Ridge Road C/O Sandra Kranz Dillon CO 80435 Type: Routine

Final Result: Non-Compliant

Conclusion:

01/09/2019 - This was an unannounced, routine inspection of a retail/grooming facility. The inspection was done with Delaine Lefevre.

Business Rep: Delaine Lefevre

Business Title: Manager

Business Rep Signed Date: 01/09/2019

Doda

Inspector: Kathryn Kirk

Inspector Signed Date: 01/09/2019

4/11

Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA PACFA@state.co.us

#### **OPEN VIOLATIONS**

#### Indirect

### PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

01/09/2019 - At the time of this inspection, the facility's vet agreement was not current and had expired in September 2018.

To Be Corrected on: 01/30/2019

### PART 19 Recordkeeping

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

01/09/2019 - At the time of this inspection, the facility had adopted out a ferret but the adopter did not sign stating that they had received the rabies brochure.

To Be Corrected on: 01/30/2019

#### Direct

## PART 18 Special Requirements

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

01/09/2019 - At the time of this inspection, the facility had conures delivered from Cedar Hills that did not have a certificate of veterinary inspection. While a violation, the facility has not received birds from this vendor since 2017.

To Be Corrected on: 01/30/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.

Note Create Date
All forms printed. 1/9/2019
All forms emailed. 1/14/2019





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001XAZ

Petco Animal Supplies Store, Inc #2434

Inspection Date: 1/22/2019

264 Dillon Ridge Road C/O Sandra Kranz Dillon CO 80435 Type: Follow Up

Final Result: Compliant-Corrected

### Conclusion:

01/22/2019 - This was a re-inspection of a retail facility. The corrections were sent via email from Kaileen Cullen and were saved into Aglicense for reference. The facility has corrected all violations.

Business Rep: Kaileen Cullen

**Business Title: Compliance & Regulatory Specialist** 

Inspector: Kathryn Kirk

Business Rep Signed Date: 01/22/2019

Inspector Signed Date: 01/22/2019

emailed

KKI

Phone: 303.869.9146 Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

#### **CLOSED VIOLATIONS**

#### Indirect

## PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

01/09/2019 - At the time of this inspection, the facility's vet agreement was not current and had expired in September 2018.

01/22/2019 - At the time of this inspection, the facility's vet agreement has been updated as of January 9, 2019.

Corrected on: 01/22/2019

## PART 19 Recordkeeping

19.6.3 Any facility selling, adopting, or otherwise transferring dogs, cats, or ferrets must provide an educational document approved by the commissioner to each retail purchaser or adopter describing the benefits of rabies vaccination and the risk of rabies infection. This document must state the potential risk to humans posed by the rabies virus and the methods to prevent human and animal exposure. The retail purchaser or adopter must sign or initial that this document has been received.

01/09/2019 - At the time of this inspection, the facility had adopted out a ferret but the adopter did not sign stating that they had received the rabies brochure.

01/22/2019 - At the time of this inspection, the facility has spoken with all associates to ensure the rabies brochure is handed out to any person who purchases or adopts a ferret as well as having them sign the acknowledgment.

Corrected on: 01/22/2019

#### Direct

## PART 18 Special Requirements

18.3 Any pet animal, excluding reptiles, fish, and rodents, transferred into a PACFA-licensed facility from outside Colorado must be accompanied by a Certificate of Veterinary Inspection issued by an accredited veterinarian within the state of origin and within 30 days prior to the animal's arrival in Colorado.

01/09/2019 - At the time of this inspection, the facility had conures delivered from Cedar Hills that did not have a certificate of veterinary inspection. While a violation, the facility has not received birds from this vendor since 2017.

01/22/2019 - At the time of this inspection, the facility has spoken with the vendor to ensure CVIs are sent with the birds for future orders.

Corrected on: 01/22/2019

Note

Create Date

All forms printed.

1/22/2019





Phone: 303.869.9146

Fax: 720.634.0934

E-mail: CDA\_PACFA@state.co.us

# PACFA INSPECTION FORM

Facility

AgLicense ID: 001ZC2

Petco Animal Supplies Store, Inc #2455

Inspection Date: 4/29/2019

5709 West 44th Avenue C/O Sandra Kranz Lakeside CO 80212 Type: Routine

Final Result: Non-Compliant

#### Conclusion:

04/29/2019 - This was an unannounced, routine inspection of a retail/grooming facility. The inspection was done with Mateo Martinez.

The UV readings were beginning to be a little low. We discussed changing the bulbs. The facility was also cleaning/disinfecting in the wrong order. Please be sure the surfaces are cleaned with the vinegar/water solution and then disinfected.

Business Rep: Mateo Martinez

Business Title: Manager

Inspector: Kathryn Kirk

Business Rep Signed Date: 04/29/2019

Inspector Signed Date: 04/29/2019

N.C.

**OPEN VIOLATIONS** 

## Direct

## PART 15 Veterinary Care and Disease Control

15.1 Shelters, rescues, and retail/wholesale facilities that do not have a veterinarian on staff shall have a written agreement with a licensed veterinarian for services and consultation regarding animal health needs. This agreement must be updated each licensing period. The name and phone number of the veterinarian must be included. Pet animal grooming, boarding/training and breeding facilities shall have a working relationship with a veterinarian to provide timely veterinary care. The name and phone number of the veterinarian must be available to the inspector upon request.

04/29/2019 - At the time of this inspection, the facility did not have an updated agreement with a veterinarian.

To Be Corrected on: 05/20/2019

As required by rule 10.2, you as the licensee or applicant shall submit a written plan to complete the required corrective measures within twenty (20) days of receiving the inspection report.



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### **CLOSED VIOLATIONS**

#### Direct

## PART 15 Veterinary Care and Disease Control

15.3 Sick, diseased, or injured animals, except for fish and invertebrates, must be provided with timely veterinary care or euthanized in a humane manner under the direction of the facility's veterinarian. Euthanasia must be consistent with § 35-80-102(7), C.R.S.

04/29/2019 - At the time of this inspection, the facility had not medicated the animals in the isolation area. The ferret and turtles required medication every 12 hours. They were last medicated at 7 pm on 04/28/2019.

04/29/2019 - At the time of this inspection, the facility medicated the animals in isolation. Please be sure that the animals are medicated in a timely manner.

Corrected on: 04/29/2019

Note Create Date

All forms emailed. 4/29/2019

